



NEWS RELEASE

TRAVIS COUNTY SHERIFF'S OFFICE

P.O. Box 1748, Austin, Texas 78767

FOR IMMEDIATE RELEASE:

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Sheriff's Office Offers Choices In Filing Incident Reports

The Coplogic Online report filing system makes report forms available via cyberspace so people can file their own reports. With the increase in response times due to increases in population and the number of calls, the Sheriff's Office has looked for innovative ways to address the issue. The Coplogic system was chosen because of the checks and balances the system offered to insure the validity of the reports. The system also allows deputies to stay in service to handle in progress calls while people file their reports online.

To file a report a person goes to the Sheriff's Office website, www.tcsheriff.org, and clicks on file an online report. Then they just follow the directions on how to file a report. A list of offenses that may be eligible for online reporting is listed. The list of offenses is being evaluated continually to ensure that incidents are being fully investigated and evidence is not lost. Once completed, reports are reviewed by staff and then can be accepted or dismissed. If a report is rejected the person is informed of the reason and can be asked for more information via e-mail. Once the report is completed and accepted the person receives a copy of that report via e-mail for their files.

The Sheriff's Office began using the Coplogic online report filing system in early November and since that time; over 300 online reports have been filed by the citizens of Travis County. We estimate a time savings of 250 man-hours with the use of Coplogic.

Note: The contact person for this release is Captain Frank Lofton, 845-9773.

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