

TRAVIS COUNTY JUSTICE PLANNING WORKFORCE DEVELOPMENT REENTRY RESOURCE GUIDE

Moving Forward



A PUBLICATION OF
TRAVIS COUNTY
JUSTICE PLANNING WORKFORCE DEVELOPMENT ©



The Justice Planning Workforce Development program wishes to thank the court for the continued support it offers to the residents of Travis County.



Andy Brown Travis County Judge

Jeffrey W. Travillion Sr.
Commissioner
Precinct 1

Brigid SheaCommissioner
Precinct 2

Ann Howard Commissioner Precinct 3 Margaret J. Gómez Commissioner Precinct 4



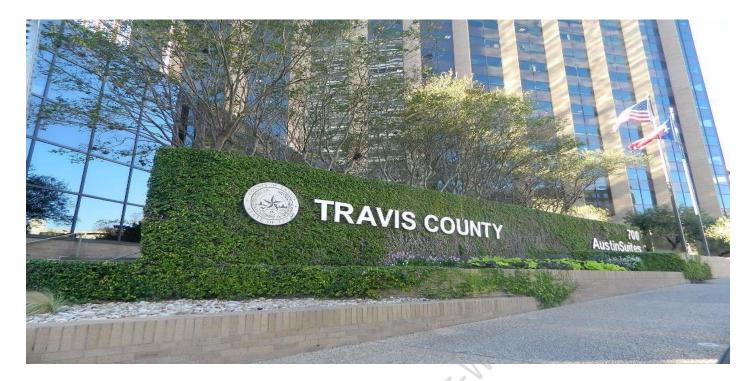
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Travis County Justice Planning Workforce Development (JPWD)

P.O. Box 1748 Austin, Texas 78767

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INTRODUCTION WE ARE CURRENTLY WORKING REMOTELY

The Travis County Justice Planning Workforce Development (JPWD) Reentry Resource Guide was created for the benefit of those in need of information regarding resources that may be available for those affected by the justice system and their families during the reentry process after incarceration.

The Travis County Justice Planning Reentry Resource Guide is updated on an ongoing basis. While every effort is made to ensure the accuracy of the information contained within the guide is correct, some providers may have changed between updates. For more information, please get in touch with:

Travis County
Justice Planning Workforce Development (JPWD)
P.O. Box 1748, Austin, TX. 78767
(512) 854-6497

DISCLAIMER: The Travis County Justice Planning Department does not endorse any of the organizations or facilities that are included in this Reentry Guide. The agencies in this listing does not constitute an endorsement. We make every effort to give you the most up-to-date information. Please phone ahead to ensure these organizations are available to assist you. Be sure to put together an action plan for your success.



2-1-1 Texas, a program of the Texas Health and Human Services Commission, is committed to helping Texas citizens connect with the services they need. Whether by phone or internet, our goal is to present accurate, well-organized, and easy-to-find information from over 60,000 state and local health and human services programs.

You can access 2-1-1 using the telephone or internet:

Telephone: Dial 2-1-1

- When you dial 2-1-1, select a language, and then choose "Option 1" for information on services in your area. Available 24 hours a day, 7 days a week throughout the year. Information is available in more than 90 languages.
- If you are calling from outside of Texas, or have technical difficulties when dialing 2-1-1, please dial toll free alternate access number at 1-877-541-7905. For TTY access, please dial 1-877-833-4211.



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PLANNING YOUR NEXT STEPS



Returning to the community can be challenging and overwhelming for those affected by the criminal justice system and their families. Taking the steps to identify barriers and creating a plan of action can reduce stress and make the transition easier. Utilize the chart below to determine immediate needs upon release for consideration while reviewing the guide.

POTENTIAL BARRIER TO SUCCESS	IMMEDIATE NEED	LONG TERM NEED	NOTES
IDENTIFYING DOCUMENTATION (TXID/DL, SOCIAL SECURITY CARD, BIRTH CERTIFICATE)			101/6
HOUSING		_ (
BASIC NECESSITIES			
EMPLOYMENT		6/9/	
MENTAL HEALTH	113.		
MEDICAL HEALTH	-1/1/2		
TRANSPORTATION			
EDUCATION			
CHILD CARE			
ADDICTION			
FAMILY RELATED CONCERNS			
LEGAL			
JOB SKILLS/ PREPAREDNESS (RESUME, CLOTHING, INTERVIEW SKILLS)			

PHYSICAL & MENTAL HEALTH AND WELLNESS

AIDS Services of Austin (ASA)

The mission of AIDS Services of Austin is to enhance the health and well-being of the community and people affected by HIV and AIDS. ASA works in two primary ways, providing services to people affected by HIV and AIDS, and preventing further transmission of HIV through education and outreach.



Mailing Address

P.O. Box 4874 Austin, TX. 78765

Physical Address

7215 Cameron Rd. Suite. A Austin, TX. 78752 (512) 458-2437

Hours: M-F 8:30 a.m.- 5:30 p.m.

www.asaustin.org

ARCH - Healthcare for the Homeless

CommUnityCare provides its services to patients who have difficulty accessing health care services. They are a Federally Qualified Health Center system. Serves homeless only.

Services Include:

Family Medicine Vision Care Case Management Clinical Pharmacist Dental Care
Behavioral Health Care
Psychiatry

Social Work

Physical Address

500 East 7th Street Austin, TX 78701

(512) 978-9920

www.communitycaretx.org/locations/arch.html



Austin Clubhouse

Offers a supportive community for people diagnosed with mental illness. Services include transitional employment, supported employment and independent employment, as well as social events. All services are virtual during the pandemic until further notice. No walk-ins. Please call for appointment and to find out our most up to date information.

Hours: Monday – Friday 9:00am – 5:00pm Extended hours on Thursday till 6:00pm

Physical Address

610 E. 45th Street Austin, TX 78751 (512) 426-3988

Email: info@austinclubhouse.org
http://austinclubhouse.org

Austin Lakes Hospital

Emergency Hospital for Behavioral Health & Psychiatric Services that provides inpatient and outpatient services for **adults.** Services include Partial Hospitalization Program (PHP) and Intensive Outpatient Program (IOP). Also, crises intervention, assessment, nursing care, medication management, and after-care planning. In addition, we are currently offering Telehealth Services.

Physical Address

1025 E. 32nd St. Austin, TX 78705

Emergency 24/7: (512) 544-5253 Executive Asst: (512) 544-5951

www.austinlakeshospital.com

Austin Men's Center

A private practice providing addiction counseling, men's relationship groups, smoking cessation counseling, individual and group therapy, and anger management classes for men. Classes are \$45/session. Individual counseling is \$125/session. Some sliding scale services available. Separate class for women's anger management. Phone & Telehealth sessions currently being offered.

Various locations in Austin.

(512) 477-9595

www.austinmenscenter.com

Austin State Hospital (ASH)

Provides state funded psychiatric services for adults, adolescents, and children. Phones are answered 24 hours a day, 7 days a week.

ASH works in partnership with patients and their families to develop a recovery and wellness plan that supports each patient's return to his or her community.

Physical Address

4110 Guadalupe St. Austin, TX 78751

Call the local Mental Health Authority, ATCIC, for admission at (512) 472-4357.

If in crisis, call 911.

www.dshs.state.tx.us/mhhospitals/austinsh





Austin Travis County Integral Care (ATCIC)

Provides community-based mental health, intellectual developmental disability, and substance abuse services to adults and children. Services include information and referral, psychiatric evaluation, 24-hour crises intervention, medication support, inpatient treatment, employment and vocational services, case management, family support, respite care, housing, supported living and residential services.



NOTE: Austin Travis County MHMR has changed its name to Austin Travis County Integral Care

Robert T. Chapa Administrative Office

1430 Collier St. Austin, TX. 78704 (512) 447-4141

PES Psychiatric Emergency Services

1165 Airport Blvd Austin, Texas 78702

Walk-in Clinic Open Monday – Friday 8:00 a.m. -10:00 p.m. Saturday-Sunday 10:00 a.m. – 8:00 p.m.

24-hour Crisis Hotline

(512) 472-4357 (HELP) (844) 398-8252

www.integralcare.org

ATCIC Community AIDS Resources Education (C.A.R.E.)

Provides HIV testing, counseling, substance abuse street outreach and education, mental health case management, substance abuse treatment, and support groups. Support services are limited to those living with HIV and AIDS. Telehealth care currently being provided.

Physical Address

1165 Airport Blvd Austin, TX 78702 (512) 804-3650

www.integralcare.org

Capital Area Counseling

Offers sliding fee scale (\$15-\$60), based on income and household size), no session limit counseling for individuals, families, couples, children, and groups. Appointments available 7 days a week and evening appointments are available Monday-Friday, first session is \$20.00

Physical Address

7703 North Lamar Blvd, Suite 500 Austin, TX 78752

Call for a screening and appointment:

(512) 302-1000

Email: info@cacaustin.org

http://www.cacaustin.org

Cross Creek Hospital and Inpatient Treatment

Cross Creek Hospital is an inpatient treatment center for children, adolescents, and adults who are suffering from symptoms of depression, anxiety, bipolar disorder, behavioral concerns, and co-occurring disorders. Our expert clinical staff is made up of doctors, psychiatrists, and therapists, all of whom provide each patient with the guidance he or she needs as the road to recovery is navigated.

Physical Address

8402 Cross Park Dr. Austin, TX 78754

For admission, please call to make an appointment: (512) 549-8021

CommUnityCare Clinics

Provides medical, behavioral health and dental services to patients enrolled in Medicaid, Medicare, CHIP, & MAP, as well as Travis County residents who do not qualify for these programs. Services are provided regardless of the patient's ability to pay.

Various Locations

(512) 978-9015

www.communitycaretx.org

Depression & Bipolar Support Alliance (DBSA)

Our mission is to improve the lives of people living with mood disorders by providing self-help support groups and educating the public about these treatable medical disorders.

Toll-Free Nationwide Hotline:

1-(800) 273-8255

Email: dbsaheartoftexas@gmail.com

http://www.dbsalliance.org



Support Alliance

Disability Rights Texas

Our mission is to help people with disabilities understand and exercise their rights under the law, ensuring their full and equal participation in society.

Our attorneys and advocates can:

Provide direct legal assistance to people with disabilities whose rights are threatened or violated, protect the rights of individuals and groups of people with disabilities through the courts and justice system, educate and inform policy makers about issues that impact the rights and services for people with disabilities, inform people with disabilities and family members about their rights, and make referrals to programs and services

Corporate Office Location

2222 West Braker Lane Austin, Texas 78758 (512) 454-4816

Intake: 1-(800) 252-9108

http://www.disabilityrightstx.org

Hill Country Counseling Center

Provides mental health services for adults, including partial hospitalization programs, intensive outpatient, and individual and family therapy. Sliding scale fees.

Physical Address

1433 Fairfield Dr. Austin, TX 78758 (512) 491-8444

http://hillcountrycmhc.com

Jewish Community Association of Austin

Offers interfaith couples discussion groups, counseling services on sliding fee scale, information, and referrals for various service programs in the Jewish and Austin community.

Physical Address

7300 Hart Lane Austin, TX. 78731 (Dell Jewish Community Campus) (512) 735-8000 www.shalomaustin.org

Lifeworks

Provides individual and family counseling for youth and adults. Services offered on a free or sliding scale basis. Services are provided at various offices throughout the Community.



Various locations throughout Austin.

3700 S 1st St. Austin, TX 78704 (512) 735-2400

www.lifeworksaustin.org

Lone Star Circle of Care

Accepts anyone in the community ages 18 and up regardless of insurance status or ability to pay. Provides outpatient physical and mental healthcare services for both children and adults. Accepts MAP.

Ben White Clinic

1221 W. Ben White Blvd. Bldg. B, Suite #200 Austin, TX 78704

1 (877) 800-5722 (512) 524-9293

www.lscctx.org

Manos De Cristo Dental Center

The Manos de Cristo Dental Center is a low-fee, bilingual, nonprofit dental center in Austin that provides high-quality services for children ages 8 and up, adults and seniors.



Physical Address

4911 Harmon Avenue Austin, TX 78751

Monday - Friday 7:00 a.m. to 7:00 p.m. Saturday 8:00 a.m. to 2:00 p.m.

Emergency walk-ins
Monday - Friday from 7:00 a.m.-11:00a.m.
Saturday 8:00 a.m.-11:00 a.m.
(first come, first served or the 1st 10)

Call (512) 477-2319 to make an appointment, or for more information.

MAP - The Medical Access Program Provided by Central Health

Provides access to health care through a network of providers for those Travis County residents who meet enrollment criteria.

Seeking Medical Services?

The Medical Access Program (MAP) provides access to medical, dental and prescription services to eligible Travis County residents.

Who may qualify for MAP?

Travis County residents who:

- Do not qualify for other health coverage
- Do not exceed program income limits

What documents will you need to apply for the program?

For each household member you will need:

- Photo identification (Adults only)
- Birth certificate
- Proof of address
- Proof of income
- Proof of health coverage

For more information or to schedule an appointment to apply for MAP, call our customer service line. Please inform the customer service representative which language you would like to receive assistance in.

Customer Service Line 512-978-8130

(512) 978-8130

www.medicalaccessprogram.net/

¿Busca Servicios Médicos?

El Programa de Acceso Médico (MAP) les brinda acceso a servicios médicos, dentales y de recetas médicas a residentes elegibles del condado de Travis.

¿Quién podría calificar para MAP?

Residentes del condado de Travis que:

- No califican para otra forma de cobertura médica
- No exceden los límites de ingreso del programa

¿Qué documentos necesitará para aplicar al programa?

Para cada miembro de su familia necesitará:

- Identificación con foto (Adultos solamente)
- Acta de nacimiento
- Comprobante de domicilio
- Comprobante de ingresos
- Comprobante de cobertura médica

Para más información o para programar una cita para aplicar para MAP, llame a nuestra línea de servicio al cliente. Por favor informe al representante de servicio al cliente en cual idioma gustaría recibir ayuda.

Línea de Servicio al Cliente 512-978-8130

Mary Lee Foundation Brain Injury and Neurological Services

Consists of the Rehabilitation Center and the Extended Care Program. The Rehabilitation Center is a 24-hour supervised program focused on improving cognitive skills and achieving emotional adjustment. The Extended Care Program helps clients make a smooth transition from supervised residential treatment to independent community living.

Physical Address

1339 Lamar Square Dr. Austin, TX 78704 (512) 443-5777

Email: braininjury@maryleefoundation.org

http://www.maryleefoundation.org/programs-and-services/brain-injury-program/

NAMI Central Texas

Volunteer network of individuals working together to improve the quality of life for those affected by severe and persistent mental illness. Provide FREE educational classes and support groups for individuals living with a mental illness and their families/caregivers.

Please visit our website for meeting times:

Monday – Thursday, 9:30 a.m. – 4:30 p.m. Friday, 9:30 a.m. - 1:30 p.m.

Location

Austin State Hospital 4110 Guadalupe St. Austin, Texas 78751 Bldg. 781, 4th Floor, Room 419

(512) 420-9810

www.NAMIcentraltx.org

People's Community Clinic

A non-profit, primary health care facility whose purpose is to provide high quality medical, counseling, and health education services at reasonable costs to individuals and families in the Austin area.

Monday, Wednesday, Thursday: 8:00 a.m.- 8:00 p.m.

Tuesday: 9:00 a.m.- 8:00 p.m. Friday: 8:00 a.m.- 5:00 p.m.

Central Clinic Location

2909 N. I-35 Austin, TX 78722

(512) 478-4939

www.austinpcc.org



Planned Parenthood

Provides reproductive and sexual health information, services, and advocacy for males and females. **Free condoms provided** at all Austin Planned Parenthood locations.



North Austin Health Center

9041 Research #250 Austin, TX 78758 (512) 331-1288

South Austin Health Center

201 East Ben White Blvd. Bldg. B Austin, TX 78704 (512) 276-8000

www.ppgreatertx@.org

Rape, Abuse, and Incest National Network

Offers support groups to meet the needs of those who have been affected by sexual violence. (Note: these support groups are not therapy, and do not replace licensed therapeutic services).

Free, confidential, 24/7 Hotline:

1 (800) 656-4673 (HOPE)

www.rainn.org

Rock Springs Hospital

Rock Springs is a 72-bed facility that is specialized in the treatment of behavioral health and addiction issues since opening in 2014. Rock Springs provides a comprehensive and integrated system for adolescents and adults. Rock Springs currently provides inpatient, partial hospitalization, and intensive outpatient programming.

Physical Address

700 Southeast Inner Loop Georgetown, TX 78626

1-512-819-9400

www.rockspringshealth.com

Samaritan Counseling Center

A non-profit counseling ministry whose mission is to promote hope, healing, and wholeness through accessible services for the child, adult, family, and community. Sensitive to faith but does not impose religion. Fees are on sliding fee scale, scholarships are available, and most insurance is accepted.

Physical Address

8956 Research Blvd., Bldg. 2 Austin, TX 78758

Hours:

Monday-Wednesday 9:00 a.m. - 5:30 p.m. Thursday- 11:45 a.m. - 5:30 p.m. Friday- 9:00 a.m. - 4:30 p.m.

Services provided at several offices throughout Central Texas.

For more information, please call: (512) 451-7337

www.samaritan-center.org

SAFE

Domestic Violence and Sexual Assault Survival

Provides programs to end sexual assault and exploitation, domestic violence through safety, healing, prevention, and social change.

Provides an emergency shelter for families & individuals escaping violence.



A merger of Austin Children's Shelter and SafePlace

24-Hour Hotline

Text: (737) 888-7233

Call: (512) 267-SAFE (7233) or

Deaf/Hard of Hearing/Deaf-Blind, please use

relay VRS

Email: info@safeaustin.org

www.safeaustin.org



Seton Community Health Center

Open to the public. Provides primary health care services, including family medical care, nutrition counseling. Tuberculosis skin tests, and prevention and health education, such as diabetes classes. Provides immunizations, such as Hepatitis A and B vaccinations, for children and adults who are established patients, and only during their yearly physicals or another exam. Does not provide prenatal care.

Seton Psychiatric Emergency Department

A new Seton Psychiatric Emergency Department specifically designed to treat adults from throughout the community who suffer from psychiatric crises.

Sol Community Counseling Provides quality, affordable counseling services to the Austin Community. Fees on sliding scale and generally range between \$40-80 per session.

Seton McCarthy Community Health Center

2811 East Second Street Austin, TX 78702 (512) 324-4930

Physical Address

Dell Seton Medical Center 1500 Red River Austin, Texas 78701 (512) 324-7259

North Austin Location

13805 Ann Place Austin, TX 78728

Intake Line (512) 366-0954

Austin/Travis County Health and Human Services

Provides confidential HIV & STI testing, fee is \$20.00 Call for an appointment: (512) 972-5580 During the Pandemic this clinic is only performing treatments, please call for additional listings of clinics providing testing services.

TIP: If you are sexually active, get tested for HIV & STIs. Early diagnosis and management are important in reducing the risk of complications, so don't delay!

COA Public Health Clinic RBJ Clinic

15 Waller Street Austin, TX 78702

(512) 972-5430

Waterloo Counseling

Offers sliding scale fees individual, family, and couples counseling for straight, gay, lesbian, bisexual, and transgendered adults. Also offers 2 therapy support group sessions. All services are currently being offered via E-Therapy.



Physical Address

314 E. Highland Mall Suite 301 Austin, Texas 78752

Hours: Monday – Friday – 8:00am-8:00pm

(512) 444-9922

www.waterloocounseling.org

ASHWell

Provides education, basic needs, testing for HIV and Hepatitis C, counseling, and other support services to those in need. **No fees for services**, we see all patients regardless of insurance status.

- Case management for adults with HIV
- Food pantry & nutrition education for adults with HIV
- Advocacy/support for African Americans and Latinos with HIV
- Complimentary health therapies for adults with HIV or Hepatitis C

ASHWell also focuses on HIV prevention through Pre-Exposure Prophylaxis and PEP (Post-Exposure Prophylaxis). Both treatments can be obtained for little to no cost through patient assistance programs. Call for additional information.

Physical Address

3100 Red River Suite #3 Austin, TX 78705

Monday-Friday
Call for hours of operation

No Walk-ins

(512) 467-0088

www.ashwellatx.org

YMCA of Austin

The purpose of the YMCA of Austin is to enhance the lives of men, women, boys, and girls in the Austin community, regardless of race, creed, age, economic circumstances and physical or mental abilities, by providing quality programs, activities, and facilities. 10 locations throughout the Austin area.

*Financial Assistance programs available for individuals or families who wish to participate but are unable to afford the fee.

10 locations throughout the Austin area. Call for more information.

(512) 322-9622

www.austinymca.org

YWCA Counseling and Referral Center

Offers individual, family, couples, and group counseling to everyone dealing with issues such as depression, anxiety, and relationship challenges. Sliding scale fees apply, based on household income and household size. The Referral Center assists with care coordinating. Helps with direct assistance applications and connecting those in need with resources in the community.

Physical Address

2015 S. IH-35 Suite 110 Austin, TX. 78741

(512) 326-1222 All services are currently virtual. No walk-in's, please call to connect with a counselor

www.ywcaaustin.org



Addiction and Recovery

Al-Anon & Al-Ateen	Austin Al-Anon/Al-Ateen Information Center
Al-Anon offers hope and help to families, and friends of alcoholics.	6301 Manchaca Road, Ste. F Austin, TX 78745 (512) 441-8591
Al-Ateen does the same for those under age 20.	M/T/Th/F 10:00 a.m 2:00 p.m.
All meetings are currently virtual.	W 10:00 a.m6:00 p.m.
Please visit our website to review the meeting schedule and instructions on how to sign up.	http://austinalanon.org http://texas-al-anon.org
Alcoholics Anonymous (AA) A fellowship of men and women who share their experience, strength, and hope with each other that they may solve their common problem and help others to recover from alcoholism. The only requirement for membership is a desire to stop drinking. To find meetings near you, please call the 24-Hour Hotline or visit the website.	Hill Country Intergroup 1825 Fortview Road Suite #102 Austin, Texas 78704 24 Hour Hotline (512) 444-0071
of visit the website.	www.austinaa.org
ATCIC Ambulatory Detoxification Program Detoxification External services are provided to adults addicted to alcohol or narcotics. Medical supervision is combined with counseling, education about addiction and relapse prevention. Extensive references are made to agency resources and community for ongoing treatment and recovery services.	512-804-3465 www.soberaustin.com
Austin Boogyary Naturals	Pacidontial Equility Laggeran
Austin Recovery Network Offers a Long Term (90 days) program for women with children under 5 years of age called Family House.	Residential Facility Location 13207 Wright Rd Buda, Tx. 78610
Austin Recovery offers outpatient services 8-week program, alumni support, and family programs.	Admissions: (512) 697-8600 Women IOP held during the day Co-ed IOP held evenings

Clean Investment Inc. and Counseling Centers (CICC)

Offers clients outpatient care, education, case management and counseling for people struggling with substance abuse and addiction. Payment plans are available on a sliding scale.

Physical Address

1212 East Anderson Lane Suite 300 Austin, TX. 78752

(512) 477-6690

www.cleaninvestmentsinc.com

Cocaine Anonymous (CA)

CA is a 12-step program for people addicted to cocaine.

To find a meeting, call the hotline or visit the website.

Austin Hotline: (512) 339-HELP (4357)

To find a meeting, call (512) 479-9327

www.ca-scta.org

Communities for Recovery

Provides volunteer peer support service to individuals struggling with addiction and/or a co-occurring mental health disorder. Programs include peer coaching, 12-step programs, and counseling.



Austin State Hospital Campus

4110 Guadalupe Street Building 635 Austin, TX 78751

All services are currently virtual and by phone. Call number below

(512) 758-7686

www.cforr.org

North Austin Foundation-Project Helping Hand (PHH) & AA 24 Hour Club

PHH is designed to house people while assisting them in an individualized plan to transition into treatment or a stable sober living environment. Each client can stay up to 30 days during which time they are exposed to recovery meetings and clean, structured living. The 2 dorms include space for 4 men & 4 women with 1 bathroom per dorm. Requirements: must be at least 21, cannot be on a

Requirements: must be at least 21, cannot be on a controlled substance, not even prescribed medications.

Physical Address

1000 Prairie Trial Austin, TX 78758

Due to the pandemic please call for admission updates and policy changes: 512-614-0184

For meeting times: 512-837-9362

www.northaustinfoundation.com

TIP: The 24hr Club is always open for anyone in recovery from alcoholism & addiction to be in fellowship and meetings with each other.

DrugClass.Org:

Drug Offender and DWI Education Program

Provides state- approved Drug Offender and DWI classes certified by Texas Dept. of State Health Services. Participants receive a state issued certificate of completion needed for re-instatement of their Texas driver's license. Small in person group classes combined with virtual online classes

- 12 Hour DWI Program -Cost \$95
- 15 Hour DOEP Program-Cost \$100
- 42 Hour Non-intimate partner Violence Program-Cost \$575

Physical Address

6633 East Hwy 290 E Suite 103 Austin, TX 78723

To enroll, please contact:

Cell (512) 945-3060

www.drugclass.org

Marijuana Anonymous (MA)

MA is a 12-step program for people addicted to marijuana.

To find a meeting visit the website.

Only virtual meetings being offered at this time

Meetings:

Best Buds Group Austin, TX 78746

www.marijuana-anonymous.org

Narcotics Anonymous (NA)

Narcotics Anonymous is a non-profit fellowship or society of men and women for whom drugs had become a major problem. Call for local meeting times (512) 480-0004

www.ctana.org

OSAR: Outreach, Screening, Assessment, and Referral

A free program funded by Texas State Department of State and Health Services that provides:

- Confidential alcohol and drug screenings and assessments
- Referrals to inpatient/outpatient programs
- Brief interventions, including motivational counseling
- Education and Support
- Case Management

For more information, please call (512) 244-8444

Toll Free 24-hour crisis line 1 (800) 841-1255 Intake Line 1 (844) 309-6385

Assessments Provided at offices in Travis, Williamson, Bell, Brazos, Burnet, and Bastrop Counties.

Salvation Army Adult Rehabilitation Center (ARC)

Each person must: - Admit the need for rehabilitation to overcome problems - Be in good physical health - Commit to a six-month period of rehabilitation - Be free of intoxicating drugs, including alcohol, upon admission - Express a desire to rebuild a lifestyle free of chemical dependency. During the stay, each man is offered counseling, group therapy, spiritual guidance, educational programs, work therapy, Christian living classes, Bible study, literacy education, medical screening and help with anger management and relapse prevention.

Physical Address

4216 South Congress Avenue Austin, Texas 78745 (512) 447-2272

Intake Office: 1-800-728-7825

Sober Austin

Recovery Resources for the Greater Austin Area

Our mission is to provide easily accessible information to the Austin community on the prevention, treatment, and ongoing recovery from the disease of alcoholism, drug addiction and other substance and process addictions.

Information online for addiction, recovery, treatment, and sober living.

Phone: (866) 319-7531

Email: info@soberaustin.com

https://soberaustin.com/



Notes:		
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8/1/2/		
70%	 	



Who We Are

Communities for Recovery is nonprofit organization providing peer-based recovery supports and services for individuals seeking recovery from substance use or substance use and co-occurring mental health issues. We partnering with other community based organizations to support long term recovery based on SAMHSA's recovery model. Our motto "Give to Keep" stands for our belief that in order to keep your sobriety, you give it away through sharing their time, talent and interests. We were launched in 2003 (?) by our late founder J. Scott Thornton and co-founder Dr. William Loving of Texas Star Recovery. We believe that there are many paths to recovery and that a holistic approach is important.

Our programming includes:

- Peer Recovery Coaching
- Volunteer Opportunities
- Resource Center
- Computer Lab
- Career Closet
- Recovery Café
- Community Events
- Educational Workshops
- · Recovery Meetings and Groups
- · Peer Recovery Coach Institute

Find out more about us online at www.cforr.org or check us on Facebook and Twitter!

Have questions? Give us a call at 512 – 758 – 7686 for further information about how you can get involved!

DRIVER'S LICENSE/ID/LEGAL AND COURT INFORMATION

The Attorney General - State Attorney General

Employers may obtain information from the State Attorney General's Office regarding occupational barriers for the licensing of individuals with criminal records, and whether the state has laws that limit what employers may ask job applicants.

Physical Address

300 W. 15th St., #2 Austin, TX. 78701

(512) 463-2100

www.texasattorneygeneral.gov www.oag.state.tx.us public.information@texasattorneygeneral.gov

The Attorney General of Texas Child Support Division - Family Initiatives section

Incarcerated parent projects managed under the Family Initiatives section of the Child Support Division encourage parents to remain emotionally and financially engaged with their children during and after incarceration. The Incarcerated Parent and Re-entry program specialist partners with the Federal Bureau of Prisons, Texas Department of Criminal Justice (TDCJ) and county jails to deliver information and resources to parents involved in the criminal justice system about paternity, child support and parenting time (access/visitation) issues.

Parents who are having difficulty exercising their parenting time rights (access/visitation) can call the Texas Access and Visitation Hotline: 1-866- 292-4636, Monday-Friday 1:00 p.m.-5:00 p.m.

Texas Access and Visitation Hotline attorneys provide legal information about child custody, visitation, paternity, and child support.

To obtain legal forms, visitation letters, logs, and other tools for resolving access and visitation issues, visit www.txaccess.org.

For information about other Child Support Division services, please refer to the Miscellaneous section at the back of this guide.

City of Austin - Municipal Court

Cases that are filed in Municipal Court include Class 'C' misdemeanor violations including:

- Traffic Violations Moving and non-moving
- Parking Violations
- State Code Violations
- City Ordinance Violations

TIP: You will **not be arrested** at any of the City of Austin Municipal Court locations when attempting to pay or resolve a fine! If you are unable to pay, community service hours are available.

If you have recently served time at the Travis County Jail or the TDC Travis State Jail, you may qualify for time served. Bring proof of time served to see if you qualify.

Mailing Address:

PO Box 2135 Austin, TX 78768-2135 (512) 974-4800

Physical Locations:

Main Court Bldg. – 6800 Burleson Rd.

Bldg. 310, Suite 175 Austin, TX 78744

North- 12425 Lamplight Village Ave.

Austin, TX 78758

(in the Austin Police Substation)

Downtown Austin Community Court

719 E. 6th Street Austin, TX 78701

www.austintexas.gov/department/municipal-court

Downtown Austin Community Court (DACC)

The DACC handles public order offenses (public intoxication, possession of drug paraphernalia, disorderly conduct, etc.) committed in Downtown, East Austin, and West Campus. They also provide case management, substance abuse and housing resources for individuals that go through their court.

Physical Address

719 E 6th St. Austin, TX 78701

Mailing Address

P.O. Box 13464 Austin, TX 78711 (512) 974-4879

www.austintexas.gov/department/community-court

Internal Revenue Service – Taxpayer Advocate Service

The Taxpayer Advocate Service is an independent organization within the IRS agency. Our employees assist taxpayers who are experiencing economic difficulties, and who are seeking help in resolving tax problems that have not been resolved through normal channels, or who believe that an IRS system or procedure is not working as it should.

The service is free, confidential, tailored to meet your needs, and is available for businesses as well as individuals.

Physical Address

3651 S. Interregional Highway Stop 1005-AUS Austin, TX 78741

Call the Taxpayer Advocate Service toll-free phone number: 1-(877)-777-4778

www.irs.gov/advocate



Lawyer Referral Service of Central Texas

A non-profit public service established by the Austin Bar Association. There is no charge to receive a referral. If you consult with a lawyer, you will be charged \$20 for up to 30 minutes. Lawyers will charge for their services if you decide to hire the lawyer. LRS does not provide free legal services but may be able to offer some financial assistance through their MATCH program.

Mailing Address

PO Box 6852 Austin, TX 78762

(512) 472-8303

www.austinlrs.com

Social Security Administration

Administers social insurance programs including retirement, disability, Medicare, SSI, and survivor's benefits. Provides Social Security cards.



For additional information contact the following:

1029 Camino La Costa Austin, TX 78752

5508 Hwy. 290 West, Bldg. B Austin, TX 78735

National: 1 (800) 772-1213 Local: 1 (866) 627-6991 TTY: (512) 206-3724

www.socialsecurity.gov

Texas Department of Criminal Justice (TDCJ)

Manages offenders in state prisons, state jails and private correctional facilities that work with TDCJ. The agency provides oversight of community supervision and is responsible for the supervision of offenders released from prison on parole or mandatory supervision.

Physical Address

209 West 14th Street, Suite 500 Austin, TX 78701

Mailing Address

P.O. Box 13084 - Capitol Station Austin, TX 78711-3084

(512) 463-9988

www.tdci.state.tx.us

Texas Department of Public Safety

Crime Record Services (CRS) & Fingerprint Services An individual may contact TDPS to obtain a copy of their state criminal history and learn about the process of sealing or expunging their records.

TIP: A copy of your criminal history is important to have when job and house searching. You can obtain a copy submitting your fingerprints. The total cost is \$24.95.



Fingerprinting Locations:

7010 Hwy 71 Suite 160 Austin, TX 78735

108 Denson Drive Austin, TX 78752

To schedule appointment call:

(888) 467-2080

Or schedule online at:

www.uenroll.identogo.com (do not use Google Chrome, must use Firefox or Safari)

For more info:

www.txdps.state.tx.us

Texas Department of Public Safety – Driver's License Division

Issues driver's licenses and identification cards. For locations and hours, call Customer Service or visit the website.

Since the pandemic, additional options and services are available online. Online renewal and replacement DL/ID services might be available to residents.



North:

6121 N Lamar Blvd. Austin, TX 78752 (512) 424-2076

South:

6425 Interstate 35 Ste. 180 (Near 35 & William Cannon) Austin, TX 78744 (512) 444-5241

Northwest:

13730 Research Blvd. Austin, Texas 78750-1812 (512) 464-3700

Austin/Pflugerville Mega Center:

216 E Wells Branch Pkwy Pflugerville, TX 78660 (512) 486-2800 or visit www.tdps.state.tx.us

Need Legal Help?

At the Travis County Law Library and Self-Help Center, you can:

Get help from a Reference Librarian

We can . .

- help you find books and re-
- give general information about court procedure, rules, and practices
- show you forms and form books
 show you useful internet sites related to your situation
 - sources that may help your case . show you how to use legal websites and research tools, such as Lexis Advance
 - provide you with attorney written information



Get FREE help from a Reference Attorney

Walk-In Case Review Monday—Friday 10 a.m.-12 p.m.

Get help from a Family Law Reference Attorney at our Walk-In Case Review, if:

- you have a Travis County family law case (divorce, custody, or child support),
- · your case is AGREED or DEFAULT, and
- · no one in your case has a lawyer

ODL Help Monday—Friday Walk-ins start at 9 a.m.

Get help from an Occupational Driver's License Reference Attorney to:

- · check your license eligibility status to determine the steps needed to have your license reinstated
- · ask the court for an ODL Order if you are not able to reinstate your license

Expunction Help Monday—Friday 8:30 a.m.-2:30 p.m.

Get help from the Expunction Reference Attorney to:

- · find out if you qualify for your record being destroyed or sealed
- · ask the court for an expunction or non-disclosure if you qualify

You must bring your criminal history report.

Use our resources

You can use our computers to . . .

- access Lexis to research relevant case law, find forms, and more
- draft and print your court forms

You can . . .

- · purchase a copy card
- use our self-serve copy machines and fax machine at \$0.20/page



Austin, TX 78701





www.TravisCountyLawLibrary.org

Texas Law Help

For low to moderate income individuals seeking free or low-cost civil legal assistance. Provides referrals for several legal issues, including accessing public benefits, bankruptcy, divorce, employment, and immigration. Website provides self-help information, including free do-it-yourself forms and a live chat option.

TIP! Go here for more information about getting an occupational driver's license (ODL).

www.texaslawhelp.org



Texas Rio Grande Legal Aid

Texas Rio Grande Legal Aid (TRLA) is the legal services provider for: (1) all low-income people in a 49-county region along the southern and western border of Texas and (2) for migrant and seasonal agricultural workers who live or work throughout the state. TRLA provides <u>free civil</u> legal assistance on a wide range of matters including problems with housing, employment, public benefits, and civil rights.

Physical Address

4920 North IH-35 Austin, TX 78751-2716 (512) 374-2700 Toll free: (800) 369-9270

Counties Served: Bastrop, Blanco, Burnet, Caldwell, Hays, Llano, Mason, Travis, Williamson

www.trla.org

Texas VOICES

Texas Voices for Reason and Justice is grassroots, all-volunteer, non-profit organization established in 2008. We strive to educate and raise awareness about the ineffectiveness of the public sex offender registry and the negative impact it has on community safety.

For information please call: 877-215-6688

http://texasvoices.org



Travis County Mental Health Public (MHPDO) Defender Office

Provides legal representation for clients who have a mental illness and misdemeanor charges in Travis County. In addition, clients receive intensive case management to address social service needs and barriers they are facing in the community.

Please call for assistance (512) 854-3030



University of Texas School of Law Criminal Defense Clinic

Only accepts misdemeanor offenses for Travis County defendants. Students represent indigent defendants charged with misdemeanors in Travis County. Typical offenses include driving while under the influence (DWI), theft, assault, and drug possession.



By Appointment Only

Call (512) 232-1300 to request intake appointment for assistance finding legal representation.

For any other type of case contact the Travis County Bar Lawyer Referral Services at (512) 472-8303.

www.utexas.edu/law/clinics/criminal



EMPLOYMENT, VOCATIONAL TRAINING, & EDUCATION

AAMHC Return to Work Program (at the SHAC)

Provides employment assistance to mental health consumers who have been out of the workforce due to crisis and/or institutionalization. The vision of the program is to empower participants to take responsibility and seek their own path to reentry into the workforce. This program offers hands-on work opportunities through a volunteer training program.

Spanish speaker available for assistance.

Physical Address

3205 S. 1st St. Austin, TX 78704

(512) 442-3366

www.austinmhc.org

Austin Area Urban League

This service program provides one-on-one assistance in the areas of case management, computer training, employability workshops, professional development, and job placement assistance. The Life Skills Program is designed to assist clients in altering those negative patterns of behavior that creates barriers to their success. A variety of services are offered including basic computer training and financial literacy.

Physical Address

8011-A Cameron Road, Suite 100 Austin, TX 78754

(512) 478-7176

www.aaul.org

American Youthworks

American Youthwork's mission is to assist young adults (aged 17-28) in obtaining skills necessary to pursue employment and further education. Their programs include Environmental Corps, Green Energy Corps, Technology Corps, and Casa Verde Builders.

Physical Address

1901 E. Ben White Boulevard Austin, TX 78741

(512) 744-1900

www.americanyouthworks.org

ARCIL, Inc.

Transition services empower consumers with disabilities to participate and advance as members of the community. This service focuses on independent living skills, community support, social leisure activities and appropriate referrals for education, training, and employment.

No walk-ins. Services are by appointment only.

Physical Address

8200 Cameron Road, Suite C 154 Austin, TX 78754

(512) 832-6349

Hours:

Monday- Thursday 7:15 a.m. - 4:45 p.m. Friday 7:30 a.m. - 4:30 p.m.

www.arcil.com

Attorney General of Texas Noncustodial Parent (NCP) Choices

Participants get one-on-one career counseling, job search assistance, and employment support services such as: short-term training, work experience, and transportation assistance. The program is available to unemployed noncustodial parents owing child support and residing in the program service area (18 different sites across Texas).



Contact the Office of the Attorney General's Child Support Division to find out if your case qualifies for NCP Choices: (800) 252-8014

Virtual Services Only until further notice

For other useful attorney general hotline numbers, please refer to the Miscellaneous section at the back of this guide.

Austin Community College (ACC)

Austin Community College provides access to high-quality education at affordable tuition rates. ACC offers university transfer curriculum, technical certificate programs, two-year associate degrees, foundation skills, English as a Second Language courses, and a highly diverse continuing education program.



Various Campuses throughout Austin.

Highland Business Center 5930 Middle Fiskville Austin, TX 78752

(512) 223-4222

www.austincc.edu

AustinFree.net

Provides free technology training and Internet access for the community. Our computer labs are open to all. We offer computer tutoring, job search support, and help with creating resumes.



Office located at the DeWitty Center:

2209 Rosewood Ave. Suite 209 Austin, TX 78702

(737) 238-6789

DeWitty Computer Lab Hours: Monday- Friday: 9:00 a.m. – 4:00 p.m.

By appt only, no walk-ins

www.austinfree.net

BIGAUSTIN

Helps individuals who are interested in starting their own business by providing education, counseling, lending, and small business solutions.

Bigaustin's Small Business and Job Creation Re-Entry Program (SBDJC-ERP) provides a program designed specifically for ex-offenders interested in self-employment. The goal of this program is to provide training and support to Travis county ex-offenders in creating permanent, full time jobs through self-employment and microenterprise expansion.



Physical Address

8000 Centre Park Drive #200 Austin, TX 78754

(512) 928-8010

www.bigaustin.org

Email: info@bigaustin.org

Only virtual consultations being offered at this time.

Capital IDEA

Provides long-term job training, college PREP, ESL classes, and support services to unemployed adults. Interested individuals must first attend an online orientation session. Please call or see web site for additional information on orientation sessions.



Physical Address

835 N. Pleasant Valley Rd Austin, TX 78702 3rd Floor (512) 457-8610

Hours:

Monday-Friday 8:30 a.m.-5:00 p.m.

All services are virtual until further notice

www.capitalidea.org

City of Austin Human Resources Department Employment Services Division

Provides support with applying for City of Austin Jobs.

Currently our offices are closed for walk-in support.
All services are provided over the phone, 512-974-3210.

www.austincityjobs.org



Easter Seals

Provides case management and employment to exoffenders with disabilities. Programs include Paid Job Training.



Easter Seals Central Texas, Austin (main office)

8505 Cross Park Dr., Ste. 120 Austin, TX 78754 (512) 478-2581

Employment Center

315 E. St. Elmo Austin, TX. 78752 (512) 440-7819

Employment Services: (512) 444-6081

 $\underline{www.centraltx.easterseals.com}$



Goodwill Central Texas

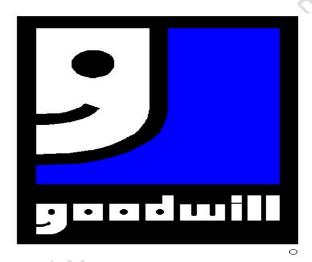
TRANSFORMING GENERATIONS BY EMPOWERING PEOPLE THROUGH EDUCATION, CAREER TRAINING, AND WORK.

Goodwill offers one-on-one career counseling that includes interviewing skills, job readiness classes, training certifications, and more.

Services include:

- Career Advancement Training
- Interview Coaching
- Educational Programs
- Internship Opportunities
- Career Navigation
- Occupational or Technical Certifications

Call 512-637-7580, email intake@goodwillcentraltexas.org



TIP: Goodwill provides **many** other support services! For more information, please call (512) 637-7580 Or visit

www.goodwillcentraltexas.org

Due to the pandemic, please call ahead for updates, hours of operation:

GOODWILL COMMUNITY CENTER

1015 Norwood Park Blvd. Austin, Texas 78753 (512) 637-7100

GOODWILL RESOURCE CENTER

6505 Burleson Rd. Austin, TX 78744 (512) 637-7427

GEORGETOWN JOB HELP CENTER

Georgetown Community Resource Center 805 W. University Ave, Ste 127 Georgetown, Texas 78626 (512) 591-7808

GOODWILL EXCEL CENTER

1015 Norwood Park Blvd. Austin, TX 78753 (512) 637-7194

GOODWILL CAREER AND TRAINING

ACADEMY 1015 Norwood Park Blvd. Austin, TX 78753 (512) 637-7131

ROOSEWOOD JOB HELP CENTER

2001 Rosewood Ave, Bldg. B #2101 Austin, Texas 78702 (512) 480-0772

ROUND ROCK JOB HELP CENTER

150 West Palm Valley Blvd. (corner of 79 and N. Mays) Round Rock, TX 78664 (512) 388-1507

SAN MARCOS JOB HELP CENTER

1005 Texas 80 San Marcos, TX 78666 (512) 392-4020

Literacy Coalition of Central Texas

Supports basic family literacy, workforce literacy, English as a Second Language (ESL), financial literacy, health literacy and more.

Direct services provided at Ascend Center for Learning

Physical Address

724 Eberhart Lane #500 Austin, TX 78745

(512) 326-8655

www.willread.org



Skillpoint Alliance – Gateway Program

Gateway is invested in workforce development through training in Construction (Electrical, Plumbing, and HVAC), Office Administration, and Healthcare (Certified Nurse Aide) careers.

Classes are built on a rapid employment model, last anywhere from 3-10 weeks, and are provided at no cost to the student.

Classes are held across Central Texas. For more information, please contact Skillpoint Alliance or Workforce Solutions.



Physical Address

8868 Research Blvd. Suite 505 Austin, TX 78758

Hours:

Monday - Thursday 9:00 a.m. - 4:00 p.m.

(512) 323-6773

www.skillpointalliance.org

Workforce Solutions Capital Area

Offers career development and employment-related services in Austin/Travis County, including:

- Job search assistance
- Resume development
- Interview preparation
- · Occupational skills training
- Hiring events

Also provides subsidized childcare assistance to eligible families.



North Career Center

9001 N. IH 35, Suite 110 Austin, TX 78753 (512) 454-9675

South Career Center

6505 Burleson Rd Austin, TX 78744 (Co-located with Goodwill Resource Center) (512) 381-4200

By appointment only: call (512) 318-4208

East Career Center

3401 Webberville Rd., Building 1000 Austin, TX 78702 (Co-located on ACC Eastview Campus) (512) 223-5400

Resource rooms open with limited seating.

No in person assistance.

www.wfscapitalarea.com



Travis County Human Resources



Travis County recognizes that individuals with a criminal record often face barriers to finding gainful employment. Travis County recognizes that qualified individuals may be screened out from employment consideration due to the required disclosure of his or her criminal history.

All applicants, including those with a criminal background, are encouraged to research job openings and, if qualified, apply for employment. All Travis County job announcements will explicitly state if a background check will be required.



Full listings of current openings within Travis County are published at:

www.TravisCountyJobs.org

For more information contact:

Travis County Human Resources Department 700 Lavaca Street, 9th Floor Austin, TX 78701







Designed to assist individuals with possible barriers to employment living in the Austin Metropolitan Area. An equal opportunity employment program that provides:

- **Employment readiness assessment**
- Assistance with developing work plans
- Referral to or placement with participating employers
- Assistance connecting with basic needs, employment resources, and service providers

The Justice Planning Re-entry Task Force focuses primarily on job placement, vocational training, and supportive services. Personalized case management designed to meet your individual needs.



For more information, please visit:

www.traviscountytx.gov

To speak with an intake coordinator, please contact us:

(512) 854-6497



Ask us about our job fairs!



We are currently working remotely

Facing Barriers To Employment?

Road to Success



Paving a Pathway to Your Success

Travis County Justice Planning's Workforce Development Program

For individuals in the Austin
Metro area

We want to meet you! We can help with:

- ♦ Job-readiness
- ♦ Developing work plans
- ♦ Finding a place of employment
- ♦ Meeting your basic needs

NOW OFFERING FREE TRAINING! For more info, please call: 512.854.6497



BASIC NEEDS

FOOD, CLOTHING, FINANCIAL ASSISTANCE, & OTHER RESOURCES

TIP: Please call ahead before visiting these providers. Be aware that some may have special requirements or waiting periods for assistance, and some may have closed.

Abiding Love Lutheran Church Provides a food pantry. Hours: Mondays 1:00p.m 3:00p.m. All Saints Episcopal Church – Loaves and Fishes Provides limited financial assistance (usually no more than \$20-30) to help pay for utilities, housing expenses, limited medical services, transportation, ID, bus passes, HEB cards, or work boots. Assistance only once every 6 months Must bring photo ID Call for most up to date information regarding days and times Any Baby Can Provides support for pregnant women, new parents, and moms and dads caring for a child with special needs, developmental delays, or cancer. Services include home visitation, parenting skills classes, and support groups. Children up to 3 years of age. Services provided via phone or Telehealth Alpha Seventh-day Adventist Church Provides a food pantry the 2 nd and 4 th Sunday of the month from 10:00 a.m12:00 p.m. Physical Address 209 West 27 th St. Austin, TX 78705 (512) 476-3589 Www.allsaints-austin.org Physical Address 6207 Sheridan Avenue Austin, TX. 78723 (512) 454-3743 (512) 454-3743 (512) 454-3743 (512) 454-3743 Children up to 3 years of age. Physical Address 6207 Sheridan Avenue Austin, TX. 78723 (512) 454-3743 (512) 454-3743 (512) 454-3743 Children up to 3 years of age. Physical Address 6207 Sheridan Avenue Austin, TX. 78723 (512) 454-3743 (512) 454-3743 (512) 454-3743 Children up to 3 years of age. Physical Address 3016 E 51 st St. Austin, TX 78723 (512) 926-6721		
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Assurance Wireless

How Our Lifeline Phone Program Works for New Customers:

- 350 FREE Voice Minutes & UNLIMITED FREE texts automatically added each month, you do nothing.
- PLUS, an extra 150 FREE Voice Minutes each month for the first 4 months of service.
- Add money if you decide to choose the \$5 or \$30 plan. Or, to pay for any services, like international calling and additional minutes.

Get Started: 1-888-898-4888

Equipment Malfunction: 1-888-321-5880

http://www.assurancewireless.com/Public/Welcome.aspx



Austin Area Urban League

We envision a community in which all citizens are free from barriers to education, economic and social success.

Programs and services include Workforce Development, Adult Education, Emergency Home Repair, Financial Empowerment, Youth Enrichment, and Advocacy.

Physical Address

8011-A Cameron Road, Suite 100 Austin, TX 78754

(512) 478-7176

www.aaul.org

Austin Baptist Chapel - Angel House Soup Kitchen

Serves prepared meals seven days a week.

Breakfast - Monday-Sunday - 9:30 a.m. - 10:00 a.m. Lunch- Monday - Sunday 11:00 a.m. to 12:30 p.m. Men's Clothing Monday - Sunday - 9:30 a.m. - 12:00 p.m.

Physical Address

908 E. Cesar Chavez Austin, TX. 78702

(512) 474-2666

www.angelhouse-abc.com

Bagged meals are being served due to the pandemic; the dining hall will remain closed until further notice

Austin Resource Center for the Homeless (ARCH)

- Provides basic needs, including clothing and hygiene items.
- Provides shelter overnight, day sleep, and cold weather.
- Provides case management services.
- Co-located agencies include Goodwill, Job Source, Homeless Health Clinic, Legal Aid, etc.

Physical Address

500 E. 7th St. Austin, TX. 78701

(512) 305-4100

www.frontsteps.org

Austin Restoration Ministries

Provides a food pantry the 2nd and 4th Thursday of each month, 10am-12pm. Also provides a 9-month free of charge live-in program for men and women with substance abuse problems.

Physical Address

10206 N IH 35 Austin, TX 78753

(512) 228-0352

www.austinrestorationministries.org

Baptist Community Center

Provides food pantry, limited financial assistance services for prescriptions, rent, utilities and birth certificates. Also provides clothing ministry – clothes at a reasonable price (Wednesdays 9am to 12pm).

Hours:

Mon-Fri 8:30 a.m.– 12:00 p.m. and 1:00 p.m. to 5:00 p.m. Call for an appointment

Physical Address

2000 E. 2nd Street Austin, TX 78702

(512) 478-7243

www.bccmission.org

Bethany Faith Food Pantry

Hours:

2nd Wednesday of every month 10:00 a.m.-12:00 p.m. 4th Tuesday of every month 6:00 p.m.- 8:00 p.m.

Physical Address

3507 E 12th St. Austin, TX 78721

512-470-8163

www.bccdisciplesofchrist.com

Capital Metro

Services include multiple-stop and express service that radiates from neighborhoods into downtown, multiple-stop service that feeds into neighborhoods, major transfer and park and ride centers, cross-town routes, and school routes.

For more information, please refer to Transportation Section of this guide.

For specific route information, call (512) 474-1200

or visit www.capmetro.org

Caritas of Austin

Caritas services include case management, pantry, housing services, refugee resettlement program, employment program, immigration lawyers and the education program.

Must go through ECHO fist for screening and assessment for referral to Caritas.

The Caritas community kitchen provides lunch Monday-Friday 11:00am-12:00pm.

www.caritasofaustin.org

Physical Address

611 Neches St. Austin, TX 78701

(512) 479-4610



Catholic Charities of Central Texas

Helps families to avoid homelessness and achieve financial security through case management, education. 1-time utility assistance depending on funding.

All services are provided over the phone or using a virtual platform.

Physical Address

1625 Rutherford Lane Austin, Texas 78754

(512) 651-6100

Central Presbyterian Church

Services include breakfast, limited clothes closet, and limited financial assistance for utility bills.

Thursdays 8:30 a.m-11:00 a.m. Can get in line by 8:00 a.m.

Physical Address

200 E 8th Street Austin, TX 78701

(512) 472-2445

www.cpcaustin.org

Christo Rey Catholic Church

Provides a food pantry Thursdays at 3:45pm-5:45pm

Physical Address

2208 E 2nd St. Austin, TX 78702

(512) 477-1099

http://www.cristoreyaustin.org



City of Austin Health and Human Services Community Centers

Basic Services

Basic services provided at neighborhood centers include food pantry and bread distribution, clothes closet, child safety seats, notary services, form/application assistance and employment/case management information and referrals.

Seasonal Services

Seasonal program services include Christmas Bureau applications, income tax assistance, Coats for Kids vouchers and Thanksgiving baskets.

Social Services

Licensed social workers provide clients social services such as home visits, crisis intervention, grief counseling and case management.

Health Services

Registered nurses provide health screenings and other health services at three neighborhood centers: Rosewood-Zaragoza Neighborhood Center, St. John's Community Center, and South Austin Neighborhood Center.

- Blood pressure and blood pressure checks
- Tuberculosis skin test
- Pregnancy testing with referrals as needed
- Women's health referrals (obstetrical care, family planning)
- Immunizations for children and adults
- Case coordination for people with chronic diseases
- Referrals to doctors or clinics as needed
- Referrals to <u>Women</u>, <u>Infants and Children</u> <u>Program</u> (WIC)

City of Austin Customer Assistance Program Austin Energy

Customers on low or fixed incomes who participate in certain state, federal, or local assistance programs can benefit from the City of Austin's CAP Discounts program. CAP Discounts can help reduce utility bills an average of \$650 a year.

Covenant United Methodist Church

Provides a food pantry open to the public Wednesdays 3:00pm-6:00pm.

Blackland Neighborhood Center

2005 Salina Austin, Texas 78722 512-972-5790

East Austin Neighborhood Center

211 Comal St. Austin, Texas 78702 512-972-6650

Montopolis Neighborhood Center

1416 Montopolis Drive Austin, Texas 78741 512-972-6650

Rosewood-Zaragoza Neighborhood Center

2800 Webberville Rd. Austin, Texas 78702 512-972-6740

South Austin Neighborhood Center

2508 Durwood Austin, Texas 78704 512-972-6840



Mailing Address

PO Box 142669 Austin, TX 78714-2669

Call for more information or an application:

1-(855) 319-6630; (512) 494-9400 (press 3 for residential services, then press 3 for other options to be connected to a Rep).

Physical Address

4410 Duval Rd. #6808 Austin, TX 78727 (512) 346-3124

http://www.covenantaustin.org

Dress for Success Austin

A non-profit organization that provides interview clothing, "confidence boosters", and career development to low-income women seeking employment.

Clients must have appointment.

Physical Address

701 Tillery St. Box 11 - Suite A-5 Austin, TX. 78702

(512) 389-3723

www.austin.dressforsuccess.org

Feed the Community at Gateway Church

Provides a food pantry Wednesday 9:00am-11:00pm **Drive thru, drive up pickup being utilized due to the pandemic**

Physical Address

7104 McNeil Drive Austin, TX 78729

(512) 837-2162

Gethsemane Lutheran Church

Provides food pantry and clothes closet every Tuesday from 9:00am till 12:00pm

Physical Address

200 W. Anderson Ln. Austin, TX. 78752

(512) 836-8560

www.gethsemaneaustin.org

Greater Mount Zion Baptist Church

Provides payment assistance for rent and utilities to those who live in a house or apartment. **Call for appointment** Tues & Thurs from 10:30am-4:00pm, (**no walk-ins**). Individuals can only use services once per year. Food provided on Saturdays from 8:30am-11:00pm.

Physical Address

4301 Tannehill Ln Austin, TX 78721

(512) 469-9020

http://www.gmzaustin.org

Heaven's Harvest

Provides food and clothing for the homeless.

Heaven's Harvest is open for people to receive food and clothing every Monday from 6:30 p.m. to 8:00 p.m. Also, every third Friday of the month, fresh food is given away starting at 1:00 p.m.

North Austin Christian Church 1734 Rutland Dr. Austin, TX 78758

(512) 836-3282

http://www.nacconline.info

Hope Lutheran Food Pantry

Provides a food pantry.

Hours: Mondays 2:30 p.m.-3:30 p.m.

If the food pantry is closed a note will be posted on the

door

Physical Address

6414 N Hampton Dr Austin, TX 78723

(512) 926-8574

www.hopelutheranaustin.org

Kingdom of God Christian Center Samaritan Food Pantry

Provides a food pantry

Hours:

2nd & 4th Saturday of every month, 10:00 am-12:00 p.m.

Day and time subject to change due to the pandemic, please call for most up to date information

LifeWorks Street Outreach

Provides meals and many other services for individuals ages 18-26.

Hours:

Monday - Thursday, 12:00 p.m. – 4:00 p.m.

Physical Address

Physical Address

507 W. Liberty Ave

(512) 926-5422

Round Rock, TX 78664

835 N. Pleasant Valley Road Austin, TX 78702

For more info call: (512) 735-2400

8:00am-5:00pm

www.lifeworksaustin.org

www.kgccatx.org

Manchaca Methodist Church

Provides a food pantry.

Hours:

Saturday's 9:00 a.m-11:00 a.m. in the west parking lot, look for the signs for directions.

Drive by food distribution during the pandemic.

Physical Address

1011 FM 1626 Austin, TX 78652

512-282-7274

www.manchacaumc.org

Manos de Cristo

Manos de Cristo provides a food pantry, dental clinic, and adult learning classes, English as a Second Language (ESL), computer literacy and back-to-school programs for those in need.

Hours:

Monday-Friday 8:00 a.m.-11:00 a.m.

Physical Address

4911 Harmon Ave. Austin, TX. 78751

Basic Needs: (512) 477-7454

Dental Clinic: (512) 477-2319

www.manosdecristo.org

Micah 6 of Austin

Provides food, clothing, work boots, public transit, medicine, eye care, IDs, crisis counseling, and freeze night shelter.

Food pantry hours:

Thursday 6:00 p.m.- 7:00 p.m. **Saturday** 10:30 a.m. - 11:30 a.m.

Pantry located at University Presbyterian Church:

2200 San Antonio St. Austin TX 78705

Other services provided at various locations. Call for more information:

(512) 478-8559

www.micah6austin.org

Mobile Loaves and Fishes

Mobile Loaves and Fishes (MLF) is a social outreach ministry that provides food and clothing to the homeless and the working poor. Every night, a catering truck offers a hot meal and other resources to individuals at various locations in the Austin Area. Call for exact times. 512-328-7299. Check online schedule for locations of truck meal service.

www.mlf.org

Mailing Address

903 S Capital of Texas Hwy. Austin, TX 78746



Olivet Baptist Church Helping Hands Center

Serves individuals in the Austin community with groceries, clothing, and other basic needs. Serve approximately 1,200 plus individuals per month with food and/or clothing.

Food available 2nd & 4th Saturday: 8:00 a.m. – 10:00 a.m. (closed on 5th Saturdays of the month)

Physical Address

1161 San Bernard St. Austin, TX. 78702

Helping Hand Center: (512) 701-4550 Church: (512) 478-7023

www.obcaus.org

Our Lady of Guadalupe Catholic Church

Provides a food pantry.

Hours:

Every other Friday: 11:30 a.m. -1:00 p.m. Call for more information: 512-478-7955.

Physical Address

1206 E. 9th St. Austin, TX 78702

www.olgaustin.org

TDCJ Reentry and Integration Division Hotline

A toll-free number has been established to assist people who are re-entering society, as well as their families and the public who may have questions related to programs and resources.

1-877-887-6151 www.tdcj.texas.gov

Rosewood Avenue Missionary Baptist Church Hope Basket Ministry

Provides a food pantry the 1st and 3rd Saturday of every month from 7:00 a.m. - 9:00 a.m.

Day and time subject to change due to the pandemic, please call for up to date information.

Physical Address

1820 Rosewood Ave. Austin, TX. 78702 (512) 476-2801

www.rosewood-baptist-church.org

St. Austin's Catholic Church

Provides financial assistance for partial rent and utilities, done by a lottery system using email. Only services once per 6 months.

For English, please send email to: gethelp@staustin.org
For Spanish, please send email to: gethelp@staustin.org

Physical Address

2026 Guadalupe Street Austin, TX 78705 (512) 477-9471

www.staustin.org

St. Andrews Food Pantry

Provides an emergency food pantry on the 2^{nd} and 4^{th} Saturdays 10:00 a.m. - 12:00 p.m.

Due to the pandemic food distribution is being provided using a drive thru method.

14311 Wells Port Dr Austin, TX 78728 (512)251-0698

www.staopen.org

St. Vincent De Paul

Provides food pantries, financial assistance for eyeglasses, utility bills, rent, prescriptions, bus pass and other emergency financial assistance.

(512) 914-2747

Call for assistance and locations providing services throughout the Austin/Travis County area

(leave message, your call will be returned)

www.st-ignatius.org/svdp

St. Vincent De Paul Office Located at Saint Mary Cathedral

Services provided include breakfast, food pantry, clothing and household items, fans, referrals to healthy/dental care program, and financial assistance for identification, birth certificates, utility bills, rent, rental deposits, mortgage, medical expenses, gas, work boots, criminal background checks and bus passes.

203 E. 10th Street Austin, TX 78701

(512) 476-3750

Call on Sunday 9:30am to 10:30am to schedule an appointment

www.smcaustin.org

St. Matthews Episcopal Church

Provides financial assistance with rent or utilities. Individuals must be approved after applying; the usual turnaround time is 3 to 4 weeks. Interested individuals should **call on Tuesdays from 10:00 a.m. – 12:00 p.m.** 512-345-7600 for more information. Must call to receive assistance. Must live in the city of Austin. Bring utility bill or lease agreement for proof of residence.

Please call for an appointment.

8134 Mesa Drive Austin, TX 78759 512-345-8314

(do not leave a message, call until phone is answered)

www.stmattsaustin.org

South Austin Church of the Nazarene Food Pantry

Provides emergency food pantry every Monday 9:30 a.m. - 11:30 a.m., except on holidays.

Food being distributed using drive thru methods until further notice due to the pandemic

6711 Manchaca Rd Austin, TX 78745

(512) 442-8476

www.southaustinnaz.org

The Salvation Army

Helps in a variety of fields such as older adult ministries, corrections, day care, education, emergency assistance, food, housing, substance abuse, and youth among others. Several locations throughout the Austin area – call for more information.

Downtown:

501 East 8th Austin, TX. 78704

(512) 476-1111

www.salvationarmy.org

Society of Saint Vincent De Paul, St. Louis Church

Provides emergency financial assistance on a case-bycase basis with rent, rental deposit, utilities, prescription drugs, eyeglasses, ID's, and birth certificates. Please call ahead for assistance

Hours:

Tuesday - Friday 9:00 a.m.-1:00 p.m. Saturday: 8:30 a.m. -10:00a.m.

Physical Address

2114 St. Joseph's Blvd. Austin, TX 78757

(512)-419-1667

www.st-louis.org www.ssvdp.org



Notes:			
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Travis County Health and Human Services

Provides emergency financial assistance for rent, mortgage, and utilities. Applications for SSI, AFDC, Food Stamps, WIC, emergency food pantry Senior Citizen meals. Most centers also provide social workers for one-on-one assistance.

Clients should go to the Neighborhood Center that serves their zip code.

Hours: Monday - Friday 8:00 a.m. -5:00 p.m.





Neighborhood Centers

South - Post Road

2201 Post Road, Suite 101 Austin, TX 78704 (512) 854-9130

Oak Hill- West Rural Community Center

8656-A Highway 71W Suite 100 Austin, TX 78735 (512) 854-2130

Del Valle - South Rural Community Center

3518 FM 973 S Del Valle, TX 78617 (512) 854-1520

Pflugerville - Travis County Community Center

15822 Foothill Farm Loop Building D Pflugerville, TX 78660 (512) 854-1530

Manor - East Rural Community Center

600 West Carrie Manor Road Manor, TX 78653 (512) 854-1550

Notes:		
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Texas Supplemental Nutrition Assistance Program (formerly known as Food Stamps)

SNAP is a Federally funded program that helps low-income families buy nutritious food from local food stores. SNAP assistance is available to qualifying families, elderly people, and single adults. Applicants must reside in Texas and must apply in the county in which they reside.

Apply Online at

https://www.yourtexasbenefits.com/ssp/SSPHome/ssphome.jsp

Or visit a local office.



IT'S TRUE! A Texas law went into effect allowing people with felony drug convictions to qualify for the federal Supplemental Nutrition Assistance Program. Previously, a drug conviction meant a lifetime ban from food stamps. Supporters hope the change will reduce recidivism and enable felons to better integrate into society. But if they don't stick to the rules, recipients risk losing benefits. Violating terms of their paroles would lead to a two-year disqualification. If they re-offend on drug charges, they face a lifetime ban.

Benefits Office Locations:

North

5451 IH 35 North Austin, TX 78723 (512) 929-7330

1601 Rutherford Dr. Austin, TX 78754 (512) 339-8868

East

7701 Montopolis Dr. Suite 100 (512) 445-0022





The Central Texas Food Bank can assist you in applying for SNAP, TANF, CHIP, Medicaid, and Healthy Texas Women.

This FAQ sheet will answer questions you have about SNAP and the application process.

What is SNAP?

SNAP benefits, the new name for food stamps, can help you buy food at most grocery stores and some farmers' markets.



Benefits are loaded monthly onto the Lone Star Card, which works similarly to a debit or credit card.

Who is eligible to apply?

To find out if you may qualify, call your Food Bank's tollfree and confidential helpline today!



Income guidelines are valid through September 30, 2020. HHSC determines eligibility on a case-by-case basis.

Did you know?

- You can receive SNAP even if you are working, receiving unemployment, or receiving Social Security, as long as your monthly income is below the eligibility limit.
- The average monthly benefit is \$120.
- Receiving benefits does not take away from other people's benefits.

How does the application process work?

You can submit an application online via

YourTexasBenefits.com or through the mail.

If you would like help with the application process, you can call the Food Bank helpline or visit our website to make an appointment with one of our Social Services team members. We'll find a convenient time and location to meet with you for 30-45 minutes to complete your application and submit all the required documents to HHSC.

Once we submit your application, HHSC should contact you in 1-2 weeks to set up a phone interview, where they'll complete your application by asking you about any additional information they need about your case. HHSC has 30 days to make a decision on your case after receiving your application.

The Central Texas Food Bank can tell you if you might be eligible, answer your questions, and help you apply!





Call our toll-free and confidential helpline at:

1-855-366-3401

Or visit our website: centraltexasfoodbank.org/SNAP

Trinity Center at St. David's Episcopal Church

Provides financial assistance and other services to men and women who are experiencing homelessness or poverty. Meals on Sunday 2:00 p.m. -3:30 p.m.

Call for additional information

Physical Address

304 E. 7th Street Austin, TX 78701 (512) 610-3500

www.trinitycenteraustin.org

Trinity United Methodist Church

Provides a food pantry and other assistance to residents in the following zip codes: 78703, 78705, 78722, 78723, 78751, 78752, 78754, 78756, and 78757. Eligible individuals must bring photo identification each time they visit. 9:00 am to 10:30 am on Thursday & Friday & 1st Saturday of each month.

Physical Address

4001 Speedway Austin, TX 78751 (512) 459-5835

www.tumc.org

University Presbyterian Church

UPLIFT provides financial assistance for utilities, prescription drugs, eye exams, and replacing birth certificate. Rental assistance limit to \$50.00. Clients can receive help with 1 bill once every 6 months. Apply by email. Call 512-476-5321 extension 3 and leave email address to receive application.

Physical Address

2203 San Antonio Street Austin, Texas 78705 (512) 476-5321 ext. 3

www.upcaustin.org

University United Methodist Church

Open Door Ministry provides breakfast and lunch to those in need. 2nd & 4th Saturday of every month 9:00am-10:30am

Fig Leaf Store – Provides donated clothing and hygiene items. 2nd & 4th Saturday of every month 9:30am – 10:30am

Physical Address

2409 Guadalupe Austin, TX. 78705 (512) 478-9387

Days and time subject to change due to the pandemic, please call for current information

www.uumc.org

Vineyard Christian Fellowship

Provides a food pantry, 4th Saturday's 11:00am-4:00pm

Drive thru method used for food distribution until further notice

Physical Address

13208 Morris Rd. Austin, TX 78729 (512) 331-5200

www.austinvineyardchurch.com

Westover Hills Church of Christ

Provides a food pantry, every Saturday: 9:00am-11:00am. **Drive up and walk-up methods being used to distribute food**

Physical Address

8332 Mesa Dr. Austin, TX 78759 (512) 345-6386

www.westover.org

TRANSITIONAL AND SHELTER HOUSING

TIP: Please be aware that rates/restrictions are subject to change. Contact a home you are interested in ahead of time to verify the information listed here.

Alpha House-Boarding House

Males and females. \$125 deposit, minimum \$600 per month with meals provided at certain locations, all bills paid. Sex offenders accepted. Based on need will assist with bathing, medical Dr. visits, etc. Call for additional information.

6 Austin locations

East: 1109 Ebert Ave Unit A & B

Austin, TX 78721

4 Round Rock locations

1 Taylor location

(512) 629-0738 or (512) 373-2353

A New Entry

Males only. Residential treatment and recovery supportive housing (residents must be alcohol & drug free). Provides 12-step program, bible studies, life skills class, computer access, drug offender class, treatment, counseling, and meals. Must have 30 days sobriety to enter.

For additional information contact the following:

(512) 464-1250 (888) 625-4440

Supportive Housing: ext. 165

Treatment: ext. 103

www.anewentry.org

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AUSTIN TRANSITIONAL CENTER AND AUSTIN RESIDENTIAL RENTRY CENTER

Assist in providing evidence-based programs for state and federal inmates like educational, vocational, substance abuse and faith-based offerings that help inmates develop the skills and values they need to be successful when they leave prison. For example, they have assisted more than 11,000 people earn their GED (high school diploma equivalent) in the past six years, and work with numerous residents in their reentry facilities to find meaningful employment through job placement programs.

Assist government partners fulfill their critical missions by providing cost-effective solutions that address serious challenges such as reducing recidivism, aging infrastructure, and housing vulnerable populations in a safe, humane environment.

Contact Us

3154 East Hwy 71, Del Valle, TX 78617 512-386-5300 (Austin Residential Reentry Center) 512-396-5722 (Austin Transitional Center)

Texas Baptist Children's Home

Single females with dependent children, \$50 per month. Room for up to 50 women with children. No sex offenses. Criminal background acceptance determined on a case-by-case basis. Also operates a Homebase Program for children aging out of foster care, ages 18 and up. This housing provider reserves the right to drug test residents.

Must be able to work 30 hours per week.

Round Rock

1101 N. Mays Round Rock, TX. 78664 (512) 255-3668 Stacy Grant (512)-246-4435

> www.TBCH.org www.childrenatheartministries.org

> > **Not near bus route

Texas Reach Out Ministries

Call regarding application process.

Several homes for males and females. \$400.00 per month. Christ centered approach, spiritual class attendance required on Tuesday & Thursday. Screening process. No sex offense convictions. Parolees and probationers accepted

Mailing Address:

P.O. Box 17006 Austin, TX. 78760

(512) 291-0921

Email: info@texasreachout.org

True Light Ministries

Males and Females. \$100 one-time deposit, \$555 per month. Provides meals, laundry, phone, internet, cable tv, help with obtaining and paying for IDs, and some transportation. No sex offense convictions.



Women's House - Northeast:

6605 Ashland Dr. Austin, TX 78723

Men's House - Northeast:

9403 Hansford Dr. Austin, TX 78753 (512) 507-6018

Victory Ministries Christian Home for Men

Males only, no charge for room and board. Must go through interview process and make 6-month commitment to participate in structured program.

This is a faith based Christian home.

East

2300 Canterbury St Austin, TX 78702 (512) 480-9628

OTHER HOUSING RESOURCES

Austin Tenant's Council

Provides protection of tenant's rights and educates the community of fair housing. Provides telephone and inperson counseling for tenant/landlord disputes. Publishes a Guide to Affordable Housing in the Greater Austin Area for those looking for affordable apartments.

Physical Address

205 Chicon St. Austin, TX 78702

Appointments: (512) 474-7006

www.housing-rights.org

ECHO-Coordinated Assessment

Per Echo, the Coordinated Assessment is a chance for you to let multiple programs know that you are looking for housing right now and would like some help. You will get the chance to see which types of programs you are eligible for, and to choose which program seems best able to meet your needs.

This is not a housing waitlist or a housing application, and it's possible and likely that the programs you are interested in will not have any current openings. Whether there is an opening or not, we will still send these programs your information, and you should keep working on your housing as hard as you possibly can. We will ask them to contact you when they do have an opening to see if you still need help.

Complete the Assessment at one of the following organizations:

Goodwill of Central Texas-Assessments:

1015 Norwood Park Blvd Austin, TX 78753 Monday - Thursday – 9:00 a.m.-4:00 p.m.

Southeast Health & Wellness Clinic

2901 Montopolis Dr. Monday- Friday – 9:00 a.m.-4:00 p.m.

Foundation Communities

Provides low-cost, quality housing for individuals and families at several Austin locations. Offers case management services to assist with employment, health care, and transportation. Has waiting list. Applicants must meet income guidelines and pass criminal and credit checks. 1-2 years clear of felony arrest, no sex offenses. No manufacturing or selling of drug charges allowed.

Housing located throughout Central Texas. Call for more information:

(512) 447-2026

www.foundcom.org

Front Steps

Front Steps is committed to providing a full range of services to support our clients in moving from homelessness to safe, affordable long-term housing. Front Steps operates supportive housing programs for chronically homeless individuals.

Mailing Address

PO Box 684519 Austin, TX 78768-4519

(512) 305-4100

www.frontsteps.org

Housing Authority of the City of Austin (HACA)

Owns and operates 1,929 units of conventional public housing in 19 developments throughout Austin. Development sites range from high-rise apartments on Lady Bird Lake to small duplexes in residential neighborhoods. HACA also manages the Housing Choice Voucher/Section 8 Program that provides rental vouchers for more than 5,000 units of housing in Austin's private rental market.

To apply for housing, visit:

1124 S. IH-35. Austin, TX 78704 (512)477-4488

Please email all inquiries to: info@hacanet.org

Housing Authority of Travis County

The Housing Authority of Travis County is an independent, government funded agency charged with the responsibility to provide access to safe, decent, low-income housing to help meet the housing needs of the residents of Travis County, Texas.

The Housing Authority of Travis County (HATC) exists to provide safe, decent, and sanitary housing for low-income families in Travis County, which includes the city of Austin and most of the area surrounding Austin, including: Cedar Park, Lago Vista, Lakeway, Del Valle, Manor, Elgin, Pflugerville, as well as parts of Leander and Manchaca.

Physical Address

502 East Highland Mall Blvd., Suite 106-B Austin, Texas 78752

(512) 854-8245

http://www.hatctx.com

Mobile Loaves and Fishes Community First! Village

A 27-acre master-planned community that will provide affordable, sustainable housing and a supportive community for the disabled, chronically homeless in Central Texas. Mobile Loaves & Fishes requires all potential residents to participate in **Coordinated Assessment** as part of the initial application process for Community First! Village. If you've completed the Coordinated Assessment intake through another agency, you do not need to do it again; we will have access to your information. Completing a Coordinated Assessment and starting the application process is NOT a guarantee of housing – it's just the first step in the process

Physical Address

9301 Hog Eye Rd Suite 950 Austin, TX 78724

(512) 551-5471



Project Transitions

Provides housing for males and females with HIV/AIDS. Three locations.

Please call for information.

www.projecttransitions.org

Physical Address

7101 Unit B Woodrow Ave Austin, TX 78757 (512) 454-8646

email: info@projecttransitions.org

Foundation for the Homeless

Foundation for the Homeless provides homelessness prevention and rapid re-housing support through the Best Single Source Plus program, an interagency cooperative focused on housing stability and avoiding homelessness. Best Single Source Plus provides clients with comprehensive case management and emergency financial assistance to eligible individuals and families living in the Austin/Travis County area. This program gets its referrals from Echo's coordinated assessment.

Mailing Address

PO Box 140946 Austin, TX 78714 512-453-6570

http://www.foundationhomeless.org



MILITARY/VETERAN RESOURCES

The Attorney General of Texas Child Support **Division - HEROES**

The HEROES project:

- Offers service members, veterans and their dependents enhanced, personalized assistance in addressing paternity establishment, child support and parenting time (custody/visitation) matters.
- Provides appropriate relief in Texas child support cases where military service/combat related injuries have contributed to non-compliance with court orders; and
- Promotes positive co-parenting solutions for service members and families.

Contact the Texas Child Support Division's **HEROES Program:**

(512) 460-6400

HEROES@texasattorneygeneral.gov

For other useful attorney general hotline numbers, please refer to the Miscellaneous section at the back of this guide.

www.texasattorneygeneral.gov/cs/family-initiatives

Partners Across Texas

Partners Across Texas (PAT) is an inter-agency and multi-organizational collaboration to enhance support for Texas Army and Air National Guard Service, family members and military veterans within the State of Texas.

The purpose of this partnership is to establish a framework for a mutually reinforcing, multiorganization relationship that benefits all Texas National Guard service members and veterans within the State of Texas and enhances the services available to them and their families.

Services include:

- Finance and employment
- Mental health and medical care
- Emergency assistance and deployment support
- Family support and housing
- Education and legal

Texas Veterans Commission

1-(800)-252-8387(VETS)

3950 North A.W. Grimes Blvd Second Floor Round Rock, TX 78665 (512) 341-4924

www.texvet.org



Selective Service System

Males 18-25 years of age are required to register with the Selective Service System. Go online to register.

Register online at:

www.sss.gov

Texas Military Veteran Peer Network

The Military Veteran Peer Networks' mission is to establish camaraderie and trust with each other, identifying and vetting community resources and, collectively, contributing to the communities where we live.

http://www.milvetpeer.net

Travis County Veterans Services Department

Provides eligible veterans, their dependents and survivors direct and general support and assistance in obtaining all benefits from which they are entitled from the federal Veteran's Administration (VA).



Physical Address

5325 Airport Blvd Austin, TX 78751

No Walk-ins, please call: (512) 854-9340 Virtual Office Hours: Monday-Thursday 9:00 a.m.-4:00 pm

www.traviscountytx.gov/veterans_services



Veterans Affairs (VA) Outpatient Clinic

Provides a full array of physical health, substance abuse, and mental health to eligible veterans.

By appointment only. Monday through Friday.

7:30 AM to 4:00 PM



Austin VA Clinic

7901 Metropolis Dr. Austin, TX. 78744 1-(800) 423-2111

Austin Vet Center

1524 S. IH 35 Suite 100 Austin, TX 78704

Phone: (512) 416-1314 (512)823-4000

www.vetcenter.va.gov

TRANSPORTATION

CAPITAL METRO BUS:

The Capital Metro Transit Store is located at 209 West 9th. For questions about the Reduced Fair ID Card, contact the Transit Store at (512) 389-7454. For questions about the fares in general, call the Go Line at (512) 474-1200.

Fare Type	<u>Local</u>	Reduced	
Day Pass	2.50	1.25	
7-day pass	11.25	N/A	
31-day pass	41.25	20.60	

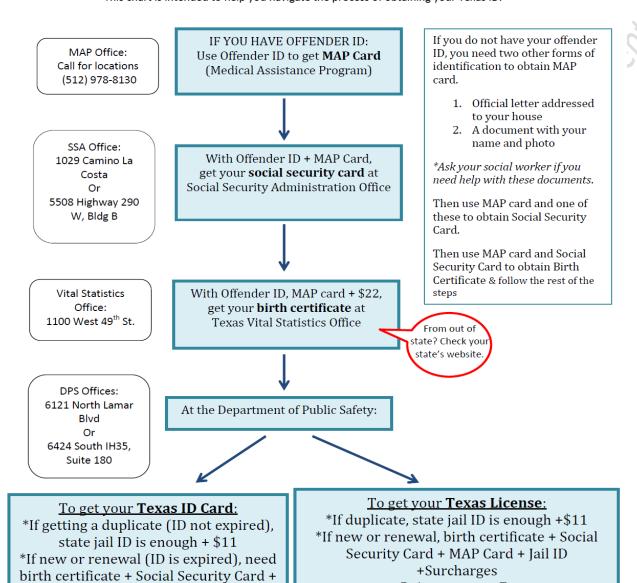
To plan your trip, call (512) 474-1200 for specific route information, or visit www.capmetro.org!



Notes:		
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Do you need a Texas ID card?

This chart is intended to help you navigate the process of obtaining your Texas ID.



KEEP IN MIND:

MAP Card + Jail ID + \$16

+ notarized Residency Affidavit—ask

your social worker about this.

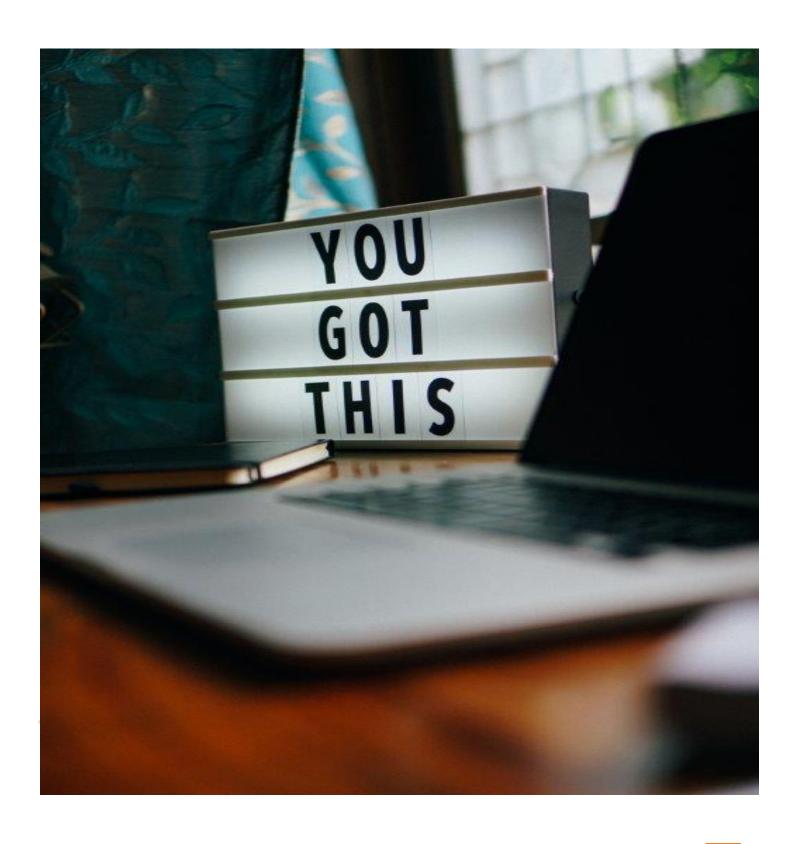
Vouchers can be obtained at Micah 6 & other local charities to cover expenses for birth certificate or ID.

+Reinstatement Fee

(+SR22 insurance)

+ notarized Residency Affidavit—ask your

social worker about this



WHO DO I NEED TO CONTACT? WHERE DO I NEED TO GO?

Notes:	
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We've got you covered.

If you would like additional information or assistance, please contact us at: **512-854-6497**