



VICTIM SERVICES UNIT COMMUNITY RESOURCE GUIDE

July 2026

The purpose of this document is to provide Travis County Sheriff's Office Victim Services Unit personnel and the victims they serve with information about supportive resources available to support their needs.

Table of Contents

<i>Commonly Used Numbers</i>	4
<i>Hospitals</i>	5
<i>City Police Departments</i>	6
<i>Other Law Enforcement Agencies (Schools, County, State & Fed)</i>	7
 <i>Child Related</i>	 8
Counseling	8-10
Infants	10-11
Parental Assistance	11-12
Residential Programs	12-13
Youth Development & Empowerment	13-15
 <i>Death & Grief</i>	 16
Body Donation Programs	16-17
Crime Scene Clean-Up	17-18
Grief Support & Counseling	18-19
Death Information & Transport	19-20
Funeral/Burial/Cremation Services	20-21
 <i>Economic Empowerment</i>	 22
Employment & Education	22-23
General Assistance & Basic Needs	23-25
Utility & Phone Assistance	25
Housing	25-27
Food Assistance	27
Transportation / Bus Passes	27-28
Vital Documents & Identification	28
Shelters (Homeless, non-FV/SA related)	28-29
 <i>Elderly Support</i>	 30
Elder Focused Services	30-31
Disability Services	31-32
 <i>Family Violence & Sexual Assault</i>	 33
Abuse/Assault	33-35
Shelters (Victims)	35-36
 <i>Health and Clinics</i>	 37
Community Clinics	37-38
Catastrophic Illness & Injuries	38-39
Disability Services	39-41

Table of Contents (continued)

Legal Assistance.....42
 General Legal Assistance 42-44
 Legal Services for Crime Victims 44-45
 Small Claims & Eviction (Justice of the Peace)..... 45-46

Mental Health & Well-being47
 Resources for those who are abusive 47
 Addiction & Substance Abuse 47-49
 Autism Resources..... 49
 Counseling 50-51
 Mental Health & Illness 51-53

Shelters (Animals).....54

Special Populations.....55
 Immigrant Services 55-56
 LGBTQ 57-58
 Veteran Services..... 58-59

Structure Fires60

Commonly Used Numbers

TCSO Central Command (512) 854-9770 5555 Airport Blvd.	TCSO Child Abuse Unit (512) 854-3353 (512) 854-4806 8509 FM 969 Bldg. 690	TCSO Dispatch (512) 974-0845 509 W. 11th St.
TCSO East Command (512) 854-9721 7811 Burleson-Manor Rd.	TCSO West Command (512) 854-9728 3800 Hudson Bend Rd.	Texas Crime Victims' Compensation Program (512) 936-1200
Travis Co. Adult/Child Protective Services (APS/CPS) (800) 252-5400 www.txabusehotline.org	Travis Co. Adult Probation (512) 854-4600 411 W. 13th St. #400	Travis Co. Attorney (Protective Orders/Misd Cases) (512) 854-9415 314 W. 11th St.
Travis Co. Central Booking (512) 854-9770 500 W. 10th St.	Travis Co. Corrections Complex (Del Valle) (512) 854-4180 3614 Bill Price Rd.	Travis Co. CPS/APS Reporting (Law Enforcement Number) (800) 877-5300
Travis Co. District Attorney (Felony Cases) (512) 854-9400 416 West 11 th St.	Travis Co. Domestic Relations (512) 854-9696 1010 Lavaca St.	Travis Co. Gardner Betts/Juv. Probation (512) 854-7000 2515 S. Congress Ave.
Travis Co. Jail (Downtown) (512) 854-9889 500 W. 10th St.	SAFE Alliance 1515 Grove Blvd. (512) 267-SAFE (7233)	IVSS (Integrated Victim Services System) 1 (866-268-8959)

Victim Services

Austin Police Department Victim Services (512) 974-5037	Bastrop County SO Victim Services (512) 549-5100	Cedar Park Police Department Victim Services (512) 260-4656
Manor Police Department Victim Services (512) 272-8177	Pflugerville Police Department Victim Services (512) 990-6861	Round Rock Police Department Victim Services (512) 218-6663
San Marcos Police Department Victim Services (512) 753-2106	TCSO Victim Services (512) 854-9709 5555 Airport Blvd	TDCJ Victim Services 1-(800) 848-4284
Williamson County SO Victim Services (512) 943-1111	Travis County DA's Victim Services (512) 854-9449	Travis County CA's Victim Services (512) 854-9415

Hospitals

Ascension Seton Hays (512) 504-5000 6001 Kyle Pkwy, Kyle TX	Ascension Seton Shoal Creek (512) 324-2000 3501 Mills Ave.	Ascension Seton Williamson Round Rock (512) 324-4000 201 Seton Pkwy
Baylor Scott & White Emergency MC – Cedar Park (737) 757-3600 900 E. Whitestone Blvd.	Baylor Scott & White Hospital – Round Rock (512) 509-0100 300 University Blvd.	Cedar Park Regional Medical Center (512) 528-7000 1401 Medical Pkwy
Dell Children’s Hospital / ER (512) 324-0150 4900 Mueller Blvd.	Dell Seton Medical Center at The University of Texas (512) 324-7000 ER 7010 1500 Red River St.	Heart Hospital of Austin / ER (512) 407-7000 3801 North Lamar Blvd.
Baylor Scott & White Medical Center - Lakeway (512) 654-5000 100 Medical Pkwy.	St. David’s Round Rock Medical Center (512) 341-1000 2400 Round Rock Ave.	Seton Medical Center / ER (512) 324-1000 / 1010 1201 West 38th St.
Seton Northwest / ER (512) 324-6000 / 6010 11113 Research Blvd.	Seton Southwest Hospital (512) 324-9000 7900 FM 1826	St. David’s Children’s Hospital Pediatrics (512) 901- KIDS (5437) 12221 North Mopac Expy
St. David’s Hospital (Main) / ER (512) 476-7111 / 4240 919 East 32nd St.	St. David’s North Austin (MC) (512) 901-1000 12221 Mopac North	St. David’s South Austin (MC) (512) 447-2211 901 West Ben White Blvd.
Westlake Medical Center (512) 327-0000 5656 Bee Caves Rd. Suite M-302	Baylor Scott & White Medical Center – Pflugerville (512) 654-6100 2600 E Pflugerville Pkwy	

City Police Departments

Austin (512) 974-5000 715 East 8 th St.	Bastrop (512) 332-8600 104 Grady Tuck Ln.	Blanco (830) 833-4375 300 Pecan St.
Burnet Police Department (512) 756-6404 105 South Rhomberg St.	Cameron Police Department (254) 697-6574 605 West 4 th St.	Cedar Park Police Department (512) 260-4600 911 Quest Pkwy
Elgin (512) 285-5757 202 Depot St.	Georgetown (512) 930-3510 3500 DB Wood Rd.	Giddings (979) 540-2700 179 East Industry St.
Hutto (512) 759-5978 401 Front St.	Johnson City (830) 868-0995 406 West Main St.	Jonestown (512) 267-7007 18304 North Park Dr.
Killeen (254) 501-8800 3304 Community Blvd.	La Grange (979) 968-5806 243 South College St.	Lago Vista (512) 267-7141 5901 Municipal Complex Way
Lakeway (512) 261-2800 1941 Lohmans Crossing Rd.	Lampasas (512) 556-6235 301 East 4 th St.	Leander (512) 528-2800 705 Leander Dr.
Llano (325) 247-3028 213 West Main St.	Lockhart (512) 398-4401 214 Bufkin Ln.	Luling (830) 875-5407 1800 East Pierce St.
Manor (512) 272-8177 402 West Parsons St.	Marble Falls (830) 693-3611 606 Avenue North	Mustang Ridge (512) 243-1005 12800 US Hwy 183 South
New Braunfels (830) 221-4100 1488 South Seguin Ave.	Pflugerville (512) 990-6700 1611 East Pfennig Ln.	Rockdale (512) 446-3436 312 East Cameron Ave.
Rollingwood (512) 328-1900 403 Nixon Dr.	Round Rock (512) 218-5500 2701 North Mays St.	San Marcos (512) 753-2108 2300 South Interstate 35
Smithville (512) 237-3228 105 Northwest 4 th St.	Sunset Valley (512) 892-1384 2 Lone Oak Trail	Taylor (512) 352-5551 500 South Main St.
Temple (254) 298-5500 209 East Avenue A	West Lake Hills (512) 327-1195 911 Westlake Dr.	

State Law Enforcement Agencies

Department of Public Safety (DPS) (512) 424-2000	Texas Rangers (512) 424-2160
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Federal Law Enforcement Agencies

Bureau of Alcohol Tobacco & Firearms (ATF) (512) 231-2880	Drug Enforcement Administration (DEA) (512) 344-4900
Federal Bureau of Investigation (FBI) (210) 225-6741 & (512) 345-1111	U.S. Marshal's Service (512) 916-5393
U.S. Secret Service (512) 916-5103	

Campus Police Departments

Austin ISD (512) 414-1703	Concordia University (512) 313-3311	Huston-Tillotson (512) 505-3010
Southwestern University (512) 863-1944	St. Edward's University (512) 448-8444	Texas State University (512) 245-2805
University of Texas (512) 471-4441	Austin Community College (512) 223-1231	

Sheriff's Departments

Bastrop County (512) 549-5100	Bell County (254) 933-5412	Blanco County (830) 868-7104
Burnet County (512) 756-8080 (Burnet) (512) 556-8255 (Lampasas)	Caldwell County (512) 398-6777	Comal County (830) 620-3400
Coryell County (254) 865-7201	Fayette County (979) 968-5856	Gillespie County (830) 997-7585
Guadalupe County (830) 379-1224	Hays County (512) 393-7800	Kerr County (830) 896-1216
Lampasas County (512) 556-8255	Lee County (979) 542-2800	Llano County (325) 247-5767
Milam County (254) 697-7033	Williamson County (512) 943-1300	

TCSO SRO Schools

Daily Middle School (512) 386-3600	Decker Middle School (512) 278-4630	Del Valle Middle School 512-386-3400
Del Valle High School (512) 386-3200	Lake Travis High School (512) 533-6100	Ojeda Middle School 512-386-3500
Manor High School (512) 278-4800	Vandergrift High School (512) 570-2300	Westlake High School (512) 732-9280

CHILD RELATED RESOURCES

Counseling				
Resource	Description	Location	Phone	Website
Austin Child Guidance Center	Outpatient mental health services to children (up to 17) experiencing emotional or behavioral problems and their families. Services include evaluations, family/individual/group therapy, and parenting classes. Accepts insurance, sliding scale fees and grant funded crime victims services. *Do not refer if criminal/court case is pending	810 West 45th Street, Austin, TX 78751	(512) 451-2242	www.austinchildguidance.org
Austin Family Counseling	Therapy for self-esteem, depression, self-harm, stress management, substance abuse, eating disorder and body image, EMDR and trauma counseling. Teen counseling specifically. Parent support programs and therapy offerings for the whole family. \$115-\$175/session *Does not accept insurance, inquire with your insurance about reimbursement for out of network claims and ask clinicians about "super billing"	Northwest Hills Location & Westlake Location	(512) 298-3381	www.austinfamilycounseling.com
Austin Therapy for Girls	Specialize in working with girls and young women. Individual counseling using CBT therapy. Rate of \$125 - \$225/session. Family therapy using Emotion Focused Family Therapy. Group therapies are run throughout the year for various age groups and topics. Groups are usually 8-10 weeks for \$100/session. *Does not accept insurance, inquire with your insurance about reimbursement for out of network claims and ask clinicians about "super billing"	8701 Menchaca Rd. Building 2, Suite 201, Austin, TX 78748	(512) 981-5279	www.austintherapyforgirls.com
Bluebonnet Trails Community Services	Provides outpatient counseling, psychiatric services, crisis intervention, case management, and behavioral health services for children, adolescents, and families living in Central Texas. Services are available for individuals with Medicaid, Medicare, private insurance, and those who qualify for reduced-cost services.	Multiple locations throughout Central Texas	(844) 3309-6385	https://bbtrails.org
Center for Child Protection	A center focused on reducing trauma to victims of child sexual abuse, physical abuse and neglect. No-cost services provided to families involved in abuse investigations, including parent classes and counseling for children and parents.	8509 FM 969 Bldg. 2, Austin, TX 78724	(512) 472-1164	www.centerforchildprotection.org
Dell Children's Texas Child Study Center	Care for children and adolescents with emotional, developmental, and behavioral challenges. Care includes Individual Therapy, Family Therapy, Parenting Sessions, Psychiatric & Psychological Evaluations, Neuropsychological & Emotional Testing and Medication Management.	4900 Mueller Suite 212, Austin, TX 78731	(512) 324-3315	https://healthcare.ascension.org/locations/texas/txaus/dcmc/our-locations/austin-dell-childrens-medical-center/texas-child-study-center
Central Texas Play Therapy Center	Play therapy for children ages 3-9. Sand play, art and music therapy for teens and teens. Parent Coaching. Adventure based family therapy is designed to help families connect and communicate.	104 W Main St. Suite E, Pflugerville, TX 78660	(512) 576-2597	www.drjoeyplay.com

Just Mind	Child counseling and play therapy. Assess a child's relationships, personality characteristics, goals of behavior and misbehavior, and perceptions of self and others. Accepts insurance.	4807 Spicewood Springs Rd Building 1 #1140, Austin, TX 78759	(512) 843-7665	www.justmind.org/child-counseling-play-therapy/
Integral Care – Behavioral Health Services	Supports children who experience depression, bipolar disorder, schizophrenia, anxiety, substance and abuse and intellectual and developmental disabilities. Counseling and case management services. Family Education and Support. Self-care & Social Skills. Suicide Prevention for at-risk youth. Support for children ages 10-17 on probation. Accepts Medicaid, Medicare and private insurance. Sliding scale available	1631 E. 2 nd St., Austin, TX 78702	(512) 472-HELP (4357)	www.integralcare.org/en/child-family-services/
OUT Youth	OUT Youth offers youth of all sexual orientations and gender identities a place where they are loved, acknowledged, and accepted for exactly who they are. Counseling ages 12-23; support for families; school services; Transgender wellness age 18+; drop-in center; social services and social support.	909 East 49 th ½ Street, Austin TX, 78751	(512) 419-1233	https://www.outyouth.org
Lifeworks	Youth, Family, Adult Counseling; Shared Psychiatric Services; Housing; Youth Emergency/Young Moms and Babies Shelter; Transitional Living; Supportive Housing; Foster Care Transitional Services; Education/Workforce; GED; Youth Development; Teen Parent Services; STAR Program. Affordable or no-cost services	Multiple Locations: South, East, North	(512) 735-2400	www.lifeworksaustin.org
SAFE Alliance	Provides emergency shelter and supportive housing for women and children escaping abuse. Other services: counseling, transportation, childcare, jobs, medical, legal and community referrals. Teen counseling. No-cost services. Expect Respect – is a teen program that offers free counseling in partnering middle and high schools. The program also has creative programming in theatre and podcasts to discuss healthy relationships.	P.O. Box 19454, Austin, Texas 78760 Physical Address: 1515-A Grove Blvd	(512) 267-SAFE (7233)	www.safeaustin.org
National Teen Dating Hotline	Hotline for teens with questions about healthy versus abusive relationships	Online	(866) 331-9474 or Text 22522	www.loveisrespect.org
Texas Youth Hotline	24-hour hotline (or chat online) to provide peer counseling to youth and family members for family conflicts, delinquency, truancy, abuse and neglect, and running away.	Online	(800) 989-6884 or Text 512-872-5777	www.dfps.state.tx.us/YouthHotline
The Children's Bereavement Center of South Austin	Provides free grief support groups, individual and family counseling, grief camps, school-based grief services, and crisis response for children, adolescents, young adults (3-24), and their caregivers after the death of a loved one. Services are provided by licensed trauma-informed and grief-informed counselors.	205 W. Olmos Drive, San Antonio, TX 78612	(210) 736-4847	http://www.cbcst.org
ThriveWorks	Thriveworks offers individual therapy for anger management, depressions, grief and trauma therapy. Child therapy via "Therapy Land" uses mental health counseling and play therapy to create positive development in children. Family therapy offered. Accepts insurance. The West Lake Hills location offers an adolescent group for teens every Thursday for a 10-week program. \$30/session.	Austin, Cedar Park, Pflugerville, Round Rock, West Lake Hills	(855) 604-9376	www.thriveworks.com

Wonders and Worries	W&W provides individual/group support services for children aged 2-18 who are affected by a parents serious or chronic physical illness. Parenting support for parents and caregivers. Free of charge in a variety of school and community-based settings, both English and Spanish. Multiple Locations, by appt only.	9101 Burnet Road, Ste 205, Austin, TX 78758	(512) 329-5757	www.wondersandworries.org
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Infants

Resource	Description	Location	Phone	Website
Any Baby Can	Case management, basic needs, parent resource library, counseling, and information/referral. Children, birth to 12, have chronic illnesses, disabilities or other special needs and their families.	6207 Sheridan Ave. Austin, TX 78723	(512) 454-3743	www.anybabycan.org
AVANCE	Focuses on parent education, early childhood development, brain development, literacy and school readiness. Serves Spanish-speaking families of children 0-3 y/o. The parent education program operates through the school system.	4900 Gonzales St. Suite #116, Austin, TX 78702	(512) 414-6127	www.avanceaustin.org
Health Families Travis County	Voluntary home visitation program for expectant parents and families with newborns under 3 months old. Home visitors provide parenting education, child development information, developmental screenings, baby safety education, referrals to community resources, and may assist with diapers, Pack 'n Plays, books, quilts, and other baby supplies as available. Priority is given to families experiencing stressors such as financial hardship, transportation barriers, teen parenthood, or language barriers.	Services provided throughout Travis County	Accepts referrals online	https://www.traviscountytx.gov/health-human-services/children-and-youth/welfare/healthy-families
Family Connects Texas	Offers free nurse home visits for families with newborns to answer questions, access health and safety needs, provide breastfeeding support, screen for postpartum depression, and connect families with local community resources.	Available in participating Texas communities	(512) 776-7373	https://familyconnectstx.org
Mama Sana	Provides free pregnancy, birth, and postpartum support to pregnant people and families of color in Travis County. Services include birth companion (doula) support, prenatal and postpartum support groups, childbirth education, lactation support, community health worker services, nutrition education, and referrals to community resources.	Austin, TX 78703	(833) 658-2558	info@msvwatx.org
Mother's Milk Bank at Austin	Mother's Milk Bank at Austin provides human milk to infants in neonatal intensive care units to improve their health and lower the care costs of premature and ill babies. The organization also educates the medical and general community on the benefits of human milk for infants.	5925 Dillard Circle Austin, TX 78752	(512) 494-0800	www.milkbank.org
WIC – Women, Infants and Children	Provides food vouchers, nutritional education, breast pump loans, breastfeeding education and referrals to other health care agencies. Requirements: Low-income; children up to 5 years of age; pregnant / nursing / post-partum women.	Throughout Travis County and Texas	(800) 942-3678	https://www.texaswic.org

Texas Early Childhood Intervention	Provides developmental evaluations and early intervention services for infants and toddlers (birth to age 3) with developmental delays, disabilities, or certain medical diagnoses. Services may include speech therapy, occupational therapy, physical therapy, nutrition services, family education, and case management.	Throughout Travis County and Texas	(800) 628-5115	https://www.hhs.texas.gov/services/disability/early-childhood-intervention-services
Texas Parent to Parent	Provides peer support, education, and resources for families of children with disabilities, chronic illnesses, developmental delays, or special health-care needs. Services include parent matching, educational workshops, and resource navigation.	3710 Cedar Street, Box 12, Austin, TX 78705	(866) 896-6001	https://www.txp2p.org
Nurse-Family Partnership	Free, evidence-based nurse home visitation program for first-time mothers beginning during pregnancy and continuing until the child's second birthday. Services include prenatal education, parenting support, child development, and referrals to community resources.	Available through the CommUnity Care Health Centers Austin, TX	(512) 978-9015	https://www.nursefamilypartnership.org

PARENTAL ASSISTANCE

Resource	Description	Location	Phone	Website
Any Baby Can	Case management, basic needs, parent resource library, counseling, and information/referral. Children, birth to 12, have chronic illnesses, disabilities or other special needs and their families.	6207 Sheridan Ave. Austin, TX 78723	(512) 454-3743	www.anybabycan.org
Assistance League of Austin	Operation School Bell provides school-age children in need with a wardrobe of new school clothing, shoes, toiletries, and backpack.	4901 Burnet Rd, Austin, TX 78756	(512) 458-3716	www.alaustin.org
Austin Learning Academy	Adult basic education, GED preparation, ESL, career/college preparation, technology, parenting and early childhood education. Offers citizenship classes, digital literacy classes, workforce development assistance and family literacy programs.	1311 Hackberry Street Austin, TX 78702	(512) 457-9194	www.austinlearningacademy.org
Child Care Aware	Federally funded agency. Provides information about childcare options and assistance. Offers military child care fee assistance, child care quality ratings, and child care provider search tools.		(800) 424-2246	www.childcareaware.org
Con Mi Madre	Mission: To empower young Latinas and their mothers through the education and support services that increase preparedness, participation, and success in post-secondary education. Preparedness program (6 th -10 th grades), Participation program (11 th & 12 th grades), Success program (Undergraduate students), parent program, individual coaching/mentoring students, Con Mi Hermano (services to the brothers of Con Mi Madre families).	1825 Fortview Rd, Suite 114 Austin TX, 78704	(512) 467-4483	https://www.conmimadre.org/
El Buen Samaritano Episcopal Mission	Food assistance, education, health care and wellness, child learning center, adult education, and social services. Offers behavioral health counseling, diabetes education, nutrition services, and women's health programs.	7000 Woodhue Drive Austin, TX 78745	(512)-439-8900	www.elbuen.org

Family Connects Texas	Offers free nurse home visits for families with newborns to answer questions, access health and safety needs, provide breastfeeding support, screen for postpartum depression, and connect families with local community resources.	Available in participating Texas communities	(512) 776-7373	https://familyconnectstx.org
Lifeworks	Youth, Family, Adult Counseling; Shared Psychiatric Services; Housing; Youth Emergency/Young Moms and Babies Shelter; Transitional Living; Supportive Housing; Foster Care Transitional Services; Education/Workforce; GED; Youth Development; Teen Parent Services; STAR Program. Offers housing navigation, youth diversion services, peer support, and life skills classes.	Multiple Locations: South, East, North	(512) 735-2400 – Main intake line	www.lifeworksaustin.org
Office of Child Support Enforcement	Assist parents with establishing paternity, locating parents, establishing and enforcing child support orders, modifying child support, and collecting payments.	Throughout Texas	(877) 696-6775	www.acf.hhs.gov
Parents as Teachers	Free home-visiting program that helps parents build strong, healthy families through parenting education, developmental screenings, school readiness, and family support from pregnancy through kindergarten.	Programs available through multiple Central Texas Providers.	(314) 432-4330	https://parentsasteachers.org
SAFE Alliance (Family Support Services)	Provides parenting classes, healthy families home visitation, supervised visitation, parent education and support services for families experiencing crisis, abuse of family violence.	1515 Grove Blvd. Austin, TX 78741	(512) 267-7233	https://www.safeaustin.org
Workforce Solutions Child Care Services	Workforce Solutions Child Care Services help eligible low- to moderate-income families afford the cost of quality childcare services in Travis County. Must call to request application for waiting list. Offers a school readiness program, childcare scholarship program and parent education resources.	North: 9001 N IH, Suite 110, Austin TX South: 6505 Burleson Road Goodwill Bldg., Austin TX East: 3401 Webberville Road, Bldg. 1000, Austin TX	North: (512) 454-9675 South: (512) 381-4200 East: (512) 223-5400	www.wfscapitalarea.com/

RESIDENTIAL PROGRAMS

Resource	Description	Location	Phone	Website
Jeremiah Program	The Jeremiah Program supports single mothers pursuing higher education by providing affordable housing, career coaching, financial empowerment classes, academic success coaching, and early childhood education for children. The program uses a two-generation approach to help both mothers and children achieve long-term success. Participants must be enrolled in or planning to enroll in a college degree or certificate program.	1200 Paul Teresa Saldana St. Austin, TX 78702	(512) 770-9036	info@jeremiahprogram.org
Lifeworks	Provides housing, counseling, psychiatric services, youth emergency shelter, young parent housing, transitional living, supervised independent living, permanent supportive housing, foster care transitional services, education and workforce development, GED preparation, youth development, STAR Program, and life skills training. Services are available for youth, young adults, and families experiencing homelessness or housing instability.	Multiple Locations: South, East, North	(512) 735-2400 – Main intake line	www.lifeworksaustin.org

Phoenix House Academy	Offers residential and outpatient services for teens 13-17-year old's who struggle with substance abuse and co-occurring mental health issues. The academy operates a fully accredited AISD high school for residents.	3000 South IH 35 #300 Austin, TX 78704	(512) 851-1231	www.phoenixhouse.org
Ronald McDonald House Charities Central Texas	Provides temporary lodging, meals, transportation assistance, emotional support, and family-centered services for families whose children are receiving medical treatment at local hospitals. Helps families remain close to hospitalized children regardless of ability to pay.	1315 Barbara Jordan Blvd. Austin, TX 78723	(512) 472-9844	https://rmhc-ctx.org
Sammy's House	Provides inclusive childcare, preschool, after-school care, summer programs, respite care, and nursing support for children who are medically fragile, developmentally delayed, or have disabilities. Sammy's House promotes an inclusive environment where children of all abilities learn and grow together while supporting families with quality childcare and specialized services.	2415 Twin Oaks Drive Austin, TX 78757	(512) 453-5258	https://sammyshouse.org/
The Settlement Home for Children	Our program is to promote healing and growth in children, young adults and families by providing a continuum of care, support and resources.	1600 Payton Gin Road Austin, TX 78758	(512) 836-2150	www.settlementhome.org
Texas Baptist Children's Home	Faith-based program provides residential care to children ages 6 to 17. TBCH offers individual, group and family counseling, and emphasizes reconciliation.	1101 N Mays St. Round Rock, TX 78664	(512) 255-3682	www.tbch.org

YOUTH DEVELOPMENT & EMPOWERMENT

Resource	Description	Location	Phone	Website
American Youthworks	Provides education, career training, workforce development, GED preparation, high school diploma programs, charter school education, conservation corps, youth apprenticeship opportunities, and job placement assistance. Programs help young adults develop leadership skills while preparing for college, careers, and long-term employment.	1901 E. Ben White Blvd, Austin, TX 78741	(512) 744-1900	www.americanyouthworks.org
Austin Youth River Watch	Provides an after-school and summer program that empowers underserved high school students through environmental science, outdoor adventure, leadership development, academic support, paid internships, college readiness, and community service. Students participate in water quality monitoring, environmental restoration projects, and receive mentorship throughout high school.	10611 Platt Lane, Austin, TX 78725	(512) 708-9115	https://riverwatchers.org/
Boys & Girls Clubs of the Austin Area	Provides after-school and summer programs focused on academic success, healthy lifestyles, character and leadership development, career readiness, STEM education, arts programming, and sports for youth ages 6–18.	Multiple locations throughout Travis County.	(512) 444-7199	https://www.bgcaustin.org
Big Brothers Big Sisters of Central Texas	Provides one-on-one mentoring for children and youth through professionally supported relationships that help improve academic achievement, social skills, self-confidence, and emotional well-being. Programs include community-based mentoring, school-based mentoring, and workplace mentoring opportunities.	4800 Manor Rd, Bldg. K, Austin, TX 78723	(512) 472-5437	www.bigmentoring.org

Breakthrough Central Texas	Provides long-term college access and success programs for motivated students from underserved communities beginning in middle school through college graduation. Services include academic enrichment, mentoring, college advising, summer programs, and family engagement.	3908 Avenue B, Suite 105, Ausitn, TX 78751	(512) 472-8018	https://breakthroughctx.org
Con Mi Madre	Mission: To empower young Latinas and their mothers through the education and support services that increase preparedness, participation, and success in post-secondary education. Preparedness program (6th-10th grades), Participation program (11th & 12th grades), Success program (Undergraduate students), parent program, individual coaching/mentoring students, Con Mi Hermano (services to the brothers of Con Mi Madre families)	1825 Fortview Rd, Suite 114 Austin TX, 78704	(512) 467-4483	https://www.conmimadre.org/
Communities in Schools	CIS surrounds students with a community of support, empowering them to stay in school and achieve in life.	Multiple in-school locations Office: 3000 S. IH-35, Suite 200, Austin, TX 78704	(512) 462-1771	www.ciscentraltexas.org
Creative Action	Provides arts-based education programs that promote creativity, social-emotional learning, leadership development, and positive youth development through visual arts, theater, music, film, and creative expression. Programs are offered in schools, after-school settings, summer camps, and community organizations.	1023 Springdale Rd, Bldg. 3, Austin, TX 78721	(512) 442-8773	https://creativeaction.org/
E4 Youth	Provides career exploration, creative workforce development, mentorship, internships, entrepreneurship training, and hands-on learning opportunities in the arts, technology, media, design, and creative industries for high school students and young adults.	4302 Airport Blvd. Austin, TX 78722	(512) 917-2551	https://e4youth.org/
Explore Austin	Provides long-term mentoring, outdoor adventure, leadership development, college readiness, social-emotional learning, and life skills programming for youth beginning in sixth grade through high school graduation.	1211 W. 6th St Ste. 600, Austin, TX 78703	(512) 320-8899	https://exploreAustin.org/
GENaustin (Girl Empowerment Network)	Empowers girls in grades 3–12 through leadership development, confidence building, mentoring, social-emotional learning, healthy relationships education, body image workshops, and career exploration programs offered in schools and the community.	2801 S. IH 35 Suite 110, Austin, TX 78741	(800) 808-4044	www.girlsempowermentnetwork.org
Girlstart	Provides STEM education programs that inspire girls to pursue science, technology, engineering, and mathematics through after-school programs, summer camps, community events, hands-on learning experiences, and leadership opportunities.	1400 W. Anderson Lane, Austin, TX 78757	(512) 916-4775	www.girlstart.org
Health Families Travis County	Voluntary home visitation program for expectant parents and families with newborns under 3 months old. Home visitors provide parenting education, child development information, developmental screenings, baby safety education, referrals to community resources, and may assist with diapers, Pack 'n Plays, books, quilts, and other baby supplies as available. Priority is given to families experiencing stressors such as financial hardship, transportation barriers, teen parenthood, or language barriers.	Services provided throughout Travis County	Accepts referrals online	https://www.traviscountytx.gov/health-human-services/children-and-youth/welfare/healthy-families

Uprise Circus	Provides adaptive circus arts programming that promotes confidence, physical activity, teamwork, social skills, and creative expression for youth, including children with disabilities, LGBTQ+ youth, and other underserved populations.	11797 Rim Rock Trail, Austin, TX 78737	(512) 522-4973	https://uprisecircus.org/
RiverCity Youth Foundation	Provides food assistance, youth mentoring, after-school programming, educational support, summer enrichment, recreation opportunities, and family assistance to children and families living in Southeast Austin. *Family must live in 78744 area*		(512) 440-1111	https://www.rivercityyouthfoundation.com/
VICTORY Tutorial Program	Provides free one-on-one tutoring for students in grades 1–12 through Austin Public Library locations. Volunteer tutors help students improve academic performance, build confidence, strengthen study skills, and achieve educational success.		(512) 974-7317	www.library.austintexas.gov
YMCA	Provides youth sports, after-school programs, summer camps, swim lessons, childcare, teen leadership programs, health and wellness programs, financial assistance, and family support services for children, teens, and adults.	1100 W Cesar Chavez St. Austin, TX 78703	(512) 542-9622	https://www.austinyymca.org/
Work-Based Learning/ Summer Youth Employment Program (SYEP)	Provides paid summer employment, career exploration, job readiness training, work experience, mentorship, financial literacy education, and workforce development opportunities for eligible youth ages 14–17, including youth with disabilities up to age 22.		(512) 854-4590	https://www.traviscountytx.gov/health-human-services/children-and-youth/employment-program

DEATH & GRIEF

BODY DONATION PROGRAMS

Resource	Description	Location	Phone	Website
Baylor College of Medicine—Willed Body Program	Accepts whole body donations for medical education and scientific research. Donated bodies are used to educate medical students, physicians, and other healthcare professionals. Acceptance is determined at the time of death and may be subject to medical eligibility requirements.	Baylor College of Medicine 1 Baylor Plaza, Mail Stop 130, Houston, TX 77030	(713) 798-3858	www.bcm.edu/departments/molecular-and-cellular-biology/willed-body-program/
Parker University — Anatomical Donation Program	Accepts whole body donations for anatomical education and research to support chiropractic and healthcare education. Bodies that have undergone an autopsy are generally not accepted. Eligibility is determined at the time of donation.	2540 Walnut Hill Ln Dallas, TX 75229	(214) 902-3473	www.parker.edu/give/anatomical-donations
Southeast Texas Applied Forensic Science Facility – Sam Houston State University	Accepts whole body donations to support forensic anthropology research and education. Research focuses on human decomposition, forensic identification, search and recovery methods, and training for law enforcement and forensic professionals.	PO Box 2529, Huntsville, TX 77341	(936) 294-2310	https://ifrti.org/STAFS/donations.html
University of North Texas—Willed Body Program	Accepts whole body donations for medical education, anatomical instruction, and scientific research. Donors contribute to the education of future healthcare professionals and advancements in medical science.	3500 Camp Bowie Blvd. Fort Worth, TX 76107	(817) 735-2043 – Willed Body Program Manager (817) 304-3763 – Willed Body on-call number (available 24 hours a day)	https://www.unthealth.edu/donated-body-program.html
UT Southwestern Medical Center—Willed Body Program	Accepts whole body donations for medical education and research. Donations support physician training, anatomical education, and scientific advancement. Medical eligibility is determined at the time of donation.	UT Southwestern Medical Center 5323 Harry Hines Blvd. Dallas, TX 75390-9143	(214) 648-2221	www.utsouthwestern.edu/research/programs/willed-body/
MedCure	A national accredited whole body donation program that coordinates anatomical donations for medical research, surgical training, and healthcare education. The program provides transportation, cremation, and return of cremated remains to the family at no cost when a donation is accepted.		(800) 560-2525	www.medcure.org
Science Care	A national whole body donation program that provides donated bodies for medical research, physician education, and device development. When accepted, the program covers transportation, cremation, and the return of cremated remains to the family at no cost.	820 W Sandy Lake Rd #300, Coppell, TX 75019	(800) 417-3747	www.sciencecare.com/body-donation-overview
Texas A&M College of Dentistry – Willed Body Donation Program	Accepts whole body donations for anatomical education and scientific research to support the education of dental students and healthcare professionals. Donations are accepted based on program eligibility requirements.	3302 Gaston Avenue Dallas, TX 75246	(214) 828-8100	https://dentistry.tamu.edu
Texas State University—Forensic Anthropology Center	Accepts whole body donations for forensic anthropology research and education. Donations support the advancement of forensic science, decomposition research, law enforcement training, and university education.	Forensic Anthropology Center Texas State University Department of Anthropology 601 University Drive San Marcos, TX 78666	(512) 245-1900	https://www.txst.edu/anthropology/facts/donations/body.html

UT Health Science Centers	Accepts whole body donations for medical education and scientific research. Donated bodies are used to educate future physicians, healthcare professionals, and researchers. Acceptance is based on medical eligibility and program requirements.	7703 Floyd Curl Drive, MC 7843 San Antonio, TX 78229 210-450-9060	(210) 567-3900	https://lsom.uthscsa.edu/dcsa/body-donation-program/
Houston—Willed Body Program	*Does not accept autopsied bodies or bodies with trauma (all UTHSC programs) *	6431 Fannin Street, Houston, TX 77030	(713) 500-5603 (phone) (713) 760-2649 (call pager)	https://med.uth.edu/oep/willed-body-program/
We Are Blood	Provides blood and tissue donation services throughout Central Texas. The organization operates community blood donation centers, mobile blood drives, and offers opportunities for tissue donation registration to support hospitals and patients in need.	4300 N Lamar Blvd, Austin, TX 78756	(512)-206-1266 or (877)-212-1266	www.weareblood.org

CRIME SCENE CLEAN UP

Resource	Description	Location	Phone	Website
AD Valor Technical Cleaning Company	Provides professional biohazard remediation, crime scene cleanup, unattended death cleanup, suicide cleanup, homicide cleanup, bloodborne pathogen remediation, hoarding cleanup, odor removal, tear gas cleanup, vehicle decontamination, and infectious disease cleaning. OSHA-trained and GBAC-certified technicians. Veteran-owned and operated. Works with most major insurance carriers and Crime Victims' Compensation when applicable. Provides compassionate, discreet, 24/7 emergency response.	2025 Guadalupe St. Austin, TX 78705	(737) 263-0556 24/7/365 Immediate Assistance/ Free Quote	https://valortechnicalcleaning.com/austin-crime-scene-cleanup/
Aftermath Services	Provides 24/7 professional biohazard remediation, crime scene cleanup, unattended death cleanup, suicide and homicide cleanup, bloodborne pathogen remediation, tear gas cleanup, hoarding cleanup, odor removal, and infectious disease disinfection. Works with insurance providers and offers compassionate services to families experiencing traumatic events.	Central Texas	(877) 872-4339	https://www.aftermath.com
Emergency Cleaning Solutions	Provides 24/7 biohazard remediation, crime scene cleanup, unattended death cleanup, suicide and homicide cleanup, decomposition cleanup, bloodborne pathogen remediation, hoarding cleanup, odor removal, and infectious disease cleaning. Assists with insurance claims and Crime Victims' Compensation. Payment plans may be available. Bilingual staff available.	Central Texas	(512) 920-5682 24/7/365 Within 2 hr. response	https://www.crimesceneclanet.com/
Texas Decon	Provides 24/7 crime scene cleanup, biohazard remediation, unattended death cleanup, suicide and homicide cleanup, hoarding cleanup, odor removal, vehicle decontamination, medical waste disposal, and infectious disease cleaning. Accepts insurance and Crime Victims' Compensation when applicable. Bilingual intake is available.	211 Lucinda Dr. Suite 201, New Braunfels, TX 78130	(800) 978-8192 or (830) 660-3149 24/7/365 Within 2 hr. response	www.texasdecon.com
New Start Bio Recovery	Provides professional biohazard remediation, crime scene cleanup, unattended death cleanup, suicide and homicide cleanup, decomposition cleanup, hoarding cleanup, odor removal, and infectious disease cleaning. Certified by the American Bio Recovery Association (ABRA). Accepts insurance and Crime Victims' Compensation when applicable. Payment plans and bilingual services are available.	1512 Club Chase Dr. Pflugerville, TX 78660	(512) 663-1186 or (512) 567-2523 24/7/365 Approx. 1 hr. response	www.newstartbio.com

Spaulding Decon – Austin	Provides 24/7 biohazard remediation, crime scene cleanup, unattended death cleanup, suicide and homicide cleanup, blood cleanup, hoarding cleanup, drug lab cleanup, odor removal, and infectious disease cleaning. Assists clients with insurance claims and provides free estimates before beginning services.	1029 Reinli Street, Austin, TX 78723	(866) 993-3266 or (512) 842-4770 24/7/365 Within 2 hr. response	www.spauldingdecon.com/locations/texas/austin
Total Decon Inc.	Provides 24/7 biohazard remediation, crime scene cleanup, unattended death cleanup, suicide and homicide cleanup, blood cleanup, hoarding cleanup, odor removal, infectious disease cleaning, and hazardous waste removal. Accepts insurance and Crime Victims' Compensation when applicable. Payment plans and sliding scale options may be available.	280 Lacy Drive, Elgin, TX 78621	(888) 411-3266 24/7/365 Within 2 hr. response	www.totaldecon.com
Spotless Crime Clean	Provides 24/7 emergency crime scene cleanup, unattended death cleanup, suicide and homicide cleanup, biohazard remediation, blood cleanup, decomposition cleanup, hoarding cleanup, odor removal, and infectious disease cleaning throughout Central Texas. Assists with homeowner's, renters, and commercial insurance claims to help minimize out-of-pocket expenses.	Spotless Crime Clean proudly serves Killeen, Fort Hood, Temple, Austin, Waco, Georgetown, Round Rock, and surrounding Central Texas communities	(254) 479-9663	https://spotlesscrimeclean.com/

GRIEF SUPPORT & COUNSELING

Resource	Description	Location	Phone	Website
Armed Forces Emergency Services (Red Cross)	Provides emergency communication services between military members and their families during emergencies such as the death or serious illness of a loved one. The American Red Cross verifies emergencies and helps facilitate emergency leave requests, connects military families with available resources, and provides financial assistance referrals when appropriate.	2218 Pershing Drive, Austin, TX 78723	Call Center: (877) 272-7337 Local Office: (512) 929-1277	www.redcross.org/tx/austin/programs
Camp Erin Central Texas	Free weekend bereavement camp for children and teens who have experienced the death of a loved one. Camp combines traditional camp activities with grief education, emotional support, and peer connection in a safe environment led by licensed professionals and trained volunteers.	Central Texas (camp location varies annually)	(512) 342-4700	https://www.hospiceaustin.org/camp-red-bird-and-camp-erin
Compassionate Friends	Provides peer support, education, and grief resources for families grieving the death of a child, sibling, or grandchild. Offers local chapter meetings, virtual support groups, educational materials, and online communities.	Nationwide	(877) 696-0010	https://www.compassionatefriends.org
The Christi Center	Provides free peer-based grief support groups, individual support, educational workshops, children's grief services, Spanish-language support groups, and specialized groups for the loss of a spouse, parent, child, sibling, suicide loss, homicide loss, and other significant losses. Services are available for adults, children, teens, and families.	2306 Hancock Drive, Austin, TX 78756	(512) 467-2600	www.christicenter.org
Hospice Austin	Provides hospice care, palliative care, caregiver support, bereavement counseling, individual counseling, grief support groups, children's grief services, and Camp Red Bird for grieving children. Counseling services are available to hospice families and members of the community regardless of whether their loved one received hospice services.	4107 Spicewood Springs Road, Suite 100, Austin, TX 78759	(512) 342-4700 or (800) 445-3261	www.hospiceaustin.org

Survivors of Suicide	Provides online grief resources, educational materials, and peer support for individuals and families who have lost a loved one to suicide. Offers information to help survivors understand the grieving process and locate additional support services.			www.survivorsofsuicide.com
Wonders and Worries	Provides free individual and group counseling, family support, parenting guidance, and school-based services for children and adolescents whose parent or caregiver has a serious illness or has died. Services are available in English and Spanish.	9101 Burnet Road, Ste 205, Austin, TX 78758	(512) 329-5757	www.wondersandworries.org
Grief Share	Provides faith-based grief recovery support groups led by trained facilitators. Participants receive education, peer support, and practical tools for coping with the death of a loved one. Groups are available throughout Central Texas and nationwide.		(800) 395-5755	www.griefshare.org
National Alliance for Children's Grief	Provides education, support, and a national directory of grief support programs for children, teens, young adults, and families grieving the death of a loved one. The website helps families locate local grief support organizations across the United States.	Nationwide	(866) 432-1542	https://childrengrieve.org
People Against Violent Crime	Provides peer support, victim advocacy, criminal justice system education, assistance with Crime Victims' Compensation, court accompaniment, referrals, and emotional support for victims and surviving family members affected by violent crime.	P.O. Box 92621 Austin, TX 78709	(512) 837-7282	www.peopleagainstviolentcrime.org
TAPS (Tragedy Assistance Program for Survivors)	Provides 24/7 compassionate care, peer mentoring, grief counseling, survivor seminars, youth programs, casework assistance, and bereavement resources for anyone grieving the death of a military service member or veteran, regardless of the cause of death.		(800) 959-TAPS (8277)	www.taps.org

DEATH INFORMATION & TRANSPORT

Resource	Description	Location	Phone	Website
Austin Mortuary Services (OUT OF AUSTIN)	Provides professional transportation of deceased individuals throughout Texas and across the United States. Services include transportation from the Medical Examiner or funeral home to another funeral home, airport transfers, out-of-state transportation, international shipping coordination, temporary sheltering of remains, and assistance with transportation logistics. Families should coordinate services through their selected funeral home rather than contacting Austin Mortuary Services directly.	13200 Pond Springs Road, Ste. E-36, Austin, TX 78729	(512) 441-3114	
Texas Department of State Health Services – Vital Statistics	Issues certified copies of Texas death certificates and provides information regarding amendments, corrections, and death record requests. Families may obtain certified death certificates through the funeral home, local registrar, or the Texas Vital Statistics Office.	Texas Department of State Health Services P.O. Box 12040 Austin, TX 78711	(888) 963-7111	https://www.dshs.texas.gov/vital-statistics

Travis County Medical Examiner	Investigates sudden, unexpected, violent, suspicious, unattended, or unnatural deaths occurring in Travis County. Services include identification of the deceased, autopsy and forensic examinations when required, determination of cause and manner of death, release of remains to funeral homes, assistance with property release, and information regarding death certificates and next steps for families.	7723 Springdale Rd. Austin, TX 78724	(512) 854-9599	www.traviscountytx.gov/medical-examiner
U.S. Department of State – Consular Report of Death Abroad	Assists families when a U.S. citizen dies outside of the United States. Services include issuing a Consular Report of Death Abroad, coordinating with local authorities and funeral homes, assisting with the return of remains, and providing guidance regarding documentation and personal effects.	Nationwide	(888) 407-4747 (U.S. & Canada) (202) 501-4444 (Outside the U.S.)	https://travel.state.gov/content/travel/en/international-travel/emergencies/death-abroad.html

FUNERAL/BURIAL/CREMATION SERVICES

Resource	Description	Location	Phone	Website
Affordable Burial & Cremation Service	Provides affordable direct cremation, burial, veteran services, memorial services, transportation, and pre-planning. Family-owned with an on-site crematory serving families throughout Central Texas.	13009 Dessau Rd Suite M, Austin, TX 78754	(512) 354-2509	www.centraltexascremation.com
Beck Funeral Homes	Provides traditional funeral services, direct burial, cremation, memorial services, veteran services, pre-planning, grief resources, and reception facilities. Accepts Crime Victims' Compensation when applicable.	Multiple Austin area locations	(512) 244-3772 (512) 259-1610 (512) 251-3500	www.beckchapels.com
Elgin Funeral Home	Provides traditional funeral services, direct burial, cremation, memorial services, pre-planning, veteran services, grief support resources, and assistance with obituary preparation. Accepts Crime Victims' Compensation when applicable.	712 N. Avenue C Elgin, TX 78621	(512) 281-5697	www.elginfuneralhome.net
Funeral Consumers Alliance of Central Texas	A nonprofit organization that provides unbiased consumer education regarding funeral planning, cremation, burial, green burial, veterans' benefits, funeral pricing, consumer rights, and end-of-life planning. Helps families make informed funeral decisions based on their values and budget.	3710 Cedar St., Rm 112, Austin, TX 78705	(512) 480-0555	www.fcactx.org
Heart of Texas Cremation and Burial Services	Provides affordable cremation, burial, veteran services, memorial services, transportation, and pre-planning. Offers price matching on qualifying cremation services and serves families throughout Central Texas.	12010 Hwy 290 West, Ste. 210 Austin, 78737	(512) 243-7277	www.heartoftexascremations.com
King-Tears Mortuary	Provides funeral, burial, cremation, memorial services, veteran services, pre-planning, and grief resources while serving families of all faiths with a longstanding commitment to Austin's African American community. Accepts Crime Victims' Compensation when applicable.	1300 E. 12th Street, Austin, TX 78702	(512) 476-9128	www.king-tearsmortuary.com
The Neptune Society	Provides affordable cremation services, memorial planning, veteran cremation benefits, pre-planning, and sea scattering services. Does not offer traditional burial services.	911 W Anderson Lane Ste. 101, Austin, TX 78757	(512) 323-0122	www.neptunesociety.com/austin-cremation
Providence-Jones Family Funeral Home	Provides funeral services, burial, cremation, memorial services, veteran services, pre-planning, grief support, and transportation services. Accepts Crime Victims' Compensation when applicable.	604 Hwy. 95 North, Elgin, TX 78621	(512) 281-2340	www.providencejonesfuneralhome.com

Weed-Corley-Fish Funeral Homes	Provides funeral services, cremation, burial, veteran honors, memorial services, reception facilities, grief support resources, transportation, and pre-planning. Accepts Crime Victims' Compensation when applicable.	Multiple Austin area locations	(512) 452-8811 (512) 442-1446 (512) 263-1511 (512) 260-8800	www.wcfish.com
All Faiths Funeral Service	Provides funerals, burials, cremation, memorial services, veteran services, international shipping, transportation, and pre-planning for families of all faiths. Accepts Crime Victims' Compensation when applicable.	8507 N. IH-35 Frontage Rd, Austin, TX 78753 4360 S. Congress Avenue Ste. 115, Austin, TX 78745	North: (512) 339-8878 South: (512) 326-8878	www.allfaithsonline.com
Austin-Peel & Son Funeral Home	Provides traditional funeral services, burial, cremation, memorial services, veteran services, pre-planning, and grief support resources for families throughout Central Texas.	607 E. Anderson Lane, Austin, TX 78752	(512) 419-7224	www.austinpeel.com
Cook-Walden Funeral Homes	Provides funeral services, cremation, burial, memorial services, veteran honors, reception facilities, grief support resources, transportation, and pre-planning at multiple Central Texas locations. Accepts Crime Victims' Compensation when applicable.	Multiple Ausitn area locations	(512) 454-5611 (512) 892-1172 (512) 251-4118 (512) 335-1155 (512) 863-2564	www.cookwaldenfuneralhome.com
Fuller Sheffield Funeral Services	Provides funeral services, cremation, burial, memorial services, veteran services, transportation, pre-planning, and grief support while serving families throughout Central Texas. Accepts Crime Victims' Compensation when applicable.	2808 E. Martin Luther King Jr. Blvd., Austin, TX 78702	(512) 476-9164	www.fuller-sheffieldfuneral.com
Harrell Funeral Homes	Provides funeral services, cremation, burial, memorial services, veteran services, reception facilities, transportation, grief support, and pre-planning at multiple Central Texas locations. Accepts Crime Victims' Compensation when applicable.	Multiple Austin area locations	(512) 443-1366 (512) 382-6543 (512) 268-8200	www.harrellfuneralhomes.com
Indigent Burial	Travis County's Indigent Burial Assistance Program helps eligible low-income families with the cost of burial when they cannot afford funeral expenses. The program has financial eligibility requirements and does not provide cremation services. Families should first work with a participating funeral home to determine eligibility.	600 W Carrie Manor St. Manor, TX 78653	(512) 854-1440	www.traviscountytx.gov/health-human-services/burial
Mission Funeral Homes	Provides funeral services, cremation, burial, veteran services, pet memorial services, transportation, pre-planning, grief resources, and bilingual assistance. Accepts Crime Victims' Compensation when applicable.	1615 East Cesar Chavez, Austin 6204 South First Street, Austin	(512) 476-4355 (512) 444-3355	www.missionmemorials.com
Phillips Upshaw & Richard Funeral Home	Provides funeral services, burial, cremation, memorial services, veteran services, transportation, and pre-planning while serving families throughout Central Texas. Accepts Crime Victims' Compensation when applicable.	1410 E. 12th Street, Austin, TX 78702	(512) 472-1934	https://www.richardfuneralhome.com/about-us
A Simple Tradition Funeral Service	Provides affordable funeral services, direct burial, cremation, transportation, and pre-planning for families in Travis County. Accepts Crime Victims' Compensation when applicable.	1611 E. Cesar Chavez, Austin, TX 78702	(512) 477-7495	www.imortuary.com
Funerals360	Provides free online resources to help families compare funeral homes, cremation providers, burial options, green burial, body donation programs, veteran burial benefits, funeral planning checklists, memorial planning tools, and consumer education regarding end-of-life planning.	Online	Contact through website	www.funerals360.com

ECONOMIC EMPOWERMENT

EMPLOYMENT & EDUCATION

Resource	Description	Location	Phone	Website
Ascend – Center for Learning	Provides free adult education, GED preparation, English as a Second Language (ESL), digital literacy, computer skills training, job readiness, resume assistance, career coaching, financial literacy, and one-on-one tutoring. Programs help adults improve education and employment opportunities.	1640-B East 2nd St., Suite 100 (at Chalmers St.) Austin, TX 78702	(512) 326-8655	www.ascendaustin.org
Capital Idea	Provides career navigation, tuition assistance, textbooks, childcare assistance, transportation assistance, and job placement support for qualifying adults pursuing careers in high-demand fields. Participants receive coaching throughout training and assistance securing employment after graduation.	835 N Pleasant Valley Rd, 3rd Floor Austin, TX 78702	(512) 457-8610	www.capitalidea.org
Goodwill Job Source, +Rehab Programs	Provides job search assistance, resume development, interview preparation, career coaching, vocational training, digital skills training, employment placement, disability employment services, financial education, and workforce development programs for individuals seeking employment or career advancement.	1015 Norwood Park Blvd, Austin, TX 78753	(512) 637-7100	https://www.goodwillcentraltexas.org
Workforce Solutions of the Capital Area	Provides free employment services including job search assistance, career counseling, resume and interview preparation, job fairs, workforce training, vocational rehabilitation referrals, childcare scholarships, unemployment resources, and employment assistance for veterans, youth, older adults, and individuals with disabilities.	Multiple Austin area locations	(512) 454-9675 (512) 223-5400 (512) 381-4200	www.wfscapitalarea.com/
Austin Learning Academy	Provides adult basic education, GED preparation, ESL classes, citizenship preparation, digital literacy, career readiness, parenting education, workforce development, and early childhood education programs to help adults achieve educational and employment goals.	P.O. Box 6923, Austin, TX 78762 1311 Hackberry Street, Austin, TX 78702	(512) 457-9194	https://austinlearningacademy.org
Caritas of Austin	Provides employment services, career coaching, job placement assistance, education support, housing stability, financial education, refugee resettlement services, and case management to help individuals experiencing homelessness or poverty achieve long-term self-sufficiency.	611 Neches Street, Austin, TX 78701	(512) 479-4610	www.caritasofaustin.org
Dress for Success Austin	Provides interview clothing, professional attire, career coaching, resume assistance, interview preparation, networking opportunities, financial education, and professional development programs for women entering or returning to the workforce.	701 Tillery Street, Suite A-5 Austin, TX 78702	(512) 389-3723	https://austin.dressforsuccess.org
Literacy Coalition of Central Texas	Provides free adult literacy programs, GED preparation, English language classes, digital literacy, workforce readiness, financial education, and career advancement services through partner organizations across Central Texas.	724 Eberhart Lane, Suite 500, Austin, TX 78702	(512) 326-8655	willread.org
The Other Ones Foundation	Provides paid employment, workforce development, housing navigation, case management, job training, and supportive services for individuals experiencing homelessness through transitional employment programs.	7800 Johnny Morris Road Austin, TX 78724	(512) 568-7557	https://toofound.org

Skillpoint Alliance	Provides tuition-free workforce training, career coaching, construction trades training, manufacturing certifications, information technology training, and job placement assistance for adults pursuing high-demand careers.	8868 Research Boulevard, Suite 507 Austin, TX 78758	(512) 323-6773	https://skillpointalliance.org
Helpful Websites:	Indeed – https://www.indeed.com Texas Workforce Commission – https://www.twc.texas.gov WorkInTexas – https://www.workintexas.com LinkedIn Jobs – https://www.linkedin.com/jobs			

GENERAL ASSISTANCE & BASIC NEEDS

Resource	Description	Location	Phone	Website
211 - First Call for Help	Provides free, confidential information and referrals 24 hours a day, 7 days a week for food, housing, rent and utility assistance, healthcare, mental health services, transportation, legal assistance, disaster relief, employment resources, veteran services, childcare, and other community resources. Assistance is available by phone and online in multiple languages.	United Way Greater Austin	Call toll-free 2-1-1 or (877) 541-7905	www.211centraltexas.org
Capital Area Food Bank	Provides emergency food assistance through partner food pantries, mobile food distributions, home delivery programs for eligible individuals, SNAP application assistance, nutrition education, and referrals to additional community resources throughout Central Texas.	6500 Metropolis Dr., Austin, TX 78744	(512) 282-2111	www.austinfoodbank.org www.centraltexasfoodbank.org
Caritas of Austin	Provides housing stability services, emergency assistance, food pantry, employment services, education programs, refugee resettlement, case management, financial stability services, and connections to healthcare and other community resources for individuals and families experiencing poverty or homelessness.	611 Neches Street (Headquarters) Austin, TX 78701 9027 Northgate Blvd. (North) Austin, TX 78758	(512) 479-4610 (Main line)	www.caritasofaustin.org
El Buen Samaritano Episcopal Mission	Provides emergency food assistance, healthcare services, behavioral health counseling, nutrition education, adult education, family support services, wellness programs, social services, and case management for individuals and families in Central Texas.	7000 Woodhue Drive Austin, TX 78745	(512) 439-8900	www.elbuen.org
Helping Hands Crisis Ministry of Spicewood	Provides emergency financial assistance, food, clothing, transportation assistance, utility assistance, rent assistance, home repairs, medical expense assistance, and spiritual support for eligible residents in the Spicewood and Pace Bend communities.	512 Pace Bend PO Box 142 Spicewood, TX 78669	(512) 808-6092	www.helpinghandspicewood.org
Manos de Cristo	Provides emergency food assistance, clothing, low-cost dental care, adult education, English as a Second Language (ESL), computer literacy, workforce development, food pantry services, and referrals to community resources for individuals and families in need.	4911 Harmon Ave Austin, TX 78751	(512) 477-7454	www.manosdecristo.org
Salvation Army - Downtown	Provides emergency shelter, meals, rent and utility assistance, disaster relief, case management, employment assistance, veteran services, transitional housing, clothing assistance, and other emergency services for individuals and families experiencing crisis or homelessness	501 E. 8th Street Austin, TX 78701	(512) 476-1111	www.salvationarmyaustin.org

TX Health and Human Services	Provides access to SNAP (food benefits), Medicaid, CHIP, TANF, Healthy Texas Women, Medicare Savings Programs, long-term care services, women's health services, and other state benefit programs. The website also allows individuals to apply for and manage benefits online.	Multiple locations across Austin	211 or (512) 438-4313	www.yourtexasbenefits.com
Travis County Community Centers	Provides emergency financial assistance, rent and utility assistance, transportation services, veterans services, weatherization assistance, food assistance referrals, services for older adults and individuals with disabilities, case management, and connections to additional community resources throughout Travis County.	Multiple locations across Austin	(512)-854-4120 (512)-854-2130 (512)-854-1520 (512)-854-1500 (512)-854-1550 (512)-854-1530	www.traviscountytx.gov/health-human-services
WIC – Women, Infants and Children	Provides healthy foods, nutrition education, breastfeeding support, breast pump loans, infant formula (when medically appropriate), health screenings, immunization referrals, and referrals to medical, dental, and community resources for pregnant, postpartum, and breastfeeding women, infants, and children up to age five who meet income eligibility guidelines.	Multiple locations across Austin	(800) 942-3678	www.texaswic.org/about-wic/contact-us
Catholic Charities of Central Texas	Provides comprehensive case management, emergency financial assistance, food pantry services, rent and utility assistance (when funding is available), immigration legal services, refugee services, disaster recovery assistance, counseling, and financial stability programs designed to help individuals and families achieve long-term self-sufficiency.	1625 Rutherford Lane, Austin, Texas 78754	(512) 651-6100	www.ccctx.org
Crime Victim's Compensation (OAG's Office)	Provides financial reimbursement to eligible victims of violent crime for expenses directly related to the crime, including medical and dental care, mental health counseling, lost wages, relocation, funeral and burial expenses, crime scene cleanup, and other eligible costs. This is a reimbursement program administered by the Texas Office of the Attorney General. Claims are processed after required documentation is received.	P.O. Box 12548 Austin, Texas 78711-2548	(800) 983-9933 or (512) 936-1200 (in Austin)	https://www.texasattorneygeneral.gov/crime-victims
FindHelp	FindHelp is a free online search tool that connects individuals with local resources for food, housing, medical care, mental health services, transportation, financial assistance, legal aid, employment, childcare, and other social services. Users can search by ZIP code to locate free and reduced-cost community resources.	Online	N/A	https://www.findhelp.org
Gethsemane Lutheran Church	Food Pantry & Clothes Closet are open Tuesdays, 1:30-3:45 p.m. to distribute items to those in need. No residential restrictions. Participants must bring a reusable bag. Re-eligible every 60 days.	200 West Anderson Lane, Austin, Texas 78752	(512) 836-8560	www.gethsemaneaustin.org
Hill Country Comm. Ministries (North)	Provides emergency food assistance, clothing, financial assistance for rent and utilities (when funding is available), case management, seasonal programs, and referrals to community resources for eligible residents of southwest Williamson County and northwest Travis County. Services are limited by ZIP code.	1005 Lacy Drive Leander, TX 78641	(512) 259-0360	www.hccm.org
Round Rock Area Serving Center	Services provided include a food pantry (M-F from 10a-4p./Sat. 9-12p.), Round Rock Coats for Kids, clothing & furniture vouchers, Computers for Kids, community gardens, The Volunteer Center, adult computer classes in English & Spanish, a charity thrift store (M-F 10-4p./Sat. 9-1p.), and financial assistance for utilities, rent, prescriptions, transportation, and temporary lodging.	1099 E Main Street, Round Rock, TX 78664	(512) 244-2431	www.rrasc.org

St. Vincent de Paul Society	Provides emergency financial assistance for rent, utilities, food, clothing, prescription medications, and other basic needs through local parish conferences serving the Diocese of Austin. Assistance is based on geographic location and available funding.	P.O. Box 81511, Austin, TX 78708 Multiple Locations	(512) 251-6995	https://www.ssvdp.org/client-services
Lifeline Program	Provides monthly discounts on phone or internet service for eligible low-income households participating in qualifying public assistance programs such as Medicaid, SNAP, SSI, Veterans Pension, or Tribal programs.	Lifeline Support Center P.O. Box 1000 Horseheads, NY 14845 (Mailing address for mailed applications)	(800) 234-9473	https://www.lifelinesupport.org
Trinity Center Austin	Provides daily services for individuals experiencing homelessness, including meals, clothing, showers, case management, identification and birth certificate assistance, prescription co-pay assistance, bus passes, healthcare referrals, housing navigation, mail services, hygiene supplies, and connections to community resources.	304 East 7th St, Austin, TX 78701	(512) 610-3542	www.trinitycenteraustin.org
Sunrise Homeless Navigation Center	Provides comprehensive daytime services for individuals experiencing homelessness, including housing navigation, coordinated entry assessments, showers, laundry services, clothing, mail services, medication storage, computer and Wi-Fi access, case management, healthcare connections, mental health navigation, SNAP enrollment assistance, pet food, bus passes, meals, financial aid for move-in costs and referrals to community resources. Manages referrals for 8 th street shelter and ARCH.	4430 Menchaca Rd, Austin, TX 78745, M-F, 9 AM-1 PM	(512) 522-1097 M-F 8 AM-8 PM	https://sunrisenavigationcenter.org/

UTILITY & PHONE ASSISTANCE RESOURCES

Resource	Description	Location	Phone	Website
Lifeline Program	Provides monthly discounts on phone or internet service for eligible low-income households participating in qualifying public assistance programs such as Medicaid, SNAP, SSI, Veterans Pension, or Tribal programs.	Lifeline Support Center P.O. Box 1000 Horseheads, NY 14845 (Mailing address for mailed applications)	(800) 234-9473	https://www.lifelinesupport.org
Assurance Wireless	Participating Lifeline provider that offers eligible households free or low-cost wireless service, including talk, text, data, and a smartphone (when available). Services vary based on eligibility and state program guidelines.	Nationwide Provider	(888) 321-5880	https://www.assurancewireless.com
SafeLink Wireless	Participating Lifeline provider offering eligible households free or discounted wireless phone service, talk, text, data, and smartphones when available. Services and benefits vary based on eligibility and location.	Nationwide Provider	(800) 723-3546	https://www.safelinkwireless.com

HOUSING

Resource	Description	Location	Phone	Website
Austin Tenant's Council	Provides free counseling, education, and mediation for tenants and landlords regarding landlord-tenant disputes, evictions, lease agreements, repairs, security deposits, lockouts, fair housing rights, and housing discrimination. Offers telephone counseling, educational workshops, and referrals to legal resources.	205 Chicon Street Austin TX 78702	Main: (512) 474-7006 Telephone Counseling: (512) 474-1961	www.trla.org/atc

ECHO	Coordinates the homeless response system for Austin and Travis County through Coordinated Entry. Connects individuals experiencing homelessness to emergency shelter, rapid rehousing, permanent supportive housing, housing assessments, case management, and community resources. Individuals may complete a Coordinated Assessment online or at participating community partner locations.	Multiple locations across Austin		www.austinecho.org
Foundation for the Homeless	Provides case management, emergency rent and utility assistance (when funding is available), emergency shelter referrals, transitional housing, permanent supportive housing, and supportive services for families with children experiencing or at risk of homelessness. Serves families and single parents with children.	PO Box 140946, Austin, TX 78714	(512) 453-6570	www.foundationhomeless.org
Mobile Loaves & Fishes	Operates Community First! Village, a master-planned community providing permanent supportive housing for individuals transitioning out of chronic homelessness. Services include case management, healthcare access, employment opportunities, community engagement, volunteer support, and long-term housing stability.	9301 Hog Eye Road, Suite 950, Austin TX 78724	(512) 328-7299	https://mif.org
Saint Louise House	Provides affordable supportive housing and case management for women and children experiencing homelessness. Services include financial education, employment support, life skills training, children's programming, and individualized case management to help families achieve long-term stability.	Mailing: PO Box 150637, Austin, TX 78715	(512) 326-2774 Main line: (512) 302-0027	www.saintlousehouse.org
Blackland Community Development Corporation	Provides affordable housing for low-income families, older adults, and individuals with disabilities. Services include affordable rental housing, transitional housing, case management, homebuyer education, and community development programs.	1902 E. 22nd St. Austin, TX 78722	(512) 220-8751	www.blacklandcdc.org
Family Promise of Greater Austin	Provides homelessness prevention, emergency shelter, rapid rehousing, case management, financial education, employment assistance, and supportive services for families with children experiencing homelessness.	2000 E. Martin Luther King Jr. Blvd. Austin, TX 78702	(512) 472-6700	https://familypromiseaustin.org
Foundation Communities	Provides affordable housing and free onsite support services for working families, veterans, seniors, and individuals with disabilities. Additional services include financial coaching, free income tax preparation, food pantries, health insurance enrollment, college support, after-school programs, and community learning centers.	3000 S IH 35, Ste 300, Austin, TX 78704	(512) 447-2026	www.foundcom.org
Front Steps	Provides housing navigation, homelessness prevention, rapid rehousing, permanent supportive housing, coordinated entry services, case management, and financial assistance for eligible individuals experiencing or at risk of homelessness.	4507 N Interstate Hwy 35, Austin, TX 78722	(512) 696-1484	https://frontsteps.org/first-steps/
Green Doors	Provides permanent supportive housing, affordable housing, and intensive case management for individuals experiencing chronic homelessness to promote long-term housing stability.	1503 S IH-35, Suite 204 Austin, TX 78741	(512) 469-9130	https://www.greendoors.org
Neighborhood Housing & Community Development	Provides information and referrals for affordable housing, eviction prevention resources, emergency rental assistance (when funding is available), home repair programs, down payment assistance, homeowner assistance, and housing stability resources for Austin residents.	1000 E. 11th Street, Suite 200 Austin, TX 78702	(512) 974-3100	www.austintexas.gov/housing-resources

Sunrise Navigation Center – Wayfinder Program	Provides one-time financial assistance for eligible individuals experiencing homelessness, fleeing domestic violence, or at immediate risk of homelessness. Assistance may include application fees, security deposits, utility deposits, move-in costs, housing navigation, and case management.	4430 Menchaca Rd, Austin, TX 78745 M-F, 9 AM-1 PM	(512) 522-1097 M-F 8 AM-8 PM	Sunrise Wayfinder — Sunrise Homeless Navigation Center
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FOOD ASSISTANCE

Resource	Description	Location	Phone	Website
Central Texas Food Bank	Provides emergency food assistance through a network of food pantries, mobile food distributions, and partner agencies throughout Central Texas. Assists individuals and families with locating nearby food resources and SNAP application assistance.	6500 Metropolis Drive Austin, TX 78744	(512) 282-2111	https://www.centraltexasfoodbank.org
2-1-1 Texas	Provides referrals to local food pantries, meal programs, emergency food assistance, SNAP benefits, and other community resources throughout Texas.	Statewide Resource	Dial 211 or (877) 541-7905	https://www.211texas.org
Meals on Wheels Central Texas	Provides nutritious home-delivered meals for older adults, individuals with disabilities, and homebound residents. Additional services include grocery delivery, pet assistance, home repairs, and wellness checks.	3227 East 5th Street Austin, TX 78702	(512) 476-6325	https://www.mealsonwheelscentraltexas.org
WIC – Women, Infants and Children	Provides nutritious foods, breastfeeding support, nutrition education, breast pump loans, health screenings, and referrals for pregnant women, postpartum women, infants, and children up to age five.	Multiple Locations	(800) 942-3678	https://texaswic.org
Sunrise Homeless Navigation Center	Provides free meals, snacks, food pantry items, SNAP enrollment assistance, and other supportive services for individuals experiencing homelessness.	4430 Menchaca Road Austin, TX 78745	(512) 522-1097	https://sunrisenavigationcenter.org
Trinity Center Austin	Provides breakfast, lunch, food pantry services, clothing, showers, mail services, case management, financial assistance, and referrals for individuals experiencing homelessness or poverty.	St. David's Episcopal Church: 304 East 7th Street Austin, TX 78701	(512) 610-3542	https://www.trinitycenteraustin.org
Vivent Health Pantry	Provides food pantry services and nutrition support for individuals living with HIV/AIDS who are enrolled in Vivent Health services.	104 East Highland Mall Boulevard, Suite 100 Austin, TX 78752	(512) 458-2437	https://viventhealth.org
ATX Free Fridges	Provides free, community-stocked refrigerators and pantries with food available to anyone in need. No eligibility requirements.	Multiple locations throughout Austin	N/A	https://linktr.ee/atxfreefridge

TRANSPORTATION / BUS PASSES

Resource	Description	Location	Phone	Website
CapMetro	Provides public bus and rail transportation throughout the Austin area. Offers reduced fares for eligible seniors, individuals with disabilities, Medicare recipients, and qualifying low-income riders.	2910 East 5th Street Austin, TX 78702	(512) 474-1200	https://www.capmetro.org
Sunrise Homeless Navigation Center	Provides limited CapMetro bus passes for eligible individuals experiencing homelessness or financial hardship, based on availability.	4430 Menchaca Road Austin, TX 78745	(512) 522-1097	https://sunrisenavigationcenter.org

Trinity Center Austin	Provides limited emergency CapMetro bus passes for eligible individuals as funding allows.	304 East 7th Street Austin, TX 78701	(512) 610-3542	https://www.trinitycenteraustin.org
Downtown Austin Community Court	Provides limited transportation assistance, including CapMetro bus passes, to eligible individuals participating in court or case management services.	505 Barton Springs Road Austin, TX 78704	(512) 974-4879	https://www.austintexas.gov/department/downtown-austin-community-court
American GI Forum – Supportive Services for Veteran Families (SSVF)	Provides transportation assistance, including bus passes, to eligible veterans and veteran families participating in housing stability and supportive services programs.	3818 South Congress Avenue, Suite 11 Austin, TX 78704	(512) 441-2302	https://www.agif-nvop.org
Capital Metro Reduced Fare Program	Provides reduced-fare bus and rail passes for seniors, Medicare recipients, individuals with disabilities, and eligible low-income riders.	2910 East 5th Street Austin, TX 78702	(512) 474-1200	https://www.capmetro.org/fares-passes/reduced-fares

VITAL DOCUMENTS & IDENTIFICATION

Resource	Description	Location	Phone	Website
Texas Department of Public Safety (DPS)	Provides replacement and renewal of Texas driver's licenses and identification cards. Victims may need a replacement ID after theft, domestic violence, identity theft, or a house fire.	Multiple Locations	(512) 424-2600	https://www.dps.texas.gov
Travis County Clerk – Birth & Death Records	Provides certified copies of birth and death certificates, marriage licenses, and marriage records for eligible individuals.	5501 Airport Blvd. Austin, TX 78751	(512) 854-9188	https://countyclerk.traviscountytx.gov
Social Security Administration	Provides replacement Social Security cards, Social Security benefits, Medicare enrollment, and Supplemental Security Income (SSI) services.	Multiple Locations	(800) 772-1213	https://www.ssa.gov
U.S. Citizenship and Immigration Services (USCIS)	Provides replacement Permanent Resident Cards (Green Cards), Employment Authorization Documents (EADs), Certificates of Naturalization, and other immigration-related documents.	National Resource	(800) 375-5283	https://www.uscis.gov
Texas Department of Motor Vehicles (TxDMV)	Provides replacement vehicle titles, registration, license plates, and ownership records that may be lost or destroyed due to theft, disaster, or other emergencies.	Statewide Resource	(888) 368-4689	https://www.txdmv.gov

SHELTERS (NON-FV/SA RELATED)

Resource	Description	Location	Phone	Website
Austin Women and Children's Shelter (Salvation Army)	Provides emergency shelter for single adult women and women with dependent children experiencing homelessness. Services include case management, housing navigation, employment assistance, childcare support, and rapid rehousing services.	4523 Tannehill Ln. Bldg. 3, Austin, TX 78721	(512) 933-0600	https://salvationarmyaustin.org/texas-austin/womenshelter/
Casa Marianella	Provides emergency shelter, food, clothing, legal referrals, medical referrals, case management, English classes, and supportive services for displaced immigrants, asylum seekers, refugees, and asylum-seeking families. Offers specialized shelter programs for men, women, and families.	821 Gunter Street, Austin, TX 78702	(512) 385-5571	info@casamarianella.org

Eighth Street Shelter	Provides emergency shelter for women and transgender individuals experiencing homelessness. Offers case management, transportation assistance, wellness programming, and connections to permanent housing. Shelter access is coordinated through the Sunrise Navigation Center waitlist.	501 E. 8th Street Austin, TX 78701	Access through Sunrise Navigation Center: (512) 522-1097	
Front Steps/Housing Displacement Prevention Program	Provides homelessness prevention services to help individuals and families remain safely housed. Financial assistance may be available for past-due rent, security deposits, application fees, utility deposits, pet fees, and other move-in costs for eligible households. Front Steps works directly with landlords to prevent eviction whenever possible and also provides housing navigation, case management, and referrals to additional housing resources.	500 E. 7th Street Austin, TX 78701	(512) 696-1484	www.frontsteps.org https://frontsteps.org/permanent-supportive-housing-program/
Salvation Army - Austin Area Command	Provides low-barrier emergency shelter for single adults experiencing homelessness, case management, rapid rehousing, employment assistance, computer access, meals, Coordinated Entry, veteran services, and connections to healthcare and housing resources.	4700 Manor Road, Austin, TX 78723	(512) 782-8800	salvationarmyaustin.org/
Trinity Center Austin	Provides daily services for individuals experiencing homelessness, including meals, clothing, showers, case management, identification and birth certificate assistance, prescription co-pay assistance, bus passes, healthcare referrals, housing navigation, mail services, hygiene supplies, and connections to community resources.	304 East 7th St, Austin, TX 78701	(512) 610-3542	www.trinitycenteraustin.org
Lifeworks - Emergency Shelter for Youth & Young Moms and Babies Shelter	Provides emergency shelter, transitional living, rapid rehousing, counseling, education, employment assistance, life skills training, and case management for youth and young adults experiencing homelessness or housing instability. Ages 13-17 for immediate shelter services and under 25 for other services.	*Confidential location*	(512) 735-2400	www.lifeworksaustin.org
ARCH (Men)	Provides emergency shelter, basic services and connections to housing for up to 130 men. The shelter provides day resources for both men and women to access services and get out of the elements during the day. Managed by Urban Academy. Must call Sunrise Homeless Navigation Center at (512) 522-1097 between 8am-8pm.	500 East 8th St. Austin, TX 78701	(512) 881-8951	

Elderly Support

ELDER FOCUSED				
Resource	Description	Location	Phone	Website
Adult Protective Services	Provides investigation of abuse, neglect, self-neglect, and exploitation involving adults age 65 and older and adults with disabilities. APS may provide emergency protective services, case management, shelter, home repairs, food, transportation, medical care, home health services, mental health referrals, financial management assistance, and coordination with community resources to help vulnerable adults remain safe.		1 (800) 252-5400	www.dfps.texas.gov/AdultProtection www.txabusehotline.org
AGE of Central Texas	Provides adult day health care, caregiver education and support, dementia and memory loss services, health equipment lending, family caregiver consultations, early memory loss support, peer-based computer classes, and resources that help older adults age safely and independently.	3710 Cedar Street, Austin, TX 78705	(512) 451-4611	www.ageofcentraltx.org/index.php
Assistance League of Austin	Provides community assistance programs for children, families, and older adults, including the Senior Outreach Program , which donates comfort and personal care items to residents of local nursing homes and assisted living facilities. Additional programs include Operation School Bell, Assault Survivor Kits, and community volunteer services.	4901 Burnet Rd. Austin, TX 78756	(512) 458-3716	www.assistanceleague.org/austin/
Family Eldercare	Provides essential services for older adults, adults with disabilities, and caregivers, including in-home care, geriatric care management, guardianship, money management, caregiver support, service coordination, utility assistance, housing stability services, and the annual Summer Fan Drive.	1700 Rutherford Lane, Austin, TX 78754	(512) 450-0844	www.familyeldercare.org
National Elder Fraud Hotline	Provides personalized support for older adults who have experienced fraud, scams, or financial exploitation. Case managers assist with reporting fraud to local, state, and federal agencies, provide safety planning, and connect victims with additional resources and support services.		833-FRAUD-11 (833-372-8311)	https://stopelderfraud.ovc.ojp.gov/
Allen R Baca Center	Provides recreational, educational, health, wellness, fitness, arts, social, and enrichment programs for adults age 50 and older. Services include exercise classes, special events, computer classes, billiards, meeting space, volunteer opportunities, and community engagement activities.	301 W. Bagdad Ave., Building 2, Round Rock, TX 78664 For Williamson /Burnet Counties	(512) 218-5499	www.roundrocktexas.gov/bacacenter
Alzheimer's Texas	Provides education, caregiver support, respite care grants, professional training, family consultations, support groups, community education, and referrals for individuals living with Alzheimer's disease and related dementias. Also funds research and offers resources to help families navigate diagnosis, caregiving, and long-term planning.	7000 N Mopac Expy #200, Austin, TX 78731	(512) 241-0420	www.txalz.org/contact-us

Area Agency on Aging	Provides information and referrals, caregiver support, benefits counseling, Medicare assistance, long-term care ombudsman services, legal assistance, nutrition programs, transportation resources, and care coordination for older adults, caregivers, and individuals with disabilities.	6800 Burleson Road, Bldg. 301, Suite 16, Austin, TX 78744	(512) 916-6062	www.aacap.org
Meals on Wheels Central Texas	Provides nutritious home-delivered meals for older adults, individuals with disabilities, and homebound individuals throughout Central Texas. Additional services include grocery delivery, home repairs, pet assistance, in-home safety modifications, care coordination, social connection programs, Alzheimer's support services, and congregate meal programs to help older adults remain independent in their homes.	3227 East 5th St., Austin, TX 78702	(512) 476-MEAL (6325)	www.mealsonwheelsandmore.org
Hospice Austin	Provides hospice care, palliative care, caregiver support, grief and bereavement counseling, children's grief programs, Camp Red Bird, Camp Erin, individual and group counseling, and community education. Serves individuals facing serious illness and provides support to families before and after the death of a loved one.	4107 Spicewood Springs Rd, Ste 100., Austin, TX 78759	(512) 342-4700 or (800) 445-3261	www.hospiceaustin.org

DISABILITY SERVICES

Resource	Description	Location	Phone	Website
The ARC of the Capital Area	Provides services for children and adults with intellectual and developmental disabilities, including case management, basic needs assistance, crisis intervention, community living supports, employment services, guardianship, caregiver support, respite care, parent mentoring, advocacy, support groups, and transition services.	1106 Clayton Lane #215E, Austin TX 78723	(512) 476-7044	www.arcofthecapitalarea.org
Care Connection - Aging and Disability Resource Center	Provides information and referrals for older adults, caregivers, veterans, and individuals with disabilities. Assists with long-term care planning, Meals on Wheels referrals, housing resources, transportation, Medicare counseling, caregiver support, benefits assistance, and connections to community services.		(855) 937-2372	www.careconnection.org
Communication Services for the Deaf	Provides American Sign Language (ASL) interpreters, Video Relay Service (VRS), Video Remote Interpreting (VRI), Deaf advocacy, communication access, and 24/7 emergency interpreter services. After-hours requests are available for law enforcement, hospitals, and emergency situations.	2028 E. Ben White Blvd., 240-5250, Austin, TX 78741	(844) 222-0002	www.csd.org
Disability Rights Texas	Provides free legal advocacy and selected legal representation for individuals with disabilities whose rights have been violated. Services include disability discrimination, education rights, employment, housing, public benefits, healthcare, abuse and neglect investigations, voting rights, and access to public services.	2222 West Braker Lane, Austin, TX 78758	(512) 454-4816 toll-free intake number: (800) 252-9108	www.disabilityrightstx.org/contact
Easter Seals-Central Texas	Provides outpatient rehabilitation, physical, occupational, and speech therapy, Early Childhood Intervention (ECI), audiology, workforce development, employment services, housing supports, caregiver resources, and community inclusion programs for children and adults with disabilities.	8505 Cross Park Dr., Suite 120, Austin, TX 78754	(512) 478-2581	www.easterseals.com/centraltx

Marbridge Ranch	Provides residential care, vocational training, employment opportunities, life skills instruction, healthcare, recreation, day programs, and individualized support for adults with intellectual and developmental disabilities. Offers multiple levels of care ranging from assisted living to skilled nursing.	2310 Bliss Spillar Road, Manchaca, TX 78652	(512) 282-1144 Mainline: (512)-735-2704	www.marbridge.org
Rosedale School	Austin ISD campus serving students ages 3–22 with multiple, severe, and profound disabilities. Provides specialized education, therapies, transition planning, family support, and individualized educational programming.	7505 Silvercrest Dr, Austin, TX 78757	(512) 414-3617	https://www.austinisd.org/schools/rosedale
Travis County Services for The Deaf	Provides ASL interpreter referrals, advocacy, communication access, case management, assistive technology resources, and information for Deaf and hard-of-hearing residents. Also coordinates interpreter services for victims involved with law enforcement and other county services.	2201 Post Road, Rm 134 Austin, TX 78704	(512) 410-1598	https://www.traviscountytx.gov/health-human-services/deaf-services#services
ARCIL (Austin Resource Center for Independent Living)	Provides independent living services for individuals with disabilities, including peer support, advocacy, independent living skills training, transition services, housing assistance, benefits counseling, information and referral, and recreational opportunities.	8200 Cameron Road, Suite C154 Austin, TX 78754	(512) 832-6349	https://arcilinc.org/
Coalition of Texans w/ Disabilities	Provides statewide disability advocacy, public policy advocacy, disability rights education, employment advocacy, accessibility initiatives, transportation advocacy, healthcare advocacy, and resources promoting independent living for Texans with disabilities.	1716 San Antonio St. Austin, TX 78701	(512) 478-3366	www.txdisabilities.org
Down Home Ranch	Provides residential living, vocational training, continuing education, employment opportunities, life skills instruction, recreational programming, Special Olympics participation, and community inclusion for adults with intellectual and developmental disabilities.	20250 FM 619, Elgin, TX 78621	(512) 856-0128	www.downhomeranch.org
Meals on Wheels and More	Provides nutritious home-delivered meals for older adults, individuals with disabilities, and homebound individuals throughout Central Texas. Additional services include grocery delivery, home repairs, pet assistance, in-home safety modifications, care coordination, social connection programs, Alzheimer's support services, and congregate meal programs to help older adults remain independent in their homes.	3227 East 5th St. Austin, TX 78702	(512) 476-6325 (476-MEAL)	www.mealsonwheelsandmore.org
Relay Texas	Provides free statewide telephone relay services allowing individuals who are Deaf, hard of hearing, Deaf Blind, or have speech disabilities to communicate with standard telephone users through specially trained relay operators. Available 24 hours a day.	PO Box 13326 Austin, TX 78711	7-1-1 or 1-877-826-1789	http://www.relaytexas.com/support/relay-contact-numbers/
Texas Workforce Commission	Provides vocational rehabilitation services, career counseling, job placement assistance, independent living services, assistive technology, training, educational support, Criss Cole Rehabilitation Center services, blindness services, and employment assistance for individuals with disabilities.	101 E 15th Street, Austin, TX 78778	(800) 628-5115	www.twc.state.tx.us

FAMILY VIOLENCE & SEXUAL ASSAULT

ABUSE/ASSAULT				
Resource	Description	Location	Phone	Website
Asian Family Support Services of Austin	Provides culturally and linguistically responsive services for survivors of domestic violence, sexual assault, human trafficking, stalking, and abuse. Services include a 24-hour crisis hotline, safety planning, emergency assistance, legal advocacy, counseling, case management, transitional housing, support groups, immigration assistance referrals, and community education.	P.O. Box 14234 Austin, TX 78761 (Mailing Address)	(877) 281-8371 or (512) 651-3743 Local	www.afssaustin.org
Aspire News	A free smartphone app designed to help individuals experiencing domestic violence discreetly access resources. The app appears as a standard news application but includes hidden features allowing users to contact trusted individuals, locate domestic violence resources, and quickly access emergency assistance.	Online	Online	https://www.whengeorgiasmiled.org/aspire-news-app/
BRAVE Alliance	Provides acute (within 120 hours) and non-acute sexual assault forensic examinations (SANEs) for children and adults of all ages. Services include medical forensic exams, evidence collection, STI prevention, pregnancy prevention, medical advocacy, referrals for counseling, Crime Victims' Compensation assistance, and coordination with law enforcement and victim advocates. Transportation assistance may be available.	301 Denali Pass, Suite 5 Cedar Park, TX 78613	(512) 738-8817	bravectx.com
Dress for Success	Provides professional attire, interview preparation, career coaching, resume assistance, financial education, networking opportunities, and professional development programs to help women achieve economic independence and long-term employment success.	3000 S I 35 Frontage Rd, Austin, TX 78704	(512) 389-3723	www.dressforsuccessaustin.org
Family Abuse Center	Provides a 24-hour crisis hotline, confidential emergency shelter, counseling, legal advocacy, transportation assistance, job readiness and life skills education, children's services, support groups, and case management for survivors of domestic violence, sexual assault, and human trafficking. Serves Waco and surrounding rural communities.	Waco, TX	(800) 283-8401	https://www.familyabusecenter.org/
Family Violence Prevention Services, Inc	Provides emergency shelter, transitional housing, counseling for adults and children, legal advocacy, children's services, case management, prevention education, and supportive services for survivors of domestic violence and their families.	San Antonio, TX	(800) 799-7233	https://fvps.org/
Family Crisis Center (Bastrop, Fayette, Lee)	Provides a 24-hour crisis hotline, confidential emergency shelter, supportive housing, counseling, legal advocacy, children's services, violence intervention programs, prevention education, community outreach, and case management for survivors of domestic violence and sexual assault.	Office: 431 Old Austin Hwy, Bastrop, TX	(512) 321-7760	www.family-crisis-center.org

Hays-Caldwell Women's Center	Provides a 24-hour crisis hotline, confidential shelter, counseling, legal advocacy, hospital accompaniment, children's advocacy, support groups, transitional housing, child abuse services through Roxanne's House, and community education for survivors of family violence, sexual assault, and child abuse.	*Confidential location* San Marcos, TX	(512) 396-4357 (396-HELP) or 1 (800) 700-4292	http://www.hcwc.org/
Highland Lakes Family Crisis Center	Provides a 24-hour crisis hotline, confidential emergency shelter, food, clothing, transportation assistance, individual and group counseling, legal advocacy, children's services, housing assistance, employment assistance, case management, and outreach services for survivors of domestic violence and sexual assault in Burnet, Blanco, Llano, Lampasas, and surrounding counties.	*Confidential location* Marble Falls, TX	(830) 693-3656	www.hlfcc.org
Hope Alliance (Williamson County)	Provides a 24-hour crisis hotline, confidential emergency shelter, legal advocacy, counseling, children's services, transitional housing, case management, support groups, Crime Victims' Compensation assistance, and prevention education for survivors of family violence and sexual assault.	*Shelter location confidential* Office: 1011 Gattis School Rd Ste 106, Round Rock, TX 78664	(512) 255-1212/ (800) 460-7233	www.hopealliancetx.org
Love is Respect	Provides free, confidential support for teens and young adults experiencing dating violence. Services include crisis intervention, safety planning, education about healthy relationships, referrals to local resources, and support by phone, text, and online chat.	National	(866) 331-9474 or Text "loveis" to 2252	www.loveisrespect.org
Muslim Community Support Services	Provides culturally responsive support for individuals and families experiencing domestic violence, financial hardship, or other crises. Services may include emergency financial assistance, advocacy, case management, referrals, education, medical assistance, refugee support, and community resources.	13492 Research Blvd; Suite 120 - 662, Austin, TX 78750	(512) 240-2257	www.mcssaustin.org
National Human Trafficking Hotline	Provides free, confidential, 24/7 assistance for victims and survivors of human trafficking, concerned community members, and service providers. Services include crisis intervention, safety planning, referrals to local resources, reporting options, and connections to law enforcement when requested.		(888) 373-7888 or Text "help" to 233733	https://humantraffickinghotline.org/
National Domestic Violence Hotline	Provides free, confidential, 24-hour crisis intervention, safety planning, emotional support, information, and referrals to domestic violence resources throughout the United States via phone, text, and online chat.	Phone	(800) 799-SAFE (7233)	www.ndvh.org
SAFE Alliance	Provides emergency shelter, supportive housing, crisis intervention, 24-hour hotline, counseling, legal advocacy, hospital accompaniment, children's services, parenting support, prevention education, case management, and support for survivors of domestic violence, sexual assault, child abuse, stalking, and human trafficking.	P.O. Box 19454 Austin, TX 78760 Physical Address: 1515-A Grove Blvd	(512) 267-SAFE (7233)	www.safeaustin.org
R.A.I.N.N.(Rape, Abuse & Incest National Network)	Provides free, confidential, 24/7 crisis support for survivors of sexual assault through the National Sexual Assault Hotline. Services include emotional support, safety planning, medical information, reporting options, referrals to local advocacy programs, and online chat.	National	(800) 656-4673	www.rainn.org

Saffron Trust Women's Foundation	Provides advocacy, case management, emergency assistance, financial empowerment, community programming, domestic violence support, and weekly meal distribution through the Feed Families Austin program. Works to reduce domestic violence and generational poverty by connecting families with supportive resources.	6633 Highway 290 West, Suite 101 Austin, TX 78735	(512) 599-9011	www.saffrontrust.org
TAASA (Texas Association Against Sexual Assault)	Provides statewide advocacy, professional training, legislative advocacy, technical assistance, public education, prevention initiatives, and referrals to certified sexual assault programs throughout Texas. Supports survivors and professionals working in the sexual assault response field.	7700 Chevy Chase Dr Ste 230, Austin, TX 78752	(512) 474-7190	www.taasa.org
Texas Advocacy Project	Provides free civil legal services for survivors of family violence, dating violence, sexual assault, stalking, and human trafficking. Services include protective orders, divorce, custody, housing issues, immigration referrals, victim safety planning, legal advice, and legal representation when eligible.	P.O. Box 833, Austin, TX 78767	Family Violence (800) 374-HOPE or (512) 476-5770 Family Law (800) 777-FAIR or (512) 476-1866 Sexual Assault (888) 296-SAFE or (512) 225-9290	www.texasadvocacyproject.org
Texas Council on Family Violence (TCFV)	Provides statewide training, technical assistance, legislative advocacy, prevention education, and referrals to certified family violence programs throughout Texas. Helps connect survivors and professionals with domestic violence resources across the state.	305 E. Huntland Drive, Suite 400 Austin, TX 78752	(512) 794-1133	https://tcfv.org

SHELTER (FV/SA RELATED)

Shelter locations are confidential for the safety of survivors. Clients should call the listed hotline before going to a shelter location.

Resource	Description	Location	Phone	Website
Austin Women and Children's Shelter (Salvation Army)	Provides emergency shelter for women, women with children, and families experiencing homelessness. Services include case management, employment assistance, financial education, childcare, licensed child development services, counseling, transportation assistance, life skills training, housing navigation, and referrals to permanent housing resources.	4523 Tannehill Ln. Bldg. 3, Austin, TX 78721	(512) 933-0600	www.salvationarmyaustin.org
Family Abuse Center	Provides confidential emergency shelter, a 24-hour crisis hotline, counseling, legal advocacy, transportation assistance, children's services, job and life skills education, and case management for survivors of domestic violence, sexual assault, and human trafficking.	Waco, TX	(800) 283-8401	https://www.familyabusecenter.org/
Family Violence Prevention Services, Inc	Provides confidential emergency shelter, transitional housing, counseling, legal advocacy, children's services, support groups, case management, prevention education, and other supportive services for survivors of domestic violence and their families.	San Antonio, TX	(800) 799-7233	https://fvps.org/

Highland Lakes Family Crisis Center	Provides confidential emergency shelter for survivors of domestic violence and sexual assault. Services include a 24-hour crisis hotline, food, clothing, transportation, counseling, legal advocacy, housing assistance, employment assistance, children's services, and case management.	Marble Falls, TX	(830) 693-5600	www.lifeworksaustin.org
Lifeworks - Emergency Shelter for Youth & Young Moms and Babies Shelter	Provides confidential emergency shelter for youth experiencing homelessness, including specialized shelter for young mothers and their infants. Services include street outreach, crisis intervention, case management, counseling, education and employment support, life skills training, family reunification when appropriate, transitional living, supportive housing, and housing navigation for youth ages 18–24.	Austin, TX	(512) 735-2400	www.lifeworksaustin.org
Casa Marianella	Provides emergency shelter and supportive housing for immigrants, refugees, asylum seekers, asylees, and survivors of violence. Services include food, clothing, legal and medical referrals, case management, English classes, employment assistance, computer access, housing navigation, and specialized programs for women, children, and families. While Casa Marianella is not exclusively a family violence shelter, it provides emergency shelter and supportive housing for many survivors of violence, particularly immigrants, refugees, and asylum seekers.	821 Gunter Street, Austin, TX 78702	(512) 385-5571	www.casamarianella.org
Family Crisis Center (Bastrop, Fayette, Lee)	Provides confidential emergency shelter, crisis intervention, supportive housing, counseling, legal advocacy, children's services, violence intervention programs, prevention education, and case management for survivors of domestic violence and sexual assault.	Office: 431 Old Austin Hwy, Bastrop, TX	(512) 321-7760	www.family-crisis-center.org
Hays-Caldwell Women's Center	Provides confidential emergency shelter for survivors of domestic violence, sexual assault, and child abuse. Services include a 24-hour crisis hotline, advocacy, counseling, children's services, legal advocacy, support groups, transitional housing, and case management.	San Marcos, TX	(512) 396-4357 (396-HELP) or 1 (800) 700-4292	www.hcwc.org/roxanne.htm
Hope Alliance (Williamson County)	Provides confidential emergency shelter for survivors of family violence and sexual assault in Williamson County. Services include a 24-hour hotline, crisis intervention, counseling, legal advocacy, children's services, transitional housing, housing assistance, support groups, and case management. Shelter is available through the 24-hour HOPELine.	*Shelter location confidential* Office: 1011 Gattis School Rd Ste 106, Round Rock, TX 78664	(512) 255-1212 (800) 460-7233	www.hopealliancetxt.org
SAFE Alliance	Provides confidential emergency shelter for survivors of domestic violence, sexual assault, child abuse, human trafficking, and their children. Services include 24-hour crisis intervention, safety planning, case management, counseling, legal advocacy, children's services, housing navigation, transitional housing, and referrals to permanent housing resources. Shelter access is coordinated through the 24/7 SAFEline.	4800 Manor Rd Ste K, Austin, TX 78723	(512) 267-7233 Or text (737) 888-7233	www.safeaustin.org
Texas Council on Family Violence (TCFV)	Provides referrals to certified family violence shelters and programs throughout Texas. Useful when local shelters are full or placement is needed in another community.	305 E. Huntland Drive, Suite 400 Austin, TX 78752	(512) 794-1133	https://tcfv.org

HEALTH & CLINICS

COMMUNITY CLINICS

Resource	Description	Location	Phone	Website
Central Health	Provides healthcare coverage and care coordination for eligible Travis County residents who are uninsured or underinsured through the Medical Access Program (MAP) and MAP Basic. Services include primary care, specialty care, hospital services, prescription assistance, behavioral health referrals, and connections to healthcare providers. Eligibility is based on residency, household income, and other program requirements.	1111 East Cesar Chavez St., Austin, TX 78702	(512) 978-8000	www.traviscountyhd.org MAP: www.medicalaccessprogram.net
Community Care Clinics	Provides comprehensive primary care for adults and children regardless of insurance status or ability to pay. Services include family medicine, pediatrics, women's health, prenatal care, behavioral health, psychiatry, dental care, pharmacy, laboratory services, HIV care, specialty care, immunizations, chronic disease management, and telehealth services. Sliding fee discounts are available for eligible patients.		(512) 978-9015	www.communitycaretx.org
El Buen Samaritano Health Center	Provides affordable primary medical care, behavioral health, nutrition services, diabetes education, wellness programs, family support services, and preventive healthcare for uninsured and underserved individuals.	7000 Woodhue Drive Austin, TX 78745	(512) 439-0700	https://elbuen.org
HealthCare.gov	Provides access to health insurance plans through the Health Insurance Marketplace. Individuals can compare plans, determine eligibility for premium tax credits, enroll in coverage, and obtain information about Medicaid and CHIP.	Online Resource	(800) 318-2596	https://www.healthcare.gov
Kind Clinic	Provides free or low-cost sexual health services including STI testing and treatment, HIV testing, PrEP and PEP, HIV care, gender-affirming hormone therapy, hepatitis C treatment, contraception counseling, and wellness services in an affirming and inclusive environment.	1101 W 40th St #102, Austin, TX 78756	(512) 853-9547	
Lone Star Circle of Care	Provides primary care, pediatrics, women's health, dental care, behavioral health, prenatal care, pharmacy services, and specialty care on a sliding fee scale at multiple Central Texas locations.	Multiple locations	(877) 800-5722	https://lonestarcare.org
People's Community Clinic	Provides affordable primary care for adults and children, women's health, prenatal care, pediatrics, behavioral health, psychiatry, dental care, pharmacy, nutrition counseling, chronic disease management, immunizations, and laboratory services. Offers a sliding fee scale and accepts patients regardless of insurance status.	2909 North IH-35, Austin, TX 78722	(512) 478-4939	www.austinpcc.org
Planned Parenthood	Provides reproductive healthcare for all genders including birth control, annual wellness exams, STI testing and treatment, HIV testing, PrEP referrals, pregnancy testing and options counseling, emergency contraception, cervical cancer screenings, gender-affirming care at select locations, and LGBTQ+ inclusive healthcare services.	1823 E 7th Street, Austin, TX 78702 201 East Ben White Blvd, Austin, TX 78704 9041 Research #250, Austin, TX 78758	Downtown: (512) 477-5846 South Austin: (512) 276-8000 North Austin: (512) 331-1288	www.plannedparenthood.org www.ppgreatertx.org

Volunteer Healthcare Clinic	Provides free medical care, specialty care referrals, prescription assistance, laboratory services, and limited pharmacy services for uninsured adults who meet income eligibility requirements. Care is provided by volunteer healthcare professionals.	4215 Medical Parkway, Austin, TX 78756	(512) 459-6002	www.volclinic.org
Manos de Cristo Dental Clinic	Provides affordable dental care for uninsured and underinsured adults and children. Services include cleanings, exams, fillings, extractions, X-rays, dentures, and preventive dental care. No insurance is required.	4911 Harmon Ave, Austin, TX 78751	(512) 477-2319	www.manosdecristo.org/dental.html
MedSavers Pharmacy	Independent community pharmacy providing affordable prescription medications, medication counseling, prescription transfers, medication synchronization, home delivery options, discount prescription programs, and assistance locating lower-cost medications for uninsured and underinsured patients.		(512) 865-5327 (new patients) (512) 465-9292 (current patients)	https://www.medsaverspharmacy.com/
Seton Community Health Clinics	Provides affordable primary care, women's health, pediatrics, behavioral health, chronic disease management, preventive care, immunizations, and social services for medically underserved individuals and families. Accepts Medicare, Medicaid, CHIP, and offers sliding fee assistance for eligible patients.	McCarthy Community Health Center: 2811 East Second Street, Austin Kozmetsky Community Health Center: 3706 S. First Street, Austin Seton Family of Hospitals: 8913 Collinfield Road, Austin	(512)-324-4930 (512) 324-4940 (512) 324-6850	www.seton.net/locations/clinics

CATASTROPHIC ILLNESS & INJURIES

Resource	Description	Location	Phone	Website
American Cancer Society – Austin Resource Center	Provides transportation assistance through the Road To Recovery program, lodging through the Hope Lodge network (when available), cancer information, patient navigation, financial assistance resources, support programs, wigs and prosthesis information, and caregiver resources.	Austin, TX (Virtual and community-based services)	(800) 227-2345	https://www.cancer.org
Breast Cancer Resource Center	Provides free patient navigation, emotional support, support groups, education, survivorship resources, financial assistance referrals, wellness programs, metastatic breast cancer support, and guidance throughout diagnosis, treatment, and survivorship. Services are available in English and Spanish.	4807 Spicewood Springs Road Bldg. 1 Suite 1100, Austin, TX 78759	(512) 524-2560	www.bcrc.org
Center for Disease Control Info line	Provides reliable health information, disease prevention guidance, vaccination information, travel health recommendations, emergency preparedness information, and referrals to CDC programs and public health resources.		(800) CDC-INFO or (800) 232-4636	www.cdc.gov
Hospice Austin	Provides hospice care, palliative care, caregiver support, grief and bereavement counseling, children's grief programs, Camp Red Bird, Camp Erin, volunteer support, and community education for individuals facing serious illness and their families.	4107 Spicewood Springs Rd, Ste 100, Austin, TX 78759	(512) 342-4700 or (800) 445-3261	www.hospiceaustin.org

Hospice Austin's Christopher House	Provides 24-hour inpatient hospice care in a home-like setting for individuals with serious illness whose symptoms cannot be managed at home. Offers expert medical care, pain and symptom management, emotional support, spiritual care, and family support.	2820 East Martin Luther King Jr. Blvd. Austin, TX 78702	(512) 342-4700 or (800) 445-3261	www.hospiceaustin.org
National Organization for Rare Disorders (NORD)	Provides patient assistance programs, educational resources, financial assistance information, medication assistance, advocacy, and referrals for individuals living with rare diseases and their families.	National Resource	(800) 999-6673	https://rarediseases.org
Ronald McDonald House	Provides affordable lodging, meals, transportation assistance, family support services, respite, and a welcoming home environment for families with children receiving medical treatment at nearby hospitals. Financial assistance is available for families unable to pay.	1315 Barbara Jordan Boulevard, Austin, TX 78723	(512) 472-9844	www.rmhc-ctx.org
The Christi Center	Provides free peer support groups, individual peer coaching, grief education, children's and teen grief programs, Spanish-language services, workplace grief support, and community education for individuals grieving the illness or death of a loved one.	2306 Hancock Dr., Austin, TX 78756	(512) 467-2600	www.christicenter.org
Vivent Health	Provides comprehensive care and support for individuals living with HIV, including medical case management, behavioral health counseling, HIV prevention services, nutrition counseling, dental care, legal services, pharmacy assistance, emergency financial assistance, food and nutrition programs, and health education.	104 E Highland Mall Blvd, Austin, TX 78752	(512) 458-2437	www.viventhealth.org

DISABILITY SERVICES

Resource	Description	Location	Phone	Website
The ARC of the Capital Area	Provides services for children and adults with intellectual and developmental disabilities and their families. Services include case management, crisis intervention, basic needs assistance, community living supports, employment services, guardianship, caregiver support, respite care, parent mentoring, advocacy, support groups, transition services, and juvenile justice diversion programs.	1106 Clayton Lane #215E, Austin, TX 78723	(512) 476-7044 ext. 205	www.arcofthecapitalarea.org
ARCIL (Austin Resource Center for Independent Living)	Provides independent living services for individuals with disabilities, including advocacy, peer support, independent living skills training, housing assistance, information and referrals, transition services, benefits counseling, recreational activities, and community integration.	8200 Cameron Road, Suite C154, Austin, TX 78754	(512) 832-6349	www.arcilinc.org
Communication Services for the Deaf	Provides American Sign Language (ASL) interpreters, Video Relay Service (VRS), Video Remote Interpreting (VRI), CART services, communication access, and 24/7 emergency interpreter services for hospitals, law enforcement, courts, and other agencies.	2028 E Ben White Blvd, Austin, TX 78741	1-(844)-222-0002 1-(833)-682-7630 (video phone)	www.csd.org

Down Home Ranch	Provides residential living, vocational training, continuing education, employment opportunities, life skills instruction, recreational programming, Special Olympics participation, day programs, and community inclusion for adults with intellectual and developmental disabilities.	20250 FM 619, Elgin, TX 78621	(512) 856-0128	www.downhomeranch.org
Marbridge Ranch	Provides residential care, skilled nursing, assisted living, vocational training, employment opportunities, life skills instruction, healthcare, rehabilitation services, recreation, day programs, and individualized support for adults with intellectual and developmental disabilities.	2310 Bliss Spillar Road Manchaca TX 78652	(512) 282-1144	www.marbridge.org
Rosedale School	Austin ISD campus serving students ages 3–22 with multiple, severe, and profound disabilities. Provides specialized education, speech, occupational and physical therapy, transition planning, adaptive technology, and family support services.	7505 Silvercrest Dr, Austin, TX 78757 MEALS	(512) 414-3617	www.archive.austinisd.org/schools
Relay Texas	Provides free statewide telephone relay services allowing individuals who are Deaf, hard of hearing, DeafBlind, or have speech disabilities to communicate with hearing individuals through specially trained relay operators. Available 24 hours a day.	PO Box 13326, Austin, TX 78711	7-1-1 or 1-877-826-1789	https://relaytexas.com
Disability Rights Texas	Provides free legal advocacy and selected legal representation for individuals with disabilities whose rights have been violated. Services include disability discrimination, education rights, employment, housing, healthcare, public benefits, voting rights, abuse and neglect investigations, and access to public services.	2222 West Braker Lane, Austin, TX 78758	(512) 454-4816 Toll-Free Intake Line for New Callers: (800) 252-9108	www.disabilityrightstx.org/contact
Coalition of Texans w/ Disabilities	Provides statewide disability advocacy, legislative advocacy, public policy education, accessibility initiatives, employment advocacy, transportation advocacy, healthcare advocacy, leadership development, and resources promoting independent living.	1716 San Antonio St, Austin, TX 78701	(512)-478-3366	www.txdisabilities.org
Easter Seals-Central Texas	Provides outpatient rehabilitation, physical, occupational, and speech therapy, Early Childhood Intervention (ECI), audiology, workforce development, employment services, housing supports, caregiver resources, and community inclusion programs for children and adults with disabilities.	8505 Cross Park Dr., Ste 120, Austin, TX 78754	(512) 478-2581	www.easterseals.com/centraltx
Texas Parent to Parent	Provides peer support, education, training, resource navigation, and family-to-family mentoring for families of children and adults with disabilities, developmental delays, chronic illnesses, and special healthcare needs.	1805 Rutherford Lane, Suite 201 Austin, TX 78754	(866) 896-6001 (512) 458-8600	https://www.txp2p.org
Travis County Services for The Deaf	Provides advocacy, case management, interpreter coordination, communication access, assistive technology resources, information and referrals, and interpreter services for Deaf and hard-of-hearing individuals interacting with Travis County departments, including law enforcement and victim services.	2201 Post Road, Rm 134, Austin, TX 78704	(512) 410-1598	https://www.traviscountytx.gov/health-human-services/deaf-services#services

Meals on Wheels and More	Provides nutritious home-delivered meals for older adults, individuals with disabilities, and homebound individuals throughout Central Texas. Additional services include grocery delivery, home repairs, pet assistance, in-home safety modifications, care coordination, social connection programs, Alzheimer's support services, and congregate meal programs to help older adults remain independent in their homes.	3227 East 5th St. Austin, TX 78702	(512) 476-6325 (476-MEAL)	www.mealsonwheelsandmore.org
Texas Workforce Commission	Provides vocational rehabilitation services, career counseling, job placement assistance, independent living services, assistive technology, educational support, blindness services, Criss Cole Rehabilitation Center services, vocational training, and employment assistance for individuals with disabilities.	101 E 15th Street, Austin, TX 78778	1 (800) 628-5115	www.twc.state.tx.us

LEGAL ASSISTANCE

GENERAL LEGAL SERVICES

Resource	Description	Location	Phone	Website
Austin Tenant's Council	Provides free counseling, education, and mediation for tenants and landlords regarding landlord-tenant disputes, evictions, lease agreements, repairs, security deposits, lockouts, fair housing rights, and housing discrimination. Offers telephone counseling, educational workshops, and referrals to legal resources. Does not provide legal representation.	205 Chicon Street Austin TX 78702	Main: (512) 474-7006 Telephone Counseling: (512) 474-1961	www.trla.org/atc
Equal Justice Center	Provides free legal services for low-income workers experiencing wage theft, employment discrimination, unemployment benefits issues, workplace retaliation, and other employment-related legal matters.	510 S. Congress Ave., Suite 206 Austin, TX 78704	(512) 474-0007	https://www.equaljusticecenter.org
Lawyer Referral Service of Central Texas	Provides referrals to attorneys based on a client's legal needs. Offers reduced-fee consultations with participating attorneys, access to low-cost legal services for qualifying individuals, and referrals for a wide variety of civil and criminal legal matters.	P.O. Box 6852, Austin, TX 78762	Main/Legal Line: (512) 472-8303 (866) 303-8303 Toll-free Email: referrals@austinsrs.org Hours: Monday – Friday, 8 am to 4:30 pm	www.AustinLRS.com
The Legal Hotline for Texans	Provides free legal advice by telephone for Texans age 60 and older on civil legal matters including Medicare, Medicaid, Social Security, housing, consumer issues, powers of attorney, wills, probate, nursing homes, long-term care, and elder abuse.	Texas Legal Services Center 1920 E. Riverside Dr Suite A-120, #501, Austin, TX 78741 (Location is a mailing address only—not a physical office location.)	Monday – Friday, 8:30 am – 5:00 pm (800) 622-2520, Option 3	
Office of the Attorney General (OAG)	Provides child support services including locating parents, establishing paternity, establishing and enforcing child support and medical support orders, reviewing and modifying support orders, and collecting and distributing child support payments. Does not provide legal representation.	2101 E. St. Elmo Rd., Bldg. 2, Ste. 225, Austin, TX 78744	Child Support Division (800) 252-8014 Toll-free (512) 441-6162 For the deaf or hard of hearing: 7-1-1 or 1-800-Relay-TX (1-800-735-2989)	www.texasattorneygeneral.gov/child-support
South Central Pension Rights Project	Provides free legal assistance to individuals experiencing problems with retirement benefits, pensions, and retirement plans. Assists with locating lost pensions, understanding retirement benefits, filing claims, and appealing denied pension benefits.	Texas Legal Services Center	(800) 443-2528	
Texas Civil Rights Project	Provides legal representation, impact litigation, community education, and advocacy involving civil rights, voting rights, disability rights, racial justice, immigrants' rights, criminal legal reform, police accountability, free speech, and workplace discrimination. Does not handle criminal defense, divorce, child custody, child support, tax, or insurance matters.	1405 Montopolis Drive, Austin, TX 78741	(512) 474-5073	www.texascivilrightsproject.org

Texas Elder Exploitation Project:	Provides free legal assistance to Texans age 60 and older who have experienced financial exploitation, abuse, neglect, identity theft, Medicare fraud, healthcare access issues, pension disputes, or abuse in long-term care facilities.		1 (888) 612-6626 VICARS: 1 (888) 343-4414	www.tlsc.org
Texas Legal Services Center (TLSC)	Provides free legal advice, advocacy, representation, and legal education for low-income Texans in areas including family law, disaster relief, veterans' issues, healthcare access, public benefits, crime victims' rights, consumer protection, and elder law.	1920 E Riverside Dr Suite A-120, Austin, TX 78741	(512) 477-6000	Apply Online: www.tlsc.org/generalintake
Texas Legal Services Center Family Helpline	Provides free legal information and education regarding Texas Child Protective Services (CPS), child welfare cases, family law issues, and parental rights.		(844) 888-6565 Monday - Friday 9:00 AM - 6:00 PM	
Texas Legal Services Center LiveChat with TLSC Attorney	Provides free online legal information and guidance from Texas attorneys regarding custody, visitation, child support, and other family law matters.		Monday/Wednesday 1pm - 5pm Friday: 1pm - 3pm	txaccess.org
Texas Law Help	Provides free online legal information, self-help forms, court forms, legal toolkits, instructional videos, and step-by-step guidance on family law, protective orders, housing, probate, consumer issues, public benefits, and other Texas civil legal matters.			https://texaslawhelp.org/
Texas Rio Grande Legal Aid (TRLA)	Provides free civil legal services for qualifying low-income individuals in areas including housing, family law, domestic violence, employment, public benefits, immigration, disaster recovery, consumer law, and education. Does not provide criminal defense.	4920 N. I-35 Austin, TX 78751	(512) 374-2700 or (888) 988-9996 Toll-free	www.trla.org/office/austin
Texas Fair Defense Project	Provides legal advocacy, education, and resources for individuals involved in the criminal legal system, focusing on reducing barriers caused by fines, fees, driver's license suspensions, and misdemeanor cases.	510 S. Congress Ave., Suite 100 Austin, TX 78704	(512) 474-4445	https://www.fairdefense.org
Texas State Law Library	Provides free legal research assistance, legal research guides, self-help resources, access to legal databases, and educational materials for attorneys and the public. Staff cannot provide legal advice.		To speak with a librarian, call (844) 829-2843 or (512) 463-1722.	https://www.sll.texas.gov/
Texas Veterans Legal Assistance Project	Provides free civil legal services for qualifying low-income veterans, spouses, dependents, and surviving spouses. Assists with VA benefits, family law, estate planning, consumer law, housing, employment, financial issues, and public benefits.	Texas Legal Services Center Monday to Friday, (8:00 am to 5:00 pm)	(800) 622-2520, Option 2	
Travis County Domestic Relations Office (DRO)	Provides child support enforcement, visitation enforcement, mediation referrals, guardians ad litem, family court services, supervised visitation resources, and docketing services for Travis County family courts.	1700 Guadalupe St. 5th Floor, Austin, Texas 78701	Main: (512) 854-9696 Visitation Dispute Resolution Program Family Court Services: (512) 854-9216	www.traviscountytx.gov/dro
Travis County Law Library	Provides free public access to legal research materials, legal databases, self-help resources, forms, and librarian assistance. Staff cannot provide legal advice.	1700 Guadalupe Street, 2nd Floor Austin, TX 78701 Monday to Friday: (8:00 am to 5:00 pm)	Phone (512) 854-8677 Email ReferenceMateri	al@traviscountytx.gov

UT Austin School of Law – Legal Clinics	Provides free legal services through law students supervised by licensed attorneys. Clinics may assist with immigration, criminal defense, domestic violence, juvenile justice, entrepreneurship, environmental law, housing, and other civil legal matters based on clinic availability.	727 E. Dean Keeton St., Austin, TX 78705	Main (512) 471-5151 Immigration Clinic (512) 232-1292 Criminal Defense Clinic (512) 232-1300 Domestic Violence Clinic (512) 232-1358 Juvenile Justice Clinic (512) 471-5151	www.utexas.edu/law/clinics
Volunteer Legal Services of Central Texas	Provides free civil legal assistance to qualifying low-income individuals through volunteer attorneys. Services include family law, housing, wills, probate, consumer issues, disaster relief, protective orders, and other civil legal matters. Applications are accepted online.	8001 Centre Park Dr., Ste. 120, Austin, TX 78754	(512) 476-5550	www.vlsoc.org VLS cannot do intake over the phone, via email, or in person at office. For help with civil legal problems, apply online here: http://www.vlsoc.org/get-help/

LEGAL SERVICES FOR CRIME VICTIMS

Resource	Description	Location	Phone	Website
AFSSA - Asian Family Support Services of Austin	Provides culturally and linguistically appropriate legal advocacy for survivors of domestic violence, sexual assault, stalking, and human trafficking. Advocates assist with protective orders, family law matters, immigration referrals, court accompaniment, attorney appointments, legal system navigation, and safety planning.	P.O. Box 14234 Austin, TX 78761	24-Hour Hotline: 1-877-281-8371	https://www.afssaustin.org
Catholic Charities of Central Texas Immigration Legal Services	Provides low-cost representation for people seeking immigration assistance to include family-based immigration, victim visas, etc.	1625 Rutherford Lane Austin, TX 78754	Main: 512-651-6100	https://www.ccctx.org
SAFE Alliance	Provides bilingual legal advocacy for survivors of domestic violence, sexual assault, child abuse, stalking, and human trafficking. Services include protective order assistance, court accompaniment, safety planning, Crime Victims' Compensation assistance, legal referrals, and advocacy throughout the criminal justice process.	1515 Grove Boulevard Austin, TX 78741	Contact SAFEline at 512. 267.SAFE (7233) Texting: (737) 888.7233	Or try chatting at safeaustin.org/chat
Texas Advocacy Project	Provides free civil legal services to survivors of domestic violence, dating violence, sexual assault, stalking, and human trafficking. Services include protective orders, divorce, child custody, visitation, housing issues, employment protections, immigration referrals, safety planning, and legal representation for eligible clients.	P.O. Box 260461 Plano, TX 75026 (Mailing Address)	(800) 374-HOPE or (512) 476-5770 Monday to Friday, (9am to 5pm) to apply for services.	Complete online intake at www.texasadvocacyproject.org/
Texas Crime Victim Clearinghouse	Provides legal information, victims' rights education, publications, and referrals regarding the Texas Crime Victims' Bill of Rights, Crime Victims' Compensation, protective orders, and victim services throughout Texas.	Texas Office of the Attorney General	(800) 983-9933	https://www.texasattorneygeneral.gov/crime-victims

Texas Legal Services Center	Provides free, confidential legal advice and representation for survivors of sexual assault. Assistance includes protective orders, privacy and safety concerns, housing issues, family law, employment and education rights, immigration issues, Title IX matters, healthcare access, and crime victims' rights.	1920 E. Riverside Drive, Suite A-120 Austin, TX 78741	Monday – Friday, 9 AM - 7 PM 844.303.SAFE (7233), Option 1	https://www.tlsc.org
Texas RioGrande Legal Aide	Provides free civil legal assistance for survivors of domestic violence, sexual assault, dating violence, stalking, and human trafficking. Services include protective orders, family law, housing issues, immigration assistance, public benefits, employment matters, and other civil legal issues for eligible clients.	4920 N. Interstate 35 Austin, TX 78751	Legal Aide for Survivors of Sexual Assault Hotline: 1-800-991-5153	https://www.trla.org
Texas Legal Services Center Crime Victims Legal Services	Provides free legal advice, safety planning, self-representation assistance, and legal representation for eligible victims of violent crime, domestic violence, sexual assault, stalking, elder abuse, and identity theft. Services include protective orders, family law, housing, early lease termination, employment issues, privacy concerns, Crime Victims' Compensation, and related civil legal matters.	1920 E. Riverside Drive, Suite A-120 Austin, TX 78741	Monday to Friday, (8 am to 5 pm) 844.303.SAFE (7233), Option 2	https://www.tlsc.org
UT Austin School of Law – Legal Clinics	Provides free legal representation for eligible survivors of domestic violence through supervised law students. Services may include protective orders, family law matters, custody issues, divorce, legal advocacy, and related civil legal matters.	Domestic Violence Clinic 727 E. Dean Keeton Street Austin, TX 78705	Main Phone: (512) 471-5151 Domestic Violence Clinic: (512) 232-1358	https://law.utexas.edu/clinics

SMALL CLAIMS AND EVICTIONS (JUSTICE OF THE PEACE)

Resource	Description	Location	Phone	Website
Travis County Justice Court & Constable Precincts	The Justice Courts (Justice of the Peace) handle small claims cases, debt claims, eviction (forcible detainer) cases, repair and remedy cases, traffic and Class C misdemeanor offenses, magistrate duties, inquests, and marriage ceremonies. There are five Justice Court precincts serving Travis County.	Map of Precincts: https://www.traviscountytx.gov/maps/gis-jp-constable		
Justice of the Peace Precinct 1	Hours: Monday - Friday 8:00 am to 5:00 pm *Wednesdays* 8:00 am to 7:00 pm	4717 Heflin Ln, Austin, TX 78721	Main: (512) 854-7700	https://www.traviscountytx.gov/justices-of-peace/jp1
Justice of the Peace Precinct 2	Hours: Monday - Friday 8:00 am to 5:00 pm Lobby Hours: 9:00 am to 1:00 pm	10409 Burnet Rd #180, Austin, TX 78758	Criminal Division: (512) 854-4545 Civil Division: (512) 854-6367	https://www.traviscountytx.gov/justices-of-peace/jp2
Justice of the Peace Precinct 3	Hours: Monday - Friday 8:00 am to 5:00 pm Lobby Hours: 9:00 am to 1:00 pm	8656-B West Hwy 71, Austin, TX 78735	Main: (512) 854-6763 Traffic/Criminal: (512) 854-6763, option 3 Civil/Weddings: (512) 854-6763, option 5	https://www.traviscountytx.gov/justices-of-peace/jp3

Justice of the Peace Precinct 4	Hours: Monday - Friday 8:00 am to 5:00 pm Lobby Hours: 9:00 am to 3:00 pm	4011 McKinney Falls Parkway, Suite 1200, Austin, TX 78744	Criminal Division: (512) 854-9479 Civil Division: (512) 854-9478	https://www.traviscountytexas.gov/justices-of-peace/jp4
Justice of the Peace Precinct 5	Hours: Monday - Friday 8:00 am to 5:00 pm	Criminal Division: 1000 Guadalupe Street Suite 112, Austin, TX 78701 Civil Division: 1000 Guadalupe Street Suite 117, Austin, TX 78701	Main Phone: (512) 854-9049 Criminal Division: (512) 854-9049 Civil Section: (512) 854-9050	https://www.traviscountytexas.gov/justices-of-peace/jp5
Texas Justice Court Training Center – Self-Help Resources	Provides free forms, guides, and educational materials for Texas Justice Court cases, including evictions, small claims, debt claims, repair and remedy cases, and court procedures.			https://www.tjctc.org

MENTAL HEALTH & WELL-BEING

RESOURCES FOR THOSE WHO ARE ABUSIVE

Resource	Description	Location	Phone	Website
Austin Men's Center	Provides individual counseling, couples counseling, anger management, substance use counseling, relationship counseling, parenting support, and men's behavioral health services. Also offers education and counseling to help individuals develop healthy relationships and address abusive behaviors.	812 West 11th. St., Suite 300-B, Austin, TX 78701	(512) 477-9595	https://austinmenscenter.com/
Center for Cognitive Education	Provides Texas-accredited Battering Intervention and Prevention Programs (BIPP), anger management classes, cognitive behavioral intervention programs, sexual offender treatment, domestic violence intervention, DWI education, and court-ordered offender rehabilitation services.	Main Office: 503 South Main Street, Georgetown, TX 78626 Austin Office: 6400 E. Highway 290, Suite #200, Austin, TX 78723	(512) 868-9644	www.theccedu.org
Family Violence Resolution Counseling Program - Lifeworks	Provides a Texas-accredited Battering Intervention and Prevention Program (BIPP) for individuals who have used violence in intimate relationships. Services include group counseling, accountability education, healthy relationship skills, and court-ordered battering intervention programming.	Multiple locations	(512) 735-2400	www.lifeworksaustin.org
Safe Alliance – Expect Respect	Provides violence prevention education, healthy relationship education, youth intervention services, and counseling to help prevent dating violence and abusive behaviors among adolescents and young adults.	1515 Grove Blvd. Austin, TX 78741	(512) 356-1648	https://www.safeaustin.org/our-services/expect-respect/
Texas Department of Criminal Justice – Accredited Battering Intervention & Prevention Programs (BIPP)	Provides a statewide directory of accredited Battering Intervention and Prevention Programs (BIPPs) for court-ordered and voluntary participants throughout Texas.			https://www.tdcj.texas.gov/divisions/cjad/bipp.html

ADDICTION & SUBSTANCE ABUSE

Resource	Description	Location	Phone	Website
Ascension Seton Shoal Creek (Private hospital)	Provides inpatient psychiatric care, outpatient behavioral health services, detoxification, substance use treatment, dual-diagnosis treatment, crisis stabilization, and mental health services for adolescents and adults.	3501 Mills Avenue, Austin, TX 78731	(512) 324-2000	www.seton.net/locations/shoal-creek/
Al-Anon / Alateen Info Center	Provides free peer support groups for family members, friends, and teens whose lives have been affected by someone else's alcohol use. Meetings focus on coping skills, recovery support, and emotional wellness.	6301 Manchaca Road, Suite #F, Austin, TX 78745	(512) 441-8591 or (888) 287-2115	www.austinalanon.org
Alcoholics Anonymous	Provides free 12-step peer support meetings for individuals recovering from alcohol use disorder. Meetings are available in person and online throughout Central Texas.	1825 Fortview Rd. Suite #104, Austin, TX 78704	(512) 444-0071	www.austinaa.org

Cocaine Anonymous	Provides free 12-step peer support meetings for individuals recovering from cocaine addiction and all other mind-altering substances. Meetings are available throughout Central Texas and online.	PO Box 80404, Austin, TX 78708	(512) 339-4357	http://www.ca-scta.org
Gamblers Anonymous	Provides free peer-led 12-step support meetings for individuals recovering from compulsive gambling. Meetings are available in person and online.		(512) 860-2958 (Austin, TX) (855) 222-CALL-GA (855) 222-5542	www.texasga.org
Integral Care – Behavioral Health Services	Provides crisis services, outpatient substance use treatment, medication-assisted treatment (MAT), ambulatory detoxification, withdrawal management, co-occurring mental health treatment, psychiatric care, housing assistance, HIV services, peer support, case management, and recovery services.	1631 E. 2nd St., Austin, TX 78702	(512) 472-HELP (4357)	www.integralcare.org
La Hacienda	Provides medically supervised detoxification, residential treatment, intensive outpatient treatment, continuing care, family programming, relapse prevention, and specialized addiction treatment services. Christian-focused recovery programming is also available.	11110 Metric Boulevard, Suite 8 B, Austin, TX 78758 (Outpatient program) Austin, TX 78758 Multiple locations	(512) 955-5266	www.lahacienda.com
MADD (Mothers Against Drunk Driving)	Provides free support services, victim advocacy, court accompaniment, emotional support, and referrals for individuals and families affected by impaired driving and underage drinking. Also offers prevention education and community awareness programs.	3910 South IH-35 Ste. 225, Austin, TX 78704	(512) 445-4976 (Local)	www.madd.org/local-offices/tx/
OSAR (Outreach, Screening, Assessment, Referral)	Provides free confidential substance use screenings, assessments, referrals to state-funded treatment, brief intervention services, motivational counseling, case management, recovery support, and assistance accessing inpatient and outpatient treatment throughout Texas.	In Austin area, program administered by Bluebonnet Trails Community Services.	(512) 244-8444 or (800) 841-1255	www.bbtrails.org
Oxford House	Provides self-run, sober living homes for individuals in recovery from substance use disorders. Homes are available for men, women, women with children, and men with children, promoting long-term recovery and relapse prevention.	Multiple locations	(800) 689-6411	www.oxfordhousetx.org/
Phoenix House Academy	Provides residential and outpatient substance use treatment for adolescents ages 13–17 with co-occurring mental health conditions. Services include counseling, education, family therapy, psychiatric care, and an accredited on-site high school.	400 W Live Oak St, Austin, TX 78704	(512) 440-0613	www.phoenixhouse.org
Rise Recovery	Provides recovery support services for adolescents, young adults, and families, including recovery coaching, interventions, case management, peer support, outpatient recovery services, and education. Free consultations are available.	5012 Ranch Road 620 N, Austin, TX 78732	(888) 360-0909	www.riserecoveryservices.com
Salvation Army Adult Rehabilitation Center	Provides a free residential rehabilitation program for adult men recovering from substance use disorders. Services include work therapy, life skills training, counseling, spiritual support, relapse prevention, and transitional recovery services.	4216 South Congress Avenue, Austin, TX 78745	(512) 447-2272	www.salvationarmyaustin.org

SAMHSA National Helpline	Provides free, confidential, 24/7 treatment referrals and information for individuals and families facing mental health and substance use disorders. Offers referrals to local detox, inpatient treatment, outpatient treatment, medication-assisted treatment, and recovery support services.	National Resource	1-800-662-HELP (4357)	https://www.samhsa.gov/find-help/national-helpline
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AUTISM RESOURCES

Resource	Description	Location	Phone	Website
Autism Society of Texas	Provides education, advocacy, support groups, community resource referrals, family support, sensory-friendly events, recreational activities, webinars, legislative advocacy, and information about autism services throughout Texas. Offers networking opportunities for individuals with autism and their families.	300 East Highland Mall Blvd. Suite 205, Austin, TX 78752	(512) 479-4199, ext. 1	www.texasautismsociety.org/
Any Baby Can – Autism & Developmental Services	Provides developmental services, autism support, parent education, family counseling, early childhood intervention referrals, case management, and family support for children with developmental delays and disabilities.	6207 Sheridan Avenue Austin, TX 78723	(512) 454-3743	https://anybabycan.org
Bluebonnet Trails Community Services – Autism Services	Provides autism evaluations, Applied Behavior Analysis (ABA), behavioral intervention, family training, social skills development, individualized treatment planning, and community-based services using a family-centered approach to help children develop skills at home, school, and in the community.	1009 North Georgetown Street, Round Rock, TX 78664	(512) 255-1720	https://bbtrails.org/autism/
Children's Autism Center (CAC)	Provides autism diagnostic evaluations, Applied Behavior Analysis (ABA), early intervention services, preschool and elementary educational programs, social skills groups, parent training, behavioral therapy, and professional training for children with autism and their families.	1516 E. Palm Valley Blvd. Bldg. C, Round Rock, TX 78664	(512) 733-2800	www.childrensautismcenter.com/
Disability Rights Texas	Provides free legal advocacy and selected legal representation for individuals with disabilities whose rights have been violated. Services include special education advocacy, disability discrimination, employment, housing, healthcare, public benefits, guardianship alternatives, voting rights, and access to public services.	Headquarters/Central Texas Regional Office 2222 West Braker Lane, Austin, Tx 78758	(512) 454-4816 Toll-Free Intake Line for New Callers: (800) 252-9108	www.disabilityrightstx.org/contact
Texas Parent to Parent	Provides peer support, education, training, resource navigation, and family-to-family mentoring for families of children and adults with autism, developmental disabilities, chronic illnesses, and special healthcare needs. Also offers parent support groups, educational workshops, and assistance navigating community resources.	1805 Rutherford Lane, Suite 201, Austin, TX 78754	(866) 896-6001 or (512) 458-8600	www.txp2p.org/
The ARC of the Capital Area	Provides services for children and adults with intellectual and developmental disabilities, including autism. Services include case management, crisis intervention, community living support, employment services, guardianship, caregiver support, respite care, parent mentoring, advocacy, support groups, transition services, and basic needs assistance.	1106 Clayton Lane #215E, Austin TX 78723	(512) 476-7044	www.arcofthecapitalarea.org

COUNSELING				
Resource	Description	Location	Phone	Website
Austin Family Institute	Provides individual, couples, family, and child therapy. Services are provided by licensed therapists and supervised counseling interns. Offers sliding-scale fees based on household income and specializes in relationship issues, parenting, anxiety, depression, trauma, and life transitions.	7035 Bee Cave Rd Bldg. 3 Suite 320	(512) 329-6611	www.austinfamilyinstitute.org
Capital Area Counseling	Provides affordable counseling for adults, children, adolescents, couples, and families. Services include treatment for anxiety, depression, grief, trauma, relationship concerns, stress management, and other mental health concerns. Sliding-scale fees are based on household income.	9111 Jollyville Rd. Suite 250 Austin, TX 78759	(512) 302-1000 ext. 100	www.cacaustin.org
Catholic Charities Central Texas	Provides professional counseling in English and Spanish for individuals, couples, children, and families. Services include crisis intervention, trauma-informed counseling, grief counseling, case management, referrals, and consultation. Sliding-scale fees are available based on income and family size.	1625 Rutherford Ln, Austin, TX 78754	(512) 651-6100	https://ccctx.org/
El Buen Samaritano Episcopal Mission	Provides bilingual behavioral health services including individual, couples, family, and child counseling, substance use support, psychiatric referrals, support groups, crisis intervention, and integrated behavioral healthcare.	7000 Woodhue Dr, Austin, TX 78745	(512) 439-8900	www.elbuen.org
Jewish Family Service/ Shalom Austin	Provides professional counseling, psychotherapy, psychiatric referrals, support groups, case management, caregiver support, and mental health services for individuals, couples, children, older adults, and families regardless of religious affiliation.	7300 Hart Lane, Austin, TX 78731	(512) 735-800	www.shalomaustrin.org/jfs
LifeWorks	Provides counseling for youth, young adults, and families, including individual therapy, family therapy, psychiatric services, substance use counseling, family violence resolution counseling, and case management. Sliding-scale fees are available.	Multiple Locations: South, East, North	(512) 735-2400 – Main Intake Line	www.lifeworksaustin.org
New Life Institute Counseling Center	Provides individual, couples, family, and faith-based counseling. Services include trauma counseling, anxiety, depression, grief, marriage counseling, and spiritual counseling. Accepts some insurance and offers reduced fees based on financial need.	606 Rathervue Place, Austin, TX 78705	(512) 469-9447	www.newlifetexas.org
SAFE Alliance	Provides free trauma-informed counseling for survivors of domestic violence, sexual assault, child abuse, human trafficking, and stalking. Services include individual counseling, group counseling, children's therapy, crisis intervention, legal advocacy referrals, and support groups.	1515-A Grove Blvd, Austin, TX 78741	(512) 267-7233 (SAFE)	www.safeaustin.org
Samaritan Center	Provides affordable counseling, psychiatric services, integrative medicine, trauma treatment, EMDR therapy, services for veterans and military families, and behavioral healthcare for uninsured and underinsured individuals. Sliding-scale fees are available.	8956 Research Blvd, Austin, TX 78758	(512) 451-7337 Crisis Hotline: 988	www.samaritan-center.org

SIMS Foundation (Services Invested in Musician Support)	Provides low-cost mental health counseling, psychiatric care, recovery support, and substance use treatment for Austin-area musicians, music industry professionals, and their dependent family members.	3010-B South Lamar, Austin, TX 78701	Intake: (512) 494-1007 Admin: (512) 472-1008	www.simsfoundation.org
Sol Community Counseling	Provides affordable individual, couples, and family counseling by licensed therapists and supervised counseling interns. Offers bilingual counseling, trauma-informed care, and sliding-scale fees.	13805 Ann Place, Austin, TX 78703 / 3625 Manchaca Rd, Austin, TX 78728	(512) 522-6569	https://www.solhealing.com/
Open Path Collective	Provides a nationwide network of licensed therapists offering affordable in-person and virtual counseling for individuals, couples, children, and families. Session fees generally range from \$40–70 after a one-time lifetime membership fee.	Online Resource	Online Resource	https://openpathcollective.org
Texas State University – Round Rock Campus	Provides low-cost counseling for children, adolescents, adults, couples, and families through supervised graduate counseling interns. Services include anxiety, depression, grief, relationship concerns, trauma, and life transition counseling.	1555 University Blvd. Round Rock, TX 78665	Counseling Clinic: (512) 716-4250	www.txstate.edu/clas/Professional-Counseling/counseling-services/RRC-Counseling-Practicum-clinic.html
Waterloo Counseling Center	Provides LGBTQIA+ affirming counseling, individual and couples therapy, HIV support services, gender-affirming mental health care, support groups, and affordable counseling on a sliding-fee scale.	314 E Highland Mall Blvd, Suite 301, Austin, TX 78752	(512) 444-9922	www.waterloocounseling.org
St. Edward's University Community Counseling Clinic	Provides affordable individual, couples, and family counseling through graduate counseling interns supervised by licensed professionals. Services are available to the Austin community, with reduced fees for individuals experiencing financial hardship.	3001 South Congress Ave, East Hall (153) Austin, TX	(512) 428-1242	https://www.stedwards.edu/communityclinic

MENTAL HEALTH & ILLNESS

Resource	Description	Location	Phone	Website
988 Lifeline	Provides free, confidential 24/7 crisis counseling, suicide prevention, emotional support, and referrals for individuals experiencing mental health crises, emotional distress, or substance use concerns. Services are available by call, text, and online chat, with options for Deaf and hard-of-hearing individuals.	National Resource	988 (Call or Text)	www.988lifeline.org
Austin Lakes Hospital (Private hospital)	Provides inpatient psychiatric treatment for adults ages 18 and older. Services include crisis stabilization, medication management, individual and group therapy, treatment for depression, anxiety, bipolar disorder, psychosis, PTSD, and co-occurring substance use disorders.	1025 East 32nd Street, Austin, TX 78705	(512) 544-5253	www.austinelakeshospital.com
Austin Oaks Hospital (Private hospital)	Provides inpatient and outpatient behavioral health services for children, adolescents, adults, and older adults. Services include crisis stabilization, psychiatric evaluations, medication management, substance use treatment, intensive outpatient programs (IOP), and partial hospitalization programs (PHP).	1407 W. Stassney Ln, Austin, TX 78745	(512) 440-4800 or (512) 855-2624	www.austinoakshospital.com

Austin State Hospital (State funded and managed)	Provides state-funded inpatient psychiatric treatment for adults, adolescents, children, older adults, forensic patients, and individuals with intellectual and developmental disabilities. Services focus on crisis stabilization, psychiatric treatment, medication management, and transition back to community-based care.	4110 Guadalupe Street, Austin, TX 78751	(512) 452-0381	www.hhs.texas.gov/services/mental-health-substance-use/state-hospitals/austin-state-hospital
Ascension Seton Shoal Creek	Provides inpatient psychiatric care, outpatient behavioral health services, medication management, crisis stabilization, substance use treatment, intensive outpatient programs, and mental health services for adolescents and adults.	3501 Mills Avenue, Austin, TX 78731	Inpatient: (512) 324-2000 Outpatient intake: (512) 324-2039	www.seton.net/locations/shoal_creek
Bluebonnet Trails Community Services	Provides behavioral health services for adults with serious mental illness, children and adolescents with emotional or behavioral disorders, substance use treatment, autism services, intellectual and developmental disability (IDD) services, early childhood intervention, crisis services, and case management.	1009 North Georgetown St., Round Rock, TX 78664	1 (844) 309-6385	www.bbtrails.org
Cross Creek Hospital	Provides inpatient behavioral health treatment for adolescents and adults experiencing depression, anxiety, bipolar disorder, trauma, suicidal thoughts, psychosis, and co-occurring substance use disorders. Free mental health assessments are available 24/7.	8402 Cross Park Dr, Austin, TX 78754	(833) 458-1801	www.crosscreekhospital.com/
Integral Care – Behavioral Health Services	Provides comprehensive community mental health services including psychiatric care, crisis intervention, Mobile Crisis Outreach Team (MCOT), Assertive Community Treatment (ACT), supported housing, counseling, medication management, substance use treatment, peer support, case management, and services for individuals with co-occurring mental illness and substance use disorders.		Intake through PES: (512) 472-4357	www.integralcare.org
Hill Country Counseling Center	Provides outpatient counseling, intensive outpatient treatment, partial hospitalization, family therapy, parenting classes, crisis services, and psychiatric care for children, adolescents, and adults.	1433 Fairfield Dr., Austin, TX 78758	(512) 491-8444	www.hillcountrycmhc.com
NAMI Austin	Provides free education, support groups, peer support, family support, mental health advocacy, community education, and resources for individuals living with mental illness and their loved ones.	Austin State Hospital 4110 Guadalupe St. Bldg. 781, 4th Floor, Room 419 Austin, TX 78751	(512) 420-9810	www.namiaustin.org
Lone Star Circle of Care	Provides outpatient psychiatry, medication management, counseling, psychotherapy, integrated behavioral healthcare, telepsychiatry, and mental health services for children, adolescents, and adults. Accepts insurance and offers sliding-fee assistance.	1221 W. Ben White Blvd, Suite B-300, Austin, TX 78704 3950 N. A.W. Grimes Boulevard Suite N102, Round Rock, TX 78665 2423 Williams Drive, Suite 108, Georgetown, TX 78628	(512) 524-9273 or (877) 800-5722	www.lscctx.org

MCOT (Mobile Crisis Outreach Team)	Provides 24/7 mobile crisis response by licensed mental health professionals for individuals experiencing a mental health crisis. Services include crisis assessment, safety planning, crisis stabilization, follow-up care, and referrals to community resources. Teams respond in homes, schools, workplaces, hospitals, and public locations.		(512) 472-4357	www.integralcare.org/program/mobile-crisis-outreach-team-mcot/
Rock Spring Behavioral Health Hospital	Provides inpatient and outpatient behavioral health treatment for adolescents and adults experiencing mental illness and substance use disorders. Services include psychiatric evaluations, crisis stabilization, detoxification, medication management, intensive outpatient programs, and partial hospitalization. Free 24-hour assessments are available.	700 SE Inner Loop, Georgetown, TX 78626	(512) 819-9400	www.rockspringshealth.com/
TCSO Crisis Intervention Team / MH Unit	Provides crisis intervention by specially trained deputies for individuals experiencing mental health emergencies. Assists with crisis de-escalation, emergency detention when appropriate, referrals to treatment, coordination with mental health providers, and community-based crisis response.	TCSO	Office: (512) 854-3445 Dispatch: (512) 974-0845 X3	
Texas Health and Human Services Mental Health Crisis Services	Provides information on local mental health authorities, crisis services, state hospitals, crisis hotlines, and community mental health resources throughout Texas.	Statewide Resource	211 (Texas Information & Referral)	https://www.hhs.texas.gov/services/mental-health-substance-use

ANIMAL SHELTERS

SHELTERS (ANIMALS)

Resource	Description	Location	Phone	Website
2-1-1 Texas	Provides free 24/7 information and referrals to community resources throughout Texas, including animal shelters, pet food assistance, low-cost veterinary care, emergency boarding, domestic violence shelters that accept pets, and other social services.	Phone	Dial 211 or (877) 541-7905	https://www.211texas.org/
Austin Animal Center	The City of Austin's open-admission municipal animal shelter. Provides animal intake, lost and found pet services, pet reunification, adoptions, foster care, behavior assistance, emergency animal sheltering, and temporary assistance based on available space and community resources.	7201 Levander Loop, Austin, TX 78702	Dial 311 or (512) 974-2000	www.austintexas.gov/department/animal-services
Austin Humane Society	Austin's largest no-kill nonprofit animal shelter providing pet adoptions, low-cost spay/neuter services, pet behavior resources, pet loss support groups, community education, and foster care programs.	124 W. Anderson Lane, Austin, TX 78752	(512) 646-PETS or (512) 646-7387	www.austinhumanesociety.org
Austin Pets Alive!	Provides pet adoptions, foster programs, behavior rehabilitation, medical treatment for at-risk animals, neonatal kitten care, working cat programs, owner support resources, and programs focused on keeping pets with their families whenever possible.	1156 West Cesar Chavez, Austin, TX 78703	(512) 961-6519	www.austinpetsalive.org
Emancipet	Provides affordable veterinary care including vaccinations, wellness exams, spay/neuter surgeries, treatment for common illnesses, flea and heartworm prevention, microchipping, and mobile veterinary clinics throughout Central Texas.	All over Austin and surrounding areas	(512) 587-7729	www.emancipet.org
Crisis Center of Comal County - New Braunfels	Provides emergency shelter, advocacy, counseling, legal advocacy, and supportive services for survivors of domestic violence and sexual assault. Survivors may bring one dog with them to shelter without the dog being a service animal.	1547 E. Common Street, New Braunfels, TX 78131	(830) 620-7520	www.crisiscenternb.org
Kendall County Women's Shelter	Provides confidential emergency shelter, advocacy, counseling, legal services, and children's programming for survivors of domestic violence. Features an on-site pet shelter that accommodates dogs, cats, birds, rabbits, reptiles, rodents, and, when available, arrangements for larger animals.	P.O. Box 1087, Boerne, TX 78006	(830) 331-8950	www.kcwstexas.org
SAFE Alliance	Provides confidential emergency shelter and supportive housing for survivors of domestic violence, sexual assault, child abuse, and human trafficking. Survivors may bring one pet , which SAFE may designate as an emotional support animal for shelter purposes. No formal emotional support animal documentation is required.	P.O. Box 19454, Austin, TX 78760	(512) 267-SAFE (7233)	www.safeaustin.org
Safe Haven for Pets Program (RedRover)	Provides grants and resources to help survivors of domestic violence safely board pets while fleeing abuse. Includes a searchable directory of domestic violence shelters and pet-friendly housing options across the United States.	National Resource	(916) 429-2457	https://redrover.org/relief-dv/

SPECIAL POPULATIONS

IMMIGRATION SERVICES

Resource	Description	Location	Phone	Website
American Gateways	Provides free and low-cost immigration legal services, legal representation, citizenship and naturalization assistance, DACA assistance (when available), family-based immigration, humanitarian relief, asylum assistance, Know Your Rights education, and legal services for refugees, asylum seekers, and survivors of crime, abuse, and trafficking.	314 East Highland Mall Boulevard, Suite 501, Austin, TX 78752	(512) 478-0546	www.americangateways.org
Asian Family Support Services of Austin	Provides culturally and linguistically appropriate services for immigrant and refugee survivors of domestic violence, sexual assault, stalking, and human trafficking. Services include 24-hour crisis intervention, safety planning, counseling, legal advocacy, immigration referrals, housing and employment resources, support for parents, and community education. Services are available to individuals of all backgrounds, not only Asian families.	P.O. Box 14234 Austin, TX 78761 (Mailing Address)	(877) 281-8371 Toll-free Or (512) 651-3743 Local	www.afssaustin.org
Aston International Academy	Provides English as a Second Language (ESL) instruction, TOEFL preparation, academic English, intensive English programs, and individualized language instruction for international students and professionals.	5205 Airport Blvd, Austin, TX 78751	(512) 476-1933	www.astonusa.com
Austin Learning Academy	Provides free English as a Second Language (ESL) classes, adult education, digital literacy, citizenship preparation, workforce readiness, and virtual learning opportunities for adults.	1311 Hackberry St, Austin, Texas	(512) 337-2044 or (512) 650-8832	https://austinlearningacademy.org/
Casa Marianella	Provides emergency shelter and supportive housing for immigrants, refugees, asylum seekers, and asylees. Services include legal and medical referrals, case management, food, clothing, English classes, employment assistance, housing navigation, SNAP and WIC application assistance, and specialized shelter programs for women, children, and families.	821 Gunter Street, Austin, TX 78702	(512) 385-5571	www.casamarianella.org
Catholic Charities of Central TX	Provides low-cost immigration legal services including family-based immigration petitions, citizenship and naturalization, lawful permanent residency, victim-based immigration relief (VAWA, U visas, T visas), humanitarian parole assistance, and legal representation for eligible individuals.	1625 Rutherford Lane, Bldg. A, 1st Fl Austin, TX 78754	Immigration Legal Services (512) 651-6125	www.ccctx.org/programs/ils
Consulate General of Mexico	Provides passport services, consular identification cards (Matrícula Consular), birth registrations, notarizations, legal referrals, emergency assistance, and support for Mexican citizens residing or traveling in Central Texas.	5202 E Ben White Blvd #150, Austin, TX 78741	(512) 478-2866	www.consulmex.sre.gob.mx/austin/
Consulate General of El Salvador	Provides passport renewals, consular identification, civil registry services, legal documentation, emergency assistance, and other consular services for Salvadoran citizens.	Houston, TX	(888) 301-1130	

Consulate General of Guatemala	Provides passport services, consular registration, civil documentation, legal assistance referrals, emergency assistance, and other services for Guatemalan citizens.	Houston, TX	(713) 953-9531	
Consulate General of Honduras	Provides passport renewals, identity documentation, birth registration, emergency assistance, legal referrals, and consular services for Honduran citizens.	Houston, TX	(346) 201-6711	
Consulate General of Nicaragua	Provides passport services, civil registration, legal documentation, emergency assistance, and consular support for Nicaraguan citizens.	Houston, TX	(713) 789-2762	https://consuladodenicaraguaenhouston.com
El Buen Samaritano Episcopal Mission	Provides affordable healthcare, food assistance, behavioral health services, adult education, English classes, financial education, social services, wellness programs, and family support for underserved and immigrant communities.	7000 Woodhue Drive, Austin, TX 78745	(512) 439-8900	www.elbuen.org
U.S. Immigration and Customs Enforcement (ICE) – Austin Field Office	Provides information regarding individuals currently in ICE custody, immigration detention, and immigration enforcement matters. Can verify custody status but cannot provide information after an individual has been released.	8101 North IH-35 Austin, TX 78753	(512) 236-6385	
Immigration Clinic at UT School of Law	Provides free immigration legal services through supervised law students for eligible low-income individuals. Services may include asylum, humanitarian relief, Special Immigrant Juvenile Status (SIJS), family-based immigration, removal defense, and other immigration matters.	727 East Dean Keeton, Austin, TX 78705	(512) 232-1292	www.utexas.edu/law/clinics/immigration
Literacy Coalition of Central Texas	Provides free English language instruction, adult basic education, GED preparation, digital literacy, health literacy, financial literacy, parenting education, workplace literacy, and citizenship preparation through community partners.	9901 Brodie Lane Suite #160, Austin, TX 78748	(512) 326-8655	www.willread.org
Muslim Community Support Services	Provides culturally responsive support, financial assistance, refugee assistance, immigration-related referrals, case management, education, medical assistance, and advocacy for immigrants, refugees, and families experiencing hardship or domestic violence.	13492 Research Blvd; Suite 120 - 662, Austin, TX 78750	(512) 240-2257	www.mcssaustin.org
RAICES (Refugee and Immigrant Center for Education and Legal Services)	Provides free and low-cost immigration legal services, legal representation, asylum assistance, family reunification, DACA assistance (when available), citizenship services, detention representation, refugee services, and advocacy for immigrants and asylum seekers.	1305 North Flores Street San Antonio, TX 78212	(210) 222-0964	https://www.raicestexas.org
Vietnamese American Community of Austin Texas (formerly TrúC Việt)	Provides culturally appropriate advocacy, social services, language assistance, educational programming, community resources, youth programs, senior services, and cultural preservation for the Vietnamese community in Central Texas.	P.O. Box 82103, Austin, TX 78708	(512) 481-2548	www.vacat.org

LGBTQ+ COMMUNITY				
Resource	Description	Location	Phone	Website
Equality Texas	Provides statewide advocacy, education, legal resources, policy updates, and information regarding LGBTQIA+ rights, discrimination protections, and community resources throughout Texas.	Austin, TX	(512) 474-5475	https://www.equalitytexas.org
Vivent Health	Provides comprehensive HIV care and support services including medical case management, HIV prevention, PrEP and PEP navigation, behavioral health counseling, dental care, nutrition services, pharmacy assistance, legal services, emergency financial assistance, food programs, and health education for individuals living with or affected by HIV.	104 E Highland Mall Blvd, Austin, TX 78752	(512) 458-2437	www.viventhealth.org
Gender and Sexuality Center at UT Austin	Provides advocacy, education, leadership development, support, referrals, and programming for LGBTQIA+ students, women, allies, and campus organizations. Offers educational workshops, community resources, and assistance navigating university services.	2201 Speedway Drive, Austin, TX 78712	(512) 232-1831	www.diversity.utexas.edu/genderandsexuality/contact/
LGBT National Help Center	Provides free, confidential peer support by phone and online chat for LGBTQIA+ individuals. Services include emotional support, coming out support, local resource referrals, support for families and allies, youth services, and online peer chat.	National Resource	General Talk line (888) 843-4564 Youth Talk line (888) 246-PRIDE (7743)	www.glbtnationalhelpcenter.org
Kind Clinic	Provides free or low-cost sexual health services including HIV testing, STI testing and treatment, PrEP, PEP, HIV care, gender-affirming hormone therapy, primary care, wellness services, and LGBTQIA+-affirming healthcare in an inclusive environment.	1101 W 40th St #102, Austin, TX 78756	(512) 853-9547	
Out Youth	Provides support groups, counseling referrals, leadership development, educational programming, social activities, crisis support, family education, school advocacy, and community resources for LGBTQIA+ youth and young adults ages 12–23 and their families.	909 East 49 1/2 Street, Austin, TX 78751	(512) 419-1233	www.outyouth.org
PFLAG Austin	Provides peer support, education, advocacy, and community resources for LGBTQIA+ individuals, parents, families, friends, and allies. Offers monthly support meetings, educational programs, and referrals to affirming resources.	Austin, TX	(512) 270-0237	https://pflagaustin.org
SAFE Alliance	Provides trauma-informed services for survivors of domestic violence, sexual assault, child abuse, stalking, and human trafficking regardless of gender identity or sexual orientation. Services include emergency shelter, counseling, legal advocacy, transitional housing, support groups, case management, and assistance with temporary pet placement.	1515 Grove Blvd., Austin, TX 78741	(512) 267-SAFE (7233)	www.safeaustin.org
Trans Lifeline	Provides peer emotional support by and for transgender people. Offers crisis support, emotional support, resource navigation, and community connections while maintaining a strong focus on confidentiality and peer-led services.		(877) 565-8860	www.translifeline.org

Trevor Project	Provides free, confidential crisis intervention, suicide prevention, peer support, and mental health resources for LGBTQIA+ youth. Services are available by phone, text, and online chat 24 hours a day.		Lifeline: (866) 488-7386 Trevor Text: START 678678	www.trevorproject.org
Waterloo Counseling Center	Provides affordable LGBTQIA+-affirming counseling, individual therapy, couples counseling, HIV support services, trauma therapy, anxiety and depression treatment, gender-affirming mental healthcare, and support groups. Sliding-scale fees are available for uninsured individuals.	314 E Highland Mall Blvd, Suite 301, Austin, TX 78752	(512) 444-9922	www.waterloocounseling.org

VETERAN SERVICES

Resource	Description	Location	Phone	Website
US Department of Veterans Affairs	Provides healthcare, disability compensation, pensions, education benefits, home loans, caregiver support, mental health services, vocational rehabilitation, burial benefits, and other benefits for eligible veterans, service members, and their families.	National Resource	(800)-698-2411	https://www.va.gov/
Central Texas Veterans Health System	Provides comprehensive healthcare for eligible veterans, including primary care, specialty care, mental health services, PTSD treatment, substance use treatment, women's health, pharmacy services, telehealth, caregiver support, prosthetics, and homeless veteran programs.	7901 Metropolis Drive, Austin, TX 78744	(512) 823-4000	https://www.centraltexas.va.gov/locations/Austin.asp
Combined Arms	Connects veterans, active-duty military, National Guard, reservists, and military families with local resources including housing, employment, financial assistance, mental health services, legal aid, education, food assistance, peer support, and benefits navigation through one coordinated referral network.	Austin Regional Network	(888) 737-3112	https://www.combinedarms.us
Disabled American Veterans (DAV)	Provides free assistance filing VA disability claims, appeals, transportation to VA appointments, employment resources, and advocacy for disabled veterans.	7901 Metropolis Drive Austin, TX 78744	(512) 823-4040	https://www.dav.org
Veteran Services – Travis County	Assists eligible veterans, dependents, and survivors with VA disability claims, pensions, survivor benefits, healthcare enrollment, education benefits, burial benefits, appeals, and referrals to community resources.	100 N. IH-35, Suite 2400, Austin, TX 78701	(512) 854-9340	https://www.traviscountytx.gov/veterans-services
Texas Veteran's Commission	Provides statewide assistance with VA disability claims, employment services, education benefits, women veterans' programs, mental health resources, entrepreneurship, grants, peer support, homelessness resources, property tax exemptions, the Hazlewood Act, and transition assistance for veterans and their families.		Main: (512) 463-6564 Claims: (512) 463-8730 Employment: (512) 463-8016 Education: (512) 463-6441 Women Vet Programs: (512) 463-0519 Mental Health: (512) 463-6091	

TexVet	Provides a statewide online directory connecting veterans, active-duty service members, National Guard members, reservists, and their families with healthcare, housing, employment, education, legal assistance, mental health, financial assistance, and other community resources.	3950 N AW Grimes Boulevard, Round Rock, TX 78665	Phone: (512) 341-4924 Fax: (512) 341-4219	https://www.texvet.org/
Hearts2Heal	Provides free peer support and wellness activities for veterans, first responders, and their families. Programs include peer support, yoga, mindfulness, nutrition education, outdoor recreation, creative arts, and referrals to additional mental health and community resources.		Contact: info@hearts2heal.org	https://hearts2heal.org/
Wounded Warrior Project	Provides free programs and services for post-9/11 wounded veterans, including mental health care, peer support, career counseling, benefits assistance, physical wellness, adaptive sports, caregiver support, financial wellness, and long-term rehabilitation services.		(877) TEAM.WWP (832.6997)	https://www.woundedwarriorproject.org/
Veteran Crisis Line	Provides free, confidential 24/7 crisis intervention, suicide prevention, and emotional support for veterans, service members, National Guard, Reservists, and their families.		Phone: Dial 988 then Press 1 Text: 838255	www.veteranscrisisline.net/

STRUCTURE FIRES

STRUCTURE FIRES

After a residential fire, families may also need assistance with temporary housing, replacing identification documents, insurance claims, clothing, food, prescription medications, and pet care. Refer to the Housing, General Assistance, Animal Resources, and Legal Assistance sections of this guide for additional support resources.

Resource	Description	Location	Phone	Website
Austin Disaster Relief Network (ADRN)	Provides disaster case management, emergency assistance, volunteer support, debris cleanup, furniture and household goods assistance, emotional and spiritual care, and connections to long-term recovery resources following disasters, including residential fires.	1122 Colorado Street, Suite 3108 Austin, TX 78701	(512) 806-0800	https://www.adrn.org
1-800-BoardUP	Provides 24/7 emergency property securing services following fires, storms, vehicle impacts, vandalism, and other disasters. Services include emergency board-up, roof tarping, water mitigation, debris removal, temporary fencing, and protection of property from further damage until permanent repairs can be made.		(800) 262-7387	https://1-800boardup.com/
American Red Cross of Central Texas	Provides immediate disaster assistance following home fires and other disasters, including emergency shelter, financial assistance for immediate needs, food, clothing, emergency medications, replacement of prescription medications and medical equipment, mental health support, spiritual care, health services, and disaster recovery planning.	2218 Pershing Drive, Austin, TX 78723	(512) 928-4271 (833) 583-3111 (24/7 dispatch line)	www.redcross.org/tx/austin
Austin Fire Department	Provides fire suppression, rescue services, hazardous materials response, fire investigations, fire prevention education, smoke alarm installation programs, community risk reduction, and emergency response for the City of Austin.		(512) 974-0130	www.austintexas.gov/departments/fire
Salvation Army – Emergency Disaster Services	Provides emergency food, clothing, financial assistance, shelter referrals, cleanup assistance, and disaster recovery services for individuals and families affected by fires and other disasters.	4216 South Congress Avenue Austin, TX 78745	(512) 447-2272	https://www.salvationarmyusa.org/myaustin.org
Texas Department of Insurance – Fire Recovery Resources	Provides information on insurance claims, consumer rights, replacing important documents, disaster recovery, contractor fraud prevention, and rebuilding after residential fires.	Statewide Resource	(800) 252-3439	https://www.tdi.texas.gov/v
Travis County Fire Marshal	Responsible for fire investigations, fire inspections, fire code enforcement, burn ban administration, public fire safety education, and fire prevention throughout the unincorporated areas of Travis County.	5555 Airport Blvd Austin, TX 78751	(512) 854-4621 ext. 400	www.traviscountytx.gov/fire_marshall/default.asp
US Fire Administration	Provides fire prevention education, home fire safety information, disaster preparedness resources, smoke alarm education, recovery guidance following residential fires, and firefighter safety information.		(301) 447-1000	www.usfa.dhs.gov/