



**VICTIM SERVICES UNIT
COMMUNITY RESOURCE GUIDE**

March 2018

The purpose of this document is to provide Travis County Sheriff's Office Victim Services Unit personnel with information about agencies, organizations, and resources that may provide assistance to those impacted by crisis circumstances.

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Commonly Used Numbers

Adult Probation (Travis Co.) 512-854-4600 411 W. 13 th St., #400	Adult/Child Protective Services (APS/CPS) 1-800-252-5400 www.txabusehotline.org	CPS/APS Reporting (Law Enforcement Number) 1-800-877-5300
County Attorney (Protective Orders/Misd Cases) 512-854-9415 314 W. 11 th Street	Crime Victims' Compensation 512-936-1200	Dispatch (TCSO) 512-974-0845
District Attorney (Felony Cases) 512-854-9400 509 W. 11 th Street	Domestic Relations 512-854-9696 1010 Lavaca St	Gardner Betts/Juv. Probation 2515 S. Congress Ave. 512-854-7000
Travis County Central Booking 512-854-JAIL 500 W. 11 th Street	Travis County Corr. Complex (Del Valle) 512-854-4180 3614 Bill Price Road	Travis County Jail (Downtown) 512-854-4180 500 W. 10 th Street
TCSO Central Command 512-854-9770 5555 Airport Blvd	TCSO Child Abuse Unit 512-854-3350 8509 FM 969 Bldg 690	TCSO East Command 512-854-9721 7811 Burleson-Manor Rd
TCSO West Command 512-854-9728 3800 Hudson Bend Road	VINE (Victim Information Notification Everyday) 1-877-894-8463/1-877-TX4-VINE	SAFE Alliance 512-267-SAFE (7233)

Hospitals

Baylor Scott & White Emergency MC – Cedar Park 512-684-4000 900 E. Whitestone Blvd.	Dell Seton Medical Center at The University of Texas 512-324-7000 ER 7010 1500 Red River St	Cedar Park Regional Medical Center 512-528-7000 1401 Medical Pkwy
Dell Children's Hospital / ER 512-324-0000 / 0150 4900 Mueller Blvd	Heart Hospital of Austin / ER 512-407-7000 / 7700 3801 North Lamar	Lakeway Regional Medical Center 512-571-5000 100 Medical Parkway
Round Rock Medical Center 512-341-1000 2400 Round Rock Avenue	St. David's Children's Hospital Pediatrics (512) 901-5437 12221 N Mopac Expy	St. David's Hospital (Main) / ER 512-476-7111 / 4240 919 E. 32 nd Street
St. David's North Austin (MC) 512-901-1000 12221 Mo-Pac North	St. David's South Austin (MC) 512-447-2211 901 W. Ben White Blvd	Scott & White Hospital – Round Rock 512-509-0100 300 University Boulevard
Seton Medical Center / ER 512-324-1000 / 1010 1201 W. 38 th Street	Seton Medical Center– Hays (512) 504-5000 6001 Kyle Pkwy, Kyle, TX	Seton Medical Center – Williamson (512) 324-4000 201 Seton Pkwy, Round Rock
Seton Northwest / ER 512-324-6000 / 6010 11113 Research Blvd.	Seton Southwest Hospital (512) 324-9000 7900 Ranch to Market Rd 1826	Shoal Creek Hospital 324-2000 3501 Mills Ave
Westlake Medical Center 327-0000 5656 Bee Caves Rd Suite M-302		

Victim Services

Austin PD Victim Services 512-974-5037	Bastrop County SO Victim Services 512-549-5100	Cedar Park PD Victim Services 512-260-4656
Manor PD Victim Services 512-215-8037	Pflugerville PD Victim Services 512-251-4004	Round Rock PD Victim Services 512-218-6663
San Marcos PD Victim Services 512-753-2106	TCSO Victim Services 512-854-9709 5555 Airport Blvd	Williamson County SO Victim Services 512-943-1373
	TDCJ Victim Services 1-800-848-4284	

City Police Departments

Austin Police Department 512-974-5000 715 E. 8 th St	Bastrop 512-321-5550 104 Grady Tuck Ln	Blanco 830-833-4375 300 Pecan St
Burnet 512-756-6404 105 South Rhomberg St	Cameron 512-254-697-6574 308 South Houston Ave	Cedar Park 512-259-3600 911 Quest Parkway
Elgin 512-285-5757 202 Depot St	Gatesville 254-865-2226 200 North 8 th St	Georgetown 512-930-3510 809 Martin Luther King
Giddings 979-540-2700 179 East Industry St	Hutto 512-846-2200 401 West Front St	Johnson City 830-868-0995 406 West Main St
Jonestown 512-267-7007 18304 N Park Dr	Kerrville 830-792-2731 429 Sidney Baker St	Killeen 254-501-8830 402 North 2 nd St
La Grange 979-968-5806 243 S College	Lago Vista 512-267-7141 5901 Municipal Complex Way	Lakeway 512-261-6560 104 Cross Creek
Lampasas 512-556-3644 301 East 4 th St	Leander 512-528-2800 705 Leander Dr	Llano 325-247-3028 123 Robinson Park Dr
Lockhart 512-398-4401 214 Bufkin Lane	Luling 830-875-5407 1800 E. Pierce St	Manor 512-272-8177 402 W. Parsons Street
Marble Falls 830-693-3611 209 Main Street	Mustang Ridge 512-243-1005 12800 US Hwy 183	New Braunfels 830-221-4000 424 South Castell Ave
Pflugerville 512-251-4004 1611 E. Pfennig Ln	Rockdale 512-446-3436 140 W. Cameron Ave	Rollingwood 512-328-1900 403 Nixon Drive
Round Rock 512-218-5500 2701 North Mays St	San Marcos 512-753-2108 2300 S Interstate 35	Smithville 512-237-3228 105 Northwest 4 th St
Sunset Valley 512-892-1384 2 Lone Oak Trail	Taylor 512-365-2509 500 South Main St	Temple 254-298-5500 209 East Avenue A
West Lake Hills 512-327-1195 911 Westlake Drive		

Campus Police Departments

Austin ISD 512-414-1703	Concordia University 512-313-3311	Huston-Tillotson 512-505-3010
Southwestern University 512-863-1944	St. Edward's University 512-448-8444	Texas State University 512-245-2805
University of Texas 512-471-4441		

Sheriff's Departments

Bastrop County 512-549-5100	Bell County 254-933-5412	Blanco County 830-868-7104
Burnet County 512-756-8080 (Burnet) 512-556-3644 (Lampasas)	Caldwell County 512-398-6777	Comal County 830-620-3400
Coryell County 254-865-7201	Fayette County 979-968-5856	Gillespie County 830-997-7585
Guadalupe County 830-303-5241	Hays County 512-393-7800	Kerr County 830-896-1133
Lampasas County 512-556-8255	Lee County 979-542-2800	Llano County 325-247-5050
Milam County 254-697-7033	Williamson County 512-943-1300	

TCSO SRO Schools

Daily Middle School 512-386-3600	Decker Middle School 512-278-4630	Del Valle Middle School 512-386-3400
Del Valle High School 512-386-3200	Lake Travis High School 512-533-6100	Ojeda Middle School 512-386-3500
Manor High School 512-278-4800	Vandergrift High School 512-570-2300	Westlake High School 512-732-9280

State Law Enforcement Agencies

Department of Public Safety (DPS) 512-424-2000	Texas Rangers 512-424-2160
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Federal Law Enforcement Agencies

Bureau of Alcohol Tobacco & Firearms (ATF) 512-231-2880	Drug Enforcement Administration (DEA) 512-344-4900
Federal Bureau of Investigation (FBI) 210-225-6741	U.S. Marshal's Service 512-916-5393
U.S. Secret Service 512-916-5103	

ABUSE / ASSAULT

<p>Arte Sana www.arte-sana.com</p> <p>Nonprofit agency for Latino/a survivors of gender and racial violence that promotes healing and empowerment through the arts and community education</p>	<p>Asian Family Support Services (877) 281-8371 or 512-651-3743 Local www.afssaustin.org</p> <p>Provides assistance to Asian and other immigrant families dealing with domestic violence, sexual assault and trafficking.</p>
<p>National Domestic Violence Hotline 1-800-799-SAFE (7233) www.thehotline.org</p> <p>24-hour crisis hotline, and referrals to domestic violence resources nationwide</p>	<p>R.A.I.N.N. (Rape, Abuse & Incest National Network) 1-800-656-HOPE or 4673 www.rainn.org</p> <p>24-hour National Sexual Assault crisis hotline and referrals to sexual assault resources nationwide.</p>
<p>SAFE Alliance 512-267-SAFE (7233) P.O. Box 19454 Austin, Texas 78760 Physical Address: 1515-A Grove Blvd www.safeaustin.org</p> <p>Provides emergency shelter and supportive housing for women and children escaping abuse. Other services: counseling, transportation, child care, jobs, medical, legal and community referrals</p>	<p>TAASA (Texas Association Against Sexual Assault) 512-474-7190 6200 La Calma Dr. Ste 110 Austin, TX 78752 www.taasa.org</p> <p>Training, legislative advocacy, referrals to sexual assault resources</p>
<p>Texas Advocacy Project <i>Family Violence Legal Line</i> 800-374-HOPE or 512-476-5770 <i>Family Law Hotline</i> 800-777-FAIR or 512-476-1866 <i>Sexual Assault Legal Line</i> 888-296-SAFE or 512-225-9290 P.O. Box 833, Austin, Texas 78767 www.texasadvocacyproject.org</p> <p>The Project's mission is to provide free legal advice, expand legal education, and promote access to justice for women in need.</p>	<p>Texas Council on Family Violence 512-794-1133 PO Box 161810 Austin, Texas 78716 www.tcfv.org</p> <p>Promotes safe and healthy relationships by supporting service providers, facilitating strategic prevention efforts, and creating opportunities for freedom from domestic violence. Strong focus on policy regarding family violence.</p>
<p>UT Voices Against Violence 512-471-3515 www.cmhc.utexas.edu/vav/index.html</p> <p>Counseling/advocacy program for UT students dealing with relationship violence, stalking and sexual violence.</p>	<p>National Teen Dating Hotline 1-866-331-9474 or Text "loveis" to 2252 www.loveisrespect.org</p> <p>Hotline for teens with questions about healthy versus abusive relationships. Resource information available.</p>

RESOURCES FOR THOSE WHO ARE ABUSIVE

<p>Center for Cognitive Education 512-868-9644 Main Office: 503 South Main Street, Georgetown, TX 78626 Austin Office: 7910 Cameron Road, Building #3, Suite #139, Austin, TX 78763 www.theccedu.org</p> <p>Batterer intervention, Anger Management, Sexual Offender Treatment Program, General Offender Cognitive Program</p>	<p>Family Violence Resolution Counseling Program at Lifeworks 512-735-2100 www.lifeworksaustin.org</p> <p>Multiple locations Batterer intervention program/groups for court ordered clients.</p>
<p>Life Anew Restorative Justice 512-297-3183 1704 East 12th St, Austin TX 78702 www.elifeanew.com</p> <p>Life ANew, Inc. uses restorative justice to build healthier communities, promote peace and create a space to heal from harms caused by broken relationships ManAlive: 52-week Battering Intervention and Prevention Program (BIPP) for those who have an assault charge, specifically family violence</p>	

ADDICTION & SUBSTANCE ABUSE

<p>Al-Anon / Alateen Info Center 512-441-8591 or 888-287-2115 6301 Manchaca Road, Ste. F Austin TX 78745 www.austinalanon.org</p> <p>Support groups for people whose lives have been affected by a loved one's substance abuse.</p>	<p>Alcoholics Anonymous 512-444-0071 1825 Fortview Rd. Suite #104 Austin, Tx 78704 www.austinaa.org</p> <p>12-step support group for individuals struggling with alcohol abuse.</p>
<p>Austin Recovery 512-697-8600 / 512-697-8500 13207 Wright Rd Buda, TX 78610 Multiple locations in Austin www.austinrecovery.org</p> <p>Detox and substance abuse treatment for adults and women with children. Inpatient and outpatient. Insurance accepted. Payment plans available.</p>	<p>Cocaine Anonymous 512-339-4357 P.O. Box 80768 Austin, TEXAS 78758 www.ca-scta.org</p> <p>12-step support group for people struggling with cocaine abuse.</p>
<p>Gamblers Anonymous 512-860-2958 (Austin) 1-855-2-CALL-GA 1-855-222-5542 www.texasga.org</p> <p>12-step program of persons supporting each other in stopping their compulsive gambling.</p>	<p>Integral Care – Behavioral Health Services 512-472-HELP (4357) 1631 E. 2nd St. Austin, Texas 78702 www.integralcare.org</p> <p>Services for individuals with co-occurring mental health and substance abuse. Programs include: Ambulatory Detoxification, Community AIDS Resources and Education, Homelessness Services Narcotic Treatment, Oak Springs Treatment Center Project Recovery.</p>
<p>La Hacienda 800-749-6160 2100 Kramer Lane Ste 300 (Outpatient program) Austin, Texas 78758 Multiple locations. www.lahacienda.com</p> <p>Detox, inpatient and outpatient services available. Programming with a Christian focus also available. Programming for family members also available. Insurance accepted. Private pay available.</p>	<p>LifeSteps 512-246-9880 or 512-246-9881 2021 North Mays Street, Ste. 500 Round Rock, TX 78664 www.lifestepsCouncil.org</p> <p>Offers DWI, drug offender, alcohol education for minors, assessments and cooperative parenting classes.</p>

<p>MADD (Mothers Against Drunk Driving) 512-445-4976 (Local) 3910 South IH-35 Ste. 225 Austin, TX 78704 www.madd.org/local-offices/tx/</p> <p>Support group, guidance and information for people affected by drunk driving (no individual counseling)</p>	<p>North Austin Foundation 512-837-9362 www.northaustinfoundation.com</p> <p>Offers AA and additional support. The 24 hour club: Wreck Room with a pool table, pin ball machine, shuffle board and other games at any hour. Open for anyone in recovery from alcoholism/addiction. Friends and family welcome. Project Helping Hand: Dormitory style living for people who are waiting to get into or who have been released from drug/alcohol centers.</p>
<p>OSAR (Outreach, Screening, Assessment,&Referral) 512-244-8444 or 800-841-1255 <i>In Austin area, program administered by Bluebonnet Trails Community Services.</i> www.bbtrails.org</p> <p>Free program funded by the Texas Department of State and Health Services that provides: Confidential alcohol and drug screenings, and assessments; Referrals for state-funded inpatient and outpatient drug and alcohol treatment; Brief interventions, which include motivational counseling; Education and support; Case management for clients who need assistance in accessing supportive services.</p>	<p>Phoenix House Academy 512-851-1231 3000 South IH 35 #300 Austin, Texas 78704 1-844-429-1538 (National Number) www.phoenixhouse.org</p> <p>Offers residential and outpatient services for teens 13-17 yo who struggle with substance abuse and co-occurring mental health issues. The academy operates a fully accredited AISD high school for residents.</p>
<p>Salvation Army Adult Rehabilitation Center 512-447-2272 4216 South Congress Avenue Austin, Texas 78745 www.salvationarmyaustin.org</p> <p>Residential rehabilitation program for 130 men, the program provides residents with work therapy, life skills training, and individual, group and family counseling.</p>	<p>Seton Shoal Creek (Private hospital) 512-324-2000 3501 Mills Avenue Austin, Texas 78731 www.seton.net/locations/shoal_creek/</p> <p>Psychiatric hospital providing inpatient and outpatient services. Also provides substance abuse treatment. Adults and youth.</p>
<p>SIMS Foundation (Services Invested in Musician Support) 512-494-1007 Intake 512-472-1008 Admin 44 East Avenue #202 Austin, TX 78701 www.simsfoundation.org</p> <p>Provides mental health and substance abuse services for musicians and their families. Leave message for intake – calls returned w/in 24-36 hrs. Must be a working musician in Austin area Sliding scale fees</p>	

AUTISM RESOURCES

<p>The ARC of the Capital Area 4902 Grover Avenue Austin, TX 78756 512-476-7044 www.arcofthecapitalarea.org</p> <p>Non-profit organization that provides services to children with disabilities and their families. Assistance with basic needs, crises, case management, community living assistance, caregiver support, guardianship services, parent mentoring, support groups, respite care and programs through the juvenile justice system.</p>	<p>Autism Society of Texas 300 East Highland Mall Blvd., Suite 205 Austin, TX 78752 512-479-4199 www.texasautismsociety.org/</p> <p>Provides support for families and the latest information regarding treatment, education, advocacy, and research for autism. Offers support and community resources in Austin and San Antonio. Provide online networking opportunities, sensory friendly films, and fun family activities.</p>
<p>Children’s Autism Center 1516 E. Palm Valley Blvd., Bldg. C Round Rock, TX 78664 512-733-2800 www.cactexas.com/contact-us/</p> <p>Provides therapy, social skills training, 1:1 therapy, in-home therapy.</p>	<p>Disability Rights Texas Headquarters/Central Texas Regional Office 2222 West Braker Lane Austin, Texas 78758 512-454-4816(Voice) 866-362-2851(Video Phone) Toll-Free Intake Line for New Callers: 1-800-252-9108 www.disabilityrightstx.org/contact</p> <p>Provides direct legal assistance to people with disabilities whose rights are threatened or violated, protect the rights of individuals and groups of people with disabilities through the courts and justice system and inform people with disabilities and family members about their rights.</p>
<p>OSAR (Outreach, Screening, Assessment, Referral) 1009 North Georgetown Street Round Rock, TX 78664 512-255-1720 <i>In Austin area, program administered by Bluebonnet Trails Community Services.</i> www.bbtrails.org/services/autism-services/</p> <p>Free program funded by the Texas Department of State and Health Services that provides: Confidential alcohol and drug screenings and assessments; Referrals for state-funded inpatient and outpatient drug and alcohol treatment; Brief interventions, which include motivational counseling; Education and support; Case management for clients who need assistance in accessing supportive services.</p> <p>Autism Services: A family-centered approach to teaching individuals skills necessary to succeed in the home, school and community.</p>	<p>Texas Parent to Parent 1805 Rutherford Lane, Suite 201 Austin, TX 78754 866-896-6001 www.txp2p.org/</p> <p>Statewide nonprofit organization that provides information and support to families of children with disabilities, chronic illness and other special health care needs.</p>

BODY DONATION PROGRAMS

<p>Baylor College of Medicine—Willed Body Program (713) 798-3858 www.bcm.edu/departments/molecular-and-cellular-biology/willed-body-program/</p>	<p>Medcure 1-866-560-2525 www.medcure.org *does not accept autopsied bodies</p>
<p>Parker University—Anatomical Donation Program 214-902-3473 www.parker.edu/give/anatomical-donations *does not accept autopsied bodies</p>	<p>Sam Houston State University 936-294-2310 www.shsu.edu/~stafs/body</p>
<p>Texas State University—Forensic Anthropology Center 512-245-1900 www.txstate.edu/anthropology/facts/donations</p>	<p>University of North Texas—Willed Body Program 817-735-2043 – Willed Body Program Manager 817-304-3763 – Willed Body on-call number (available 24 hours a day) www.unthsc.edu/academic-affairs/academic-and-institutional-resources-and-technology/center-for-anatomical-sciences/willed-body-program</p>
<p>UT Health Science Centers</p> <p>San Antonio—Body Donation Program 210-567-3900 www.uthscsa.edu/csa/bodydonation</p> <p>Houston—Willed Body Program 713-500-5603 (phone) 713-760-2649 (call pager) www.med.uth.edu/nba/willed-body-program *do not accept autopsied bodies or bodies with trauma (all UTHSC programs)</p>	<p>UT Southwestern Medical Center—Willed Body Program 214-648-2221 www.utsouthwestern.edu/research/programs/willed-body/</p>

CATASTROPHIC ILLNESS

<p>AIDS Services of Austin (ASA) 512-458-2437 7215 Cameron Road Austin, TX 78752 www.asaustin.org</p> <p>Serves clients with HIV/AIDs. Programs include food and nutrition, counseling, case management, prevention outreach, a dental clinic, legal services, an emergency relief fund and risk reduction</p>	<p>American Cancer Society 512-919-1800 11000 North Mopac Expressway, Ste 100 Austin, TX 78759 www.cancer.org</p> <p>Information/referral, hospital equipment, counseling for patients and families, transportation, wigs, camps for kids with cancer, etc.</p>
<p>Breast Cancer Resource Center 512-524-2560 www.bcrc.org</p> <p>Support and guidance offered by Certified Patient Navigators (survivors), services include one-on-one consultations through all phases of treatment and survivorship, as well as a library of useful and vetted information. Info avail. in English & Spanish.</p>	<p>The Care Communities 512-459-5883 314 E Highland Mall Blvd, Ste. 495 Austin, TX 78752 www.thecarecommunities.org</p> <p>Caring support for people affected with a serious illness</p>
<p>Center for Disease Control Info line 800-CDC-INFO (800-232-4636) www.cdc.gov</p> <p>24-7 hotline: Reliable information and referrals.</p>	<p>The Christi Center 512-467-2600 2306 Hancock Dr. Austin, Texas 78756 www.christicenter.org</p> <p>Peer support groups and counseling for adults dealing with the illness or death of a loved one.</p>
<p>Hospice Austin 512-342-4700 or 1-800-445-3261 4107 Spicewood Springs Rd, Ste 100. Austin, Texas 78759 www.hospiceaustin.org</p> <p>Nonprofit organization that eases the physical, emotional and spiritual pain of any person in our community facing the final months of a serious illness by providing expert and compassionate care, education and bereavement support.</p>	<p>Hospice Austin's Christopher House 512-342-4700 or 1-800-445-3261 2820 East Martin Luther King Jr. Blvd. Austin, Texas 78759 www.hospiceaustin.org</p> <p>Provides 24-hour expert medical care in a warm and tranquil setting.</p>
<p>Livestrong 1-855-220-7777 2201 E. Sixth Street Austin, Texas 78702 www.livestrong.org</p> <p>Supports and operates several programs for people with cancer, including: Livestrong at School, Livestrong at the YMCA, Young Adult Alliance, Planet Cancer, Fertile Hope and more.</p>	

CHILD RELATED

<p>American YouthWorks 512-744-1900 1901 E. Ben White Blvd, Austin, TX 78741 www.americanyouthworks.org</p> <p>GED preparation and high school diploma classes. Age 16 – 21, read at 6th grade level or above. Must be a legal resident.</p>	<p>Any Baby Can 512-454-3743 6207 Sheridan Ave. Austin, Texas 78723 www.anybabycan.org</p> <p>Case management, basic needs, parent resource library, counseling, and information/referral. Children, birth to 12, who have chronic illness, disabilities or other special needs and their families.</p>
<p>Austin Child Guidance Center 512-451-2242 810 West 45th Street Austin, Texas 78701 www.austinchildguidance.org</p> <p>Outpatient mental health services to children (up to 17) experiencing emotional or behavioral problems and their families. Services include evaluations, family/individual/group therapy, parenting classes. *Do not refer if criminal/court case is pending*</p>	<p>AVANCE 512-414-6127 4900 Gonzales St. Suite #116 Austin, TX 78702 www.avance-austin.org</p> <p>Focuses on parent education, early childhood development, brain development, literacy and school readiness. Serves Spanish-speaking families of children 0-3yo. The parent education program operates the school system.</p>
<p>Big Brothers Big Sisters of Central Texas 512-472-5437 1400 Tillery St. Austin, Texas 78721 www.bigmentoring.org</p> <p>Mentoring with educational support, provide opportunities, resources, and necessary tools to assist the children with achieving an education and helping them to lead productive lives.</p>	<p>Center for Child Protection 512-472-1164 8509 FM 969 Bldg 2 Austin, TX 78724 www.centerforchildprotection.org</p> <p>A center focused on reducing trauma to victims of child sexual abuse, physical abuse and neglect. Services provided to families involved in abuse investigations, including parent classes and counseling for children and parents.</p>
<p>Child Care Aware 1-800-424-2246 www.childcareaware.org</p> <p>Federally funded agency. Provides information about child care options and assistance.</p>	<p>Communities In Schools 512-462-1771 Multiple in-school locations Office: 3000 S. IH-35, Suite 200 Austin, TX 78704 www.cisaustin.org</p> <p>CIS surrounds students with a community of support, empowering them to stay in school and achieve in life.</p>

<p>GENaustin (Girl Empowerment Network) 512-808-4044 3000 S. IH 35 Ste. 410 Austin, TX 78704 www.genaustin.org</p> <p>Supports and guides girls grades 3-12 to make wise choices and equips them with the skills that they need to navigate the pressures of adolescence. Offers both in-school and out-of-school programs, workshops, and annual conference.</p>	<p>Girlstart 512-916-4775 1400 W. Anderson Lane Austin, TX 78757 www.girlstart.org</p> <p>Girlstart is a non-profit organization created to empower girls to excel in math, science, engineering and technology. Offers a variety of educational formats designed for elementary and middle school girls through afterschool programs, summer programs and summer camps.</p>
<p>Helping Hand Home for Children 512-459-3353 3804 Ave. B Austin, TX 78751 www.helpinghandhome.org</p> <p>Helping Hand Home (HHH) provides residential treatment services and therapeutic foster care for abused, neglected and abandoned children. HHH needs volunteers to facilitate recreational activities, to help children with homework and to work in the office or on the grounds.</p>	<p>Life Anew Restorative Justice (512) 297-3183 www.elifeanew.com/transforming-families</p> <p><u>Youth Alive:</u> Preventing teen dating violence from happening within our community and schools by educating adolescence on different tools to be non violent through a peer re-education process.</p>
<p>Lifeworks 512-735-2400 – Main intake line Multiple Locations: South, East, North www.lifeworksaustin.org</p> <p>Youth, Family, Adult Counseling; Shared Psychiatric Services; Housing; Youth Emergency/Young Moms and Babies Shelter; Transitional Living; Supportive Housing; Foster Care Transitional Services; Education/Workforce; GED; Youth Development; Teen Parent Services; STAR Program</p>	<p>Mother’s Milk Bank at Austin 512-494-0800 2911 Medical Arts St., #12 Austin, TX 78705 www.milkbank.org</p> <p>Mother’s Milk Bank at Austin provides human milk to infants in neonatal intensive care units to improve their health and lower the care costs of premature and ill babies. The organization also educates the medical and general community on the benefits of human milk for infants.</p>
<p>National Teen Dating Hotline 1-866-331-9474 or Text “loveis” to 2252 www.loveisrespect.org</p> <p>Hotline for teens with questions about healthy versus abusive relationships.</p>	<p>Office of Child Support Enforcement 1-877-696-6775 www.acf.hhs.gov</p> <p>For single parents due support, the US Dept of Health and Human Services will send a handbook complete with advice and contact numbers.</p>

<p>Ronald McDonald House 512-472-9844 1315 Barbara Jordan Boulevard Austin, TX 78723 www.rmhc-ctx.org</p> <p>Ronald McDonald House provides a variety of services to families with a child in the hospital for a long period of time. In Austin, the house is located next to Dell Children’s Hospital. Families generally pay a very low rate to stay. Some families that can not afford to pay may stay for free.</p>	<p>STARRY 512-388-8290 1300 N. Mays, Round Rock, TX 78664 www.childrenatheartministries.org</p> <p>24 hour/7 day services for crisis intervention counseling and solution-focused counseling for individuals, families, & groups. Operates an emergency shelter. Services for 4 categories of at-risk youth (7-17): youths in family conflict, delinquent, truant & runaways.</p>
<p>Texas Baptist Children’s Home 512-255-3682 1101 N Mays St. Round Rock, TX 78664 www.tbch.org</p> <p>Faith-based program provides residential care to children ages 6 to 17. TBCH offers individual, group and family counseling, and emphasizes reconciliation.</p>	<p>Texas Child Study Center 512-324-3315 1600 W. 38th St., Suite 212 Austin, Texas 78731 www.dellchildrens.net/services-and-programs/texas-child-study-center-mental-health-services/</p> <p>Care for children and adolescents with emotional, developmental, and behavioral challenges. Care includes: Individual Therapy, Family Therapy, Parenting Sessions, Psychiatric & Psychological Evaluations, Neuropsychological & Emotional Testing and Medication Management</p>
<p>Texas Youth Hotline 1-800-989-6884 512-872-5777 (Text) www.dfps.state.tx.us/Youth_Hotline</p> <p>24-hour hotline (or chat online) to provide peer counseling to youth and family members for family conflicts, delinquency, truancy, abuse and neglect, and running away.</p>	<p>VICTORY Tutorial Program 512-974-7317 www.library.austintexas.gov</p> <p>VICTORY coordinates one-on-one volunteer tutoring for students grades 1 – 12 who need extra help with school work. The program operates out of several public libraries in Austin and is an initiative made possibly by AISD and the city of Austin.</p>
<p>Wonders and Worries 512-329-5757 9101 Burnet Road, Suite 107 Austin, TX 78758 www.wondersandworries.org</p> <p>Wonders & Worries works with families in all stages of survivorship, who are affected by any serious or chronic physical illness. Wonders & Worries provides individual and group support services for children ages 2-18 and parenting support for parents and caregivers. Services are offered free of charge in school and community-based settings.</p>	<p>Workforce Solutions Child Care Services North: 6505 Airport Blvd. Suite 101-C, Austin Phone: 512-597-7191 South: 6505 Burleson Road, Goodwill Bldg., Austin Phone: 512-381-4200 East: 3401 Webberville Road, Bldg. 1000, Austin Phone: 512-223-5400 www.wfscapitalarea.com/</p> <p>Workforce Solutions Child Care Services helps eligible low- to moderate-income families afford the cost of quality child care services in Travis County. Must call to request application for waiting list.</p>

COUNSELING
(See also **MENTAL HEALTH**)

<p>Austin Family Institute 512-329-6611 4407 Bee Cave Rd., Bldg. 3 Suite 320 www.austinfamilyinstitute.org</p> <p>Individual, couple, & family therapy. Many of the counselors are interns practicing toward licensure. Sliding scale fees based on annual income in household.</p>	<p>Capital Area Counseling 512-302-1000 ext. 100 2824 Real St. Austin, TX 78722 www.cacaustin.org</p> <p>Psychological counseling is available at CAMHC for individual adults, couples, families, and children. Sliding scale fees \$10-\$55 per session depending on income and household size.</p>
<p>Catholic Charities Central Texas 512-651-6150 1625 Rutherford Ln Austin, TX 78754 www.austindiocese.org</p> <p>Offers intervention in the form of crisis management, intake and referral, and provision of counseling and consultation services in English & Spanish. Sliding scale fee based on family size and income.</p>	<p>El Buen Samaritano Episcopal Mission 512-439-0700 7000 Woodhue Austin, TX 78745 www.elbuen.org</p> <p>Staffed with bilingual, licensed mental health professionals. Mental health services including counseling for individuals of all ages & couples/families, substance abuse support, support groups, and specialty referrals.</p>
<p>Jewish Family Service 512-250-1043 11940 Jollyville Rd. Suite 110 South Austin, TX 78759 www.shalomaustin.org/jfs</p> <p>Mental health and support services to the Jewish community and to the wider Austin community, including counseling and psychotherapy, support groups and case management.</p>	<p>Lifeworks 512-735-2400 – Main Intake Line Multiple Locations: South, East, North www.lifeworksaustin.org</p> <p>Youth and Adult Counseling, Resolution Counseling, Shared Psychiatric Services. Sliding scale fees.</p>
<p>New Life Institute (United Methodist Affiliation) 512-469-9447 607 Rathervue Place Austin, TX 78705 www.newlifetexas.org</p> <p>Individual, couples, family and spiritual counseling, and training. Some Insurance Accepted. Limited Income-Based Fee Schedule.</p>	<p>SAFE Alliance 512-267-7233 (SAFE) 1515-A Grove Blvd Austin, TX 78741 www.safeaustin.org</p> <p>24-hour crisis hotline and Emergency Shelter. Free counseling services available for residents and non-residents.</p>

<p>Samaritan Counseling Center 512-451-7337 Crisis Hotline: 512-273-8255 (TALK) 8956 Research Blvd Austin, TX 78758 www.samaritan-center.org</p> <p>Provides profession counseling, integrative medicine, and psychiatric services that are accessible/affordable to all, especially uninsured or underinsured low-income families and veterans struggling with emotional wounds of war. Negotiable/sliding scale fees available</p>	<p>SIMS Foundation (Services Invested in Musician Support) 512-494-1007 Intake 512-472-1008 Admin 44 East Avenue #202 Austin, TX 78701 www.simsfoundation.org</p> <p>Provides mental health and substance abuse services for musicians and their families. Leave message for intake – calls returned w/in 24-36 hrs. Must be a working musician in Austin area. Sliding scale fees</p>
<p>Sol Community Counseling 512-366-0954 (Intake) 13805 Ann Place Austin, TX 78703 3625 Manchaca Rd Austin, TX 78728 www.solcommunitycounseling.com</p> <p>Individual and couples counseling offered by counselors and interns working toward licensure. Counseling in Spanish available. Sliding scale fees.</p>	<p>Texas State University – Round Rock Campus 1555 University Blvd. Round Rock, TX 78665 512-716-4250 Counseling Clinic www.txstate.edu/clas/Professional-Counseling/counseling-services/RRC-Counseling-Practicum-clinic.html</p> <p>Teaching clinic providing affordable mental health services to the community. The clinic is open to individual adults, adolescents, children, couples, and families; both traditional and non-traditional.</p>
<p>Waterloo Counseling Center 512-444-9922 314 E Highland Mall Blvd, Suite 301 Austin, TX 78752 www.waterloocounseling.org</p> <p>Provides counseling for LGBTQ individuals and couples. Group therapy and support groups for people living with HIV. No crisis counseling. Sliding scale fees for the uninsured.</p>	<p>YWCA Greater Austin 512-326-1222 Emergency Hotline: 512-472-4357 2015 North IH 35 Frontage Road Austin, TX 78741 www.ywcaustin.org</p> <p>Provides individual, couples, family, and group counseling. Mental health and substance abuse issues; Counseling in Spanish available. Sliding scale fees based on income. Counseling services are free to women veterans, people receiving Crime Victim’s Compensation, and selected daycare centers staff and parents.</p>

CRIME SCENE CLEAN-UP

<p>A New Start Biorecovery 512-663-1186 or 512-567-2523 24/7/365 Approx 1 hr response www.newstartbio.com</p> <p>Certified by the American Biorecovery Association (ABRA). Accepts insurance/CVC. Assists with insurance claims. Payment plans/sliding scale avail for private pay clients. Free estimates in person/over the phone if possible. Fully insured/OSHA compliant. All staff fully biorecovery trained and certified (ABRA) and Amdecon. Bilingual intake.</p>	<p>Crime and Trauma Scene Cleanup 512-750-6647 www.crimevsclean.net</p> <p>Accepts CVC. Fully insured/OSHA compliant.</p>
<p>Emergency Cleaning Solutions 512-382-7243 24/7/365 Within 2 hr response www.crimescenecleaning.co</p> <p>Fully insured/OSHA compliant. Staff fully bio recovery trained and certified (OSHA). Accept Insurance/CVC. Assists with insurance claims. Consider payment plans avail for private pay clients. Fees on case-by-case basis. Free estimates in person/over the phone if necessary. Bilingual staff available.</p>	<p>Servpro – Austin and surrounding areas 512-301-7765 24/7/365 Within 1 hr response 1950 Picadilly Round Rock, TX 78664 <i>(Bio recovery not primary service)</i> www.servproofsouthaustin.com</p> <p>Fully insured/OSHA compliant. Staff fully bio recovery trained and certified (OSHA). Accept Insurance/CVC. Assists with insurance claims. Payment plans available for private pay clients. Fees based on national Servpro structure: average \$200/hr. Free estimates in person. Bilingual intake available.</p>
<p>Servpro – Hyde Park 512-318-2200 24/7/365 Within 2 hr response 204 W. Powell Lane Bldg 5 Austin, TX 78753 <i>(Biorecovery not primary service)</i> www.servprohydepark.com</p> <p>Accept Insurance/Consider CVC. Assists with insurance claims. Payment plans avail for private pay clients. Fees based on national Servpro structure. Free estimates in person/over the phone if necessary. Fully insured/OSHA compliant. Staff fully biorecovery trained and certified (OSHA). Bilingual intake available.</p>	<p>Servpro – North Central Austin 512-579-0189 24/7/365 Within 1-4 hr response 13900 I-35 N, Ste J-1 Austin, TX 78728 <i>(Biorecovery not primary service)</i> www.servpronorthcentralaustin.com</p> <p>Accept Insurance/Consider CVC. Assists with insurance claims. Payment plans avail for private pay clients. Fees based on national Servpro structure. Free estimates in person/over the phone if necessary. Fully insured/OSHA compliant. Some staff fully biorecovery trained and certified (OSHA). Bilingual intake available through national hotline.</p>

<p>Servpro – West Austin 512-261-4790 24/7/365 Within 1 hr response 500 Brushy Creek Rd Ste. 200 Cedar Park, TX 78613 <i>(Biorecovery not primary service)</i> www.servprowestaustinelakeway.com</p> <p>Accept Insurance/Consider CVC. Assists with insurance claims. Payment plans avail for private pay clients. Fees based on national Servpro structure. Free estimates in person/over the phone if necessary. Fully insured/OSHA compliant. Staff fully biorecovery trained and certified (OSHA). Bilingual intake available.</p>	<p>Spaulding Decon – Austin 866-993-3266 or (512)582-8554 24/7/365 Within 2 hr response 3615 South FM 1626, Ste 170-175 Kyle, TX 78640 www.spauldingdecon.com/austin</p> <p>Accepts Insurance and possibly CVC. Provide a detailed estimate before starting work. Assists in filing an insurance claim on individual's behalf.</p>
<p>Texas Decon 1-800-978-8192 or 830-660-3149 24/7/365 Within 2 hr response 211 Lucinda Dr. Suite 201 New Braunfels, Texas 78130 www.texasdecon.com</p> <p>Accept Insurance/CVC. Assists with insurance claims. Payment plans avail for private pay clients. Fees: \$125/hr plus materials fees. \$175/hr on holidays. Free estimates over the phone or in person. Fully insured/OSHA compliant. All staff fully biorecovery trained and certified (OSHA). Bilingual intake available. Medical waste disposal services.</p>	<p>Total Decon Inc. 888-411-3266 24/7/365 Within 2 hr response www.totaldecon.com</p> <p>Accept Insurance/CVC. Assists with insurance claims. Payment plans avail for private pay clients. Fees average \$250/hr. Sliding scale available – case by case basis. Free estimates in person. Fully insured/OSHA compliant. All staff fully biorecovery trained and certified (OSHA plus elective trainings).</p>

DEATH/GRIEF

<p>Armed Forces Emergency Services (Red Cross) 1-877-272-7337 – Call Center Local Office: 512-929-1277 www.redcross.org/tx/austin/programs</p> <p>Notifies those in active military service (deployed over seas) of the death of a family member. The call center may be contacted to complete paperwork.</p>	<p>Austin Center for Grief and Loss 512-472-7878 2413 Greenlawn Pkwy. Austin, TX 78757 www.austingrief.org</p> <p>Assists people who have experienced a significant and/or traumatic loss in moving forward. Fees: individual therapy \$115/session, family/couples therapy \$140/session, sliding scale available</p>
<p>Austin Mortuary Services 512-441-3114 13200 Pond Springs Road, Ste. E-36 Austin, TX 78729</p> <p>Useful when a family needs to have a funeral out of town or out of state. They will pick up the deceased from the scene/ME and deliver the body to a remote funeral home or will hold it until a remote funeral home picks it up. <u>Families are not to call the mortuary services directly</u> –the selected funeral home will contact Austin Mortuary Services.</p>	<p>The Christi Center 512-467-2600 2306 Hancock Drive Austin, TX 78756 www.christicenter.org</p> <p>Support group counseling/guidance to promote well-being to those dealing with life after the loss of a loved one</p>
<p>Grief Share 800-395-5755 www.griefshare.org</p> <p>GriefShare is a friendly, caring group of people who will walk alongside you through one of life’s most difficult experiences. You don’t have to go through the grieving process alone. Thousands of groups meet weekly around the world. Visit or join a group at anytime.</p>	<p>Hospice Austin 512-342-4700 or 1-800-445-3261 4107 Spicewood Springs Road, Suite 100 Austin, Texas 78759 www.hospiceaustin.org</p> <p>Comprehensive, specialized care to patients & families living with a life-threatening/advanced illness expected to progress toward death. Free counseling to anyone who has experienced the death of a loved one.</p>
<p>People Against Violent Crime 512-837-7282 P.O. Box 92621 Austin, Texas 78709 www.peopleagainstviolentcrime.org</p> <p>Assists victims of violent crimes as they move through the criminal justice system. Assistance in obtaining benefits, peer support, information and referral.</p>	<p>Survivors of Suicide www.survivorsofsuicide.com</p> <p>Survivors of Suicide web site is independently owned and operated and is not associated with any specific group, organization or religious affiliation. The purpose of the web site is to help those who have lost a loved one to suicide resolve their grief and pain in their own personal way.</p>

<p>TAPS (Tragedy Assistance Program for Survivors) 800-959-TAPS (8277) www.taps.org</p> <p>Offers compassionate care to all those grieving the loss of a military loved one.</p>	<p>Travis County Medical Examiner 512-854-9599 1213 Sabine Street Austin, TX 78701 www.traviscountytx.gov</p> <p>The TCMEO is responsible for the investigation and certification of cause and manner of death of all sudden, unexpected, violent, suspicious, or unnatural deaths that occur in Travis County.</p>
<p>We Are Blood 512-206-1266 or 877-212-1266 4300 N Lamar Blvd Austin, TX 78756 www.weareblood.org</p> <p>Provides blood and tissue donation services to the greater Austin area. Call to inquire, donate or register for tissue donation.</p>	<p>Wonders and Worries 512-329-5757 9101 Burnet Road, Suite 107 Austin, TX 78758 www.wondersandworries.org</p> <p>W&W works with families in all stages of survivorship, who are affected by any serious or chronic physical illness. W&W provides individual/group support services for children ages 2-18 and parenting support for parents and caregivers. Free of charge in a variety of school and community-based settings, both English and Spanish.</p>

ELDERLY/DISABLED

<p>Adult Protective Services 1-800-252-5400 www.texasabusehotline.org</p> <p>APS investigates abuse, neglect, and exploitation of adults who are elderly or have disabilities. Any adult who has a disability or who is age 65 or older over that is in a state of abuse, neglect, or exploitation may be eligible to receive adult protective services. Services may include short-term help with shelter, home repairs, food, transportation, managing money, medical care, home healthcare services, and mental health services.</p>	<p>Allen R Baca Center 512-218-5499 301 W. Bagdad Ave., Building 2 Round Rock, TX 78664 For Williamson /Burnet Counties www.roundrocktexas.gov/bacacenter</p> <p>Adult activity center with social, recreational and educational programs specifically for adults (50 and up). Includes a cardio/weight room, meeting space, banquet room, billiards room, a TV/Game room and an arts/crafts room. Adults 60+ may use lunch program on site.</p>
<p>AGE (Austin Groups for the Elderly) Help 512-451-4611 3710 Cedar Street Box 2 Austin, TX 78705 www.ageofcentraltx.org/index.php</p> <p>Adult day health care, caregiver education and resources, early memory loss support, health equipment lending, and peer-based computer classes for seniors.</p>	<p>Alzheimer's Association (Greater Austin Chapter) 512-241-0420 3520 Executive Center Dr. #140 Austin, TX 78731 www.txalz.org</p> <p>Provides family support, public awareness, and community education, and supports research for the prevention, cure and treatment of Alzheimer's disease and related disorders.</p>
<p>The ARC of the Capital Area 512-476-7044 ext. 205 4902 Grover Ave Austin, TX 78756 www.arcofthecapitalarea.org</p> <p>Non-profit organization that provides services to children with disabilities and their families. Assistance with basic needs, crises, case management, community living assistance, caregiver support, guardianship services, parent mentoring, support groups, respite care and programs through the juvenile justice system.</p>	<p>ARCIL (Austin Resource Center for Independent Living) 512-832-6349 825 E. Rundberg Lane Ste. E6 Austin, TX 78753 www.arcil.com</p> <p>Assists people w/ all types of disabilities to achieve individual independent living goals. Information and referral, advocacy, peer socialization, recreational activities.</p>
<p>Assistance League of Austin - Bus With Us 512-458-3716 4901 Burnet Rd. Austin, TX 78756 www.alaustin.org</p> <p>Provides day excursions and recreational outings to senior citizens from nursing homes, assisted living centers and senior centers. Requirements: Must be at least 55 years of age</p>	<p>Area Agency on Aging 512-916-6062 6800 Burleson Road, Bldg 310, Suite 165 Austin, TX 78744 www.aaacap.org</p> <p>Local aging programs that provide information and services for older adults and those who care for them including: Mobility assistance programs, meal plans & housing, Assistance in gaining access to services, Individual counseling, support groups and caregiver training, Respite care</p>

<p>Coalition of Texans w/ Disabilities 512-478-3366 316 W. 12th Street Ste. 405 Austin, Texas 78701 www.txdisabilities.org</p> <p>Coalition of disability organizations which provide statewide advocacy to eliminate all barriers for disabled persons.</p>	<p>Communication by Hand 512-467-1917, Emergency: 512-227-4343 PO Box 9064 Austin, TX 78766 www.communicationbyhand.com</p> <p>Regular, video relay, and 24/7 interpretation services. (First contact Travis County Services for the Deaf and Hard of Hearing during business hours.) If services are needed <u>AFTER HOURS</u> contact this agency and the on-call person will respond.</p>
<p>Communication Services for the Deaf 1-844-222-0002 605-496-0738 (video phone) 1524 S. IH 35 Ste. 225 Austin, TX 78704 www.csd.org</p> <p>Regular, video relay, and 24/7 interpretation services. (First contact Travis County Services for the Deaf and Hard of Hearing during business hours.) If services are needed <u>AFTER HOURS</u> contact this agency and the on-call person will respond.</p>	<p>Down Home Ranch 1-888-926-2253 20250 FM 619 Elgin, TX 78621 www.downhomeranch.org</p> <p>A working farm and ranch, where about 40 adults and children—including 32 with Down syndrome and other disabilities—live year round, caring for 410 acres of the Post Oak Savannah in Central Texas. Residents receive continuing education, vocational and independent living training, and may participate in the Special Olympics.</p>
<p>Easter Seals-Central Texas 512-615-6800 8505 Cross Park Dr., Ste 120 Austin, TX 78754 www.easterseals.com/centraltx</p> <p>Provides services to adults and children with disabilities and their families/caregivers. Outpatient rehab, Early Childhood Intervention, Audiological services, Workforce development, Community and housing services.</p>	<p>Family Eldercare 512-450-0844 1700 Rutherford Lane Austin, TX 78754 www.familyeldercare.org</p> <p>Provides essential services to seniors, adults with disabilities and caregivers including: in home care, geriatric consulting, guardianship services, money management assistance, service coordination, , and a summer fan drive.</p>
<p>Goodwill Community Rehab Programs 512-637-7100 1015 Norwood Park Blvd Austin, TX 78753 www.goodwillcentraltexas.org</p> <p>Offer assistance for people with disabilities seeking entry into the workforce through various programs. Job application training, Interviewing skills training Job seeking skills training, Resume development</p>	<p>Marbridge Ranch 512-282-1144 2310 Bliss Spillar Road Manchaca Texas 78652 www.marbridge.org</p> <p>Provides residential care to more than 240 adults with intellectual disabilities. 170-acre campus with three interconnected communities that provide varying levels of care—from skilled nursing and physical rehabilitation services, to assisted living, to semi-independent care. Training, education, job skills, life skills, leisure and elective activities, summer camps.</p>

<p>Relay Texas 7-1-1 www.puc.texas.gov/</p> <p>Free phone relay service for deaf and hard of hearing. Long distance charges will apply.</p>	<p>Rosedale School 512-414-3617 2117 W. 49TH St Austin, TX 78756 www.archive.austinisd.org/schools</p> <p>Rosedale School is a campus of the Austin ISD serving the needs of students ages 3 – 22 with multiple severe and profound disabilities. Family/caregiver resources and support available.</p>
<p>Texas Workforce Commission 1-800-628-5115 6400 East Hwy. 290 #300 Austin, TX 78723 www.twc.state.tx.us</p> <p>Vocational Rehabilitation Program, Employment program, Independent Living Program, Criss Cole Rehabilitation Center, Blind Children’s Vocational Discovery and Development Program, Blindness Education, Screening, and Treatment</p>	<p>Travis County Services For The Deaf 512-854-9221 (to request an interpreter) 512-854-9205 (Voice) 512-854-9210 (TTY) 2201 Post Road #100 Austin, Texas 78704 www.austindeafservices.org</p> <p>TCSD will provide interpreter services to victims when VS responds to a call-out. Request a Level III interpreter or above, especially when the victim needs to give a statement to a detective. Provides additional advocacy and assistance to the deaf community.</p>

EMPLOYMENT

<p>Ascend – Center for Learning 512-326-8655 1640-B East 2nd St., Suite 100 (at Chalmers St.) Austin, TX 78702 www.ascendaustin.org</p> <p>Free programs to help you meet education & employment goals: One-on-one help with reading, GED Preparation, Computer skills training, Job skills training, Job search assistance Information sessions: Thursday 10:30am/5:30pm</p>	<p>Capital Idea 512-457-8610 Austin 512-238-6992 Round Rock P.O. Box 1784, Austin, TX 78767 P.O. Box 2522, Round Rock, TX 78680 www.capitalidea.org</p> <p>Capital IDEA funds qualified participants' tuition, books and childcare and works with them to find employment with good salaries, benefits and opportunity for career growth.</p>
<p>Caritas of Austin 512-479-4610 611 Neches Street Austin, Texas 78701 www.caritasofaustin.org</p> <p>Serves the homeless, working poor and documented refugees. The Employment Program at Caritas provides clients opportunities to attain self-sufficiency. Clients receive assistance with short-term job placement as well as long-term career development.</p>	<p>City of Austin DeWitty Job Training and Employment Center <i>For City of Austin Job Applicants</i> 512-472-5718 Main 2209 Rosewood Ave, #210 Austin, TX 78702 www.austincityjobs.org</p> <p>Assist with online employment application, Identify jobs for your experience and education, Resume writing assistance and review</p>
<p>Goodwill Job Source 512-637-7100 1015 Norwood Park Blvd Austin, TX 78753 www.austingoodwill.org/wds/job_source</p> <p>Assistance for persons seeking entry into the workforce who have a disadvantaging condition such as limited access to employment, education, housing or health care. Job Search Workshops; Pre-employment tips and training; Application/resume writing and interview skills; Networking/job search skills, Computer Training, E-mail set up</p>	<p>Workforce Solutions of the Capital Area Multiple Locations North: 512-454-9675, M-W 7:30-6:30, T-F 8-5 6505 Airport Blvd Ste. 101, Austin, TX 78752 South: 512-381-4200, M-F 8-5 6505 Burleson Rd, Austin TX 78744 East: 512-223-5400, M-F 8-5 ACC Eastview Campus 3401 Webberville Rd, Bldg 1000, Austin, TX 78702 www.wfscapitalarea.com/ www.workintexas.com</p> <p>Free job search resources offered at three locations; Weekly seminars with tips on resume writing, interviewing, and more; Weekly networking opportunities; Resources for persons with disabilities; Job search assistance and skills training for laid-off workers and low-income adults and youth, TANF recipients, SNAP (food stamp) recipients, veterans, ex-offenders, and older workers.</p>
<p>Helpful Websites:</p> <p>http://austin.employmentguide.com/ www.austin.craigslist.org/jjj http://www.statesman.com/hotjobs/content/hotjobs/</p>	

FINANCIAL ASSISTANCE

<p>Consumer Credit Counseling – Austin Office 512-447-0711 1016 La Posado Dr, Ste. 290 Austin, TX 78752 www.cccs.net</p> <p>Non-profit agency provides budget counseling, debt management, default housing, bankruptcy counseling, first time home buyers education and more. Initial consultation is free. Some services have fees. Willing to work with anyone regardless of ability to pay.</p>	<p>Crime Victim’s Compensation (OAG’s Office) 1-800-983-9933 or 512-936-1200 (in Austin) P.O. Box 12198 Austin, Texas 78711-2198 www.oag.state.tx.us/victims</p> <p>Provides financial assistance to victims of violent crime for counseling, medical bills, relocation, funeral expenses, etc. related to the crime.</p>
<p>St. Vincent de Paul Society 512-251-6995 Multiple Locations www.ssvdp.org/apostolates/basic-needs</p> <p>Offers basic needs assistance through its 39 local parish groups in the Diocese of Austin according to geographic location. Some locations offer one-time financial assistance. Check the website for the group that matches the resident’s zip code.</p>	<p>Texas Public Utility Commission Utility Payment Assistance Programs Lite Up Texas/Link-Up/Lifeline: (866) 454-8387 Toll-free (877) 215-8018 Fax Applications and Backup Documentation PO BOX 4060 Kileen TX 75640-4060 www.puc.texas.gov</p> <p>Utility payment assistance for individuals receiving Medicaid, SNAP, or with income at or below 125% of the federal poverty line.</p>
<p>Trinity Center 512-610-3542 304 East 7th St Austin, TX 78701 www.trinitycenteraustin.org</p> <p>Lottery for financial assistance (IDs/birth certificates/prescription co-pay/bus passes). Tuesday 9:00a—women only Thursday 9:00a—men and women</p>	<p>Assistance with Cost associated with Phone/Utilities : www.fcc.gov/general/lifeline-program-low-income-consumers www.puc.texas.gov/consumer/lowincome/assistance.aspx www.assurancewireless.com</p>

FOOD / CLOTHING / BASIC NEEDS
(See also FINANCIAL ASSISTANCE)

<p>Capital Area Food Bank 512-282-2111 6500 Metropolis Dr. Austin, TX 78744 www.austinfoodbank.org www.centraltexasfoodbank.org</p> <p>Largest food bank in Central Texas. Works with other organizations in the area to ensure that food pantries are well stocked. Can connect individuals to a pantry near them.</p>	<p>Caritas 512-479-4610 (Main line) 611 Neches Street Austin, TX 78701 9027 Northgate Blvd. Austin, TX 78758 www.caritasofaustin.org</p> <p>Serves people who are homeless, the working poor and documented refugees in Travis County. Provides assistance with housing, food, education, employment, refugee resettlement. Community kitchen and Pantry.</p>
<p>El Buen Samaritano Episcopal Mission 512-439-0700 7000 Woodhue Drive Austin, TX 78745 www.elbuen.org</p> <p>Food assistance, education, health care, health and wellness, child learning center, adult education, social services.</p>	<p>Gethsemane Lutheran Church 512-836-8560 200 West Anderson Lane Austin, Texas 78752 www.gethsemaneaustin.org</p> <p>Food Pantry & Clothes Closet are open Tuesdays, 1:30-3:45 p.m. to distribute items to those in need. No residential restrictions. Participants must bring a reusable bag. Re-eligible every 60 days.</p>
<p>Helping Hands Crisis Ministry of Spicewood 512-808-6092 PO Box 19811 Sandcastle Drive Spicewood, TX 78669 www.helpinghandspicewood.org</p> <p>For Spicewood/Pace Bend area residents. Services include: spiritual based counseling, basic food items, home repairs, transportation (possibly gas reimbursement), medical expenses, housing assistance and utility assistance. Hours of Operation - Tuesdays from 4 to 6 PM</p>	<p>Hill Country Comm. Ministries (North) 512-259-0360 1005 Lacy Drive Leander, TX 78641 www.hccm.org</p> <p>Provides food, clothing and other assistance for people in crisis and those living in poverty in southwest Williamson and northwest Travis counties. Provides financial assistance, food pantry, clothing & case management. Monday through Friday, 9 a.m. to 12 noon and 1 to 3 p.m. Services are zip code specific-call in advance.</p>
<p>Lisa's Hope Chest 512-457-0999 4136 E. 12th Street Austin, TX 78723 www.lisashopechest.org</p> <p>Provides free used professional clothing to men and women in need. Tues/Thurs. 4:30-7p and Saturday 10a-2p.</p>	<p>Manos de Cristo 512-477-7454 4911 Harmon Ave Austin, TX 78751 www.manosdecristo.org</p> <p>Provides emergency food and clothing, low cost dental care, adult education classes (English as a second language, computer literacy, and adult basic education in Spanish), food pantry, a clothes closet and two computer labs. Back-to-School program in Austin.</p>

<p>Meals On Wheels and More 512-476-6325 (476-MEAL) 3227 East 5th St. Austin, TX 78702 www.mealsonwheelsandmore.org</p> <p>Delivers hot, nutritious meals to the elderly, disabled, and homebound in the Greater Austin area. Also provide services for grocery delivery, home repair, pet needs, clients with Alzheimer's, and group meals for seniors.</p>	<p>Round Rock Area Serving Center 512-244-2431 1099 E Main Street Round Rock, TX 78664 www.rrasc.org</p> <p>Services provided include a food pantry (M-F from 10a-4p./Sat. 9-12p), Round Rock Coats for Kids, clothing & furniture vouchers, Computers for Kids, community gardens, The Volunteer Center, adult computer classes in English & Spanish, a charity thrift store (M-F 10-4p./Sat. 9-1p.), and financial assistance for utilities, rent, prescriptions, transportation, and temporary lodging.</p>
<p>St. Vincent de Paul Society 512-251-6995 901 W. Braker Ln Austin, Texas 78758 www.ssvdp.org</p> <p>Offers basic needs assistance through its 39 local parish groups in the Diocese of Austin according to geographic location.</p>	<p>The Storehouse 512-989-9989 1202 FM 685, Ste. C4-C5 Pflugerville, TX 78660 www.thestorehousenetwork.com</p> <p>Offers food, clothing, and faith-based support to people in need on order to end the cycle of poverty. Serves clients: Tuesday-Friday 10 a.m. to 2 p.m.</p>
<p>Travis County Community Centers All locations M-F, 8a-5p. Downtown: 512-854-4120 , Palm Square Bldg: 100 N. IH 35, Ste. 2000 South: 512-854-9130, 2201 Post Road, Ste. 101 Oak Hill: 512-854-2130, 8656-A Hwy 71 W, Ste. A Del Valle: 512-854-1520, 3518 FM 973 Jonestown: 512-854-1500, 18649 FM 1431, Ste.6A Manor: 512-854-1550, 600 W. Carrie Manor St. Pflugerville: 512-854-1530, 15822 Foothill Farms Loop, Bldg D www.traviscountytexas.gov/health-human-services</p> <p>Provides the county's rural transportation program (CARTS), Emergency assistance for basic household needs, Home weatherization, Services for the deaf and hard of hearing, Veterans Services, Agricultural Extension Services. Focus on prevention of homelessness, domestic violence, communicable diseases and injuries from falls.</p>	<p>Trinity Center 512-610-3542 304 East 7th St Austin, TX 78701 www.trinitycenteraustin.org</p> <p>Serve spiritual, emotional, and physical needs of people experiencing homelessness and poverty in Austin. Operate Sun-Fri. Check website for further details.</p>
<p>WIC – Women, Infants and Children 1 (800) 942-3678 www.dshs.state.tx.us/wichd</p> <p>Provides food vouchers, nutritional education, breast pump loans, breastfeeding education and referrals to other health care agencies Requirements: Low-income; children up to 5 years of age; pregnant / nursing / post-partum women.</p>	

FUNERAL/BURIAL/CREMATION SERVICES

<p>Affordable Burial & Cremation Service 512-354-2509 13009 Dessau Rd Austin, TX 78754 www.centraltexascremation.com</p> <p>Family owned and operated affordable cremation service with an on-site crematory in Travis County. Provide simple cremation and burial services for families in the Central Texas area.</p>	<p>All Faiths Funeral Service 512-339-8878 (North) 8507 N. IH-35, Austin, TX 78753 512-326-8878 (South) 4360 S. Congress Avenue Ste. 115, Austin, TX 78745 www.allfaithsonline.com</p> <p>All religions. Direct burial. Cremation. Accept CVC.</p>
<p>Angel Funeral Home 512-441-9738 1600 S. 1st Street Austin, TX 78704 www.angelfuneralhome.com</p> <p>All religions. Direct burial. Cremation. Accept CVC.</p>	<p>Austin-Peel & Son Funeral Home 512-419-7224 607 E. Anderson Lane Austin, TX 78752 www.austinpeel.com</p> <p>All religions. Direct burial. Cremation. Accept CVC.</p>
<p>Beck Funeral Homes 512-244-3772: 15709 Ranch Road 620, Austin 512-259-1610: 1700 E Whitestone, Cedar Park 512-251-3500: 4765 Priem Lane, Pflugerville www.beckchapels.com</p> <p>All religions. Direct Burial. Cremation. Accept CVC.</p>	<p>Cook-Walden Funeral Homes 512-454-5611: 6100 North Lamar, Austin 512-892-1172: 6300 West William Cannon Dr, Austin 512-251-4118: 14501 North Ih-35, Pflugerville 512-335-1155: 9700 Anderson Mill Rd, Austin 512-863-2564: 2900 Williams Dr, Georgetown www.cookwaldenfuneralhome.com</p> <p>All religions. Direct Burial. Cremation. Accept CVC</p>
<p>Elgin Funeral Home 512-281-5697 712 N. Avenue C Elgin, Texas 78621 www.elginfuneralhome.net</p> <p>All religions. Direct Burial. Cremation. Accept CVC.</p>	<p>Fuller Sheffield Funeral Services 512-476-9164 2808 E. Martin Luther King Jr. Blvd. Austin, TX 78702 www.fuller-sheffieldfuneral.com</p> <p>All religions. Direct Burial. Cremation. Accept CVC.</p>

<p>Funeral Consumers Alliance of Central Texas 512-480-0555 3710 Cedar St., Room 112 Austin, TX 78705 www.fcaambis.org</p> <p>A non-profit, consumer group that provides information to help you make end-of-life decisions that fit your values and your budget. M, W, and F from 10a-2p.</p>	<p>Harrell Funeral Homes 512-443-1366: 4435 Frontier Trail, Austin 512-382-6543: 100 Heritage Drive & HWY 290W, Austin 512-268-8200: 1715 Kirby, Kyle www.harrellfuneralhomes.com</p> <p>All religions. Direct Burial. Cremation. Accept CVC.</p>
<p>Heart of Texas Cremation and Burial Services 12010 Hwy 290 West, Ste. 210 Austin 512-243-7277 www.heartoftexascremations.com</p> <p>Dignified and compassionate cremation for the lowest price in the area. Because we want to serve you, if another funeral establishment, within our service area, advertises a lower cremation price than our price we will match or beat that price.</p>	<p>Indigent Burial 512-854-1440 100 N. IH 35, Suite 2000 Austin, TX 78701 www.traviscountytexas.gov/health-human-services/burial</p> <p>Assists very low income families with burial when they cannot afford a funeral. Cremation not available. Several restrictions. Must attempt to make arrangements with a funeral home first.</p>
<p>King of Tears Mortuary 512-476-9128 1300 E. 12th Street Austin, TX 78702 www.king-tearsmortuary.com</p> <p>Focus on African American Community. All religions. Direct Burial. Cremation. Accept CVC</p>	<p>Mission Funeral Homes 512-476-4355 1615 East Cesar Chavez, Austin 512-444-3355 6204 South First Street, Austin www.missionmemorials.com</p> <p>All religions. Direct Burial. Cremation. Offer Pet Memorials. Accept CVC</p>
<p>The Neptune Society 512-323-0122 911 W Anderson Lane Ste. 111 Austin, TX 78757 www.neptunesociety.com/austin-cremation</p> <p>Cremation and At-sea burial services. No traditional burial services. <i>Might accept CVC, but will withhold service until payment received.</i> Also offer veteran services.</p>	<p>Phillips Upshaw & Richard Funeral Home 512-472-1934 1410 E. 12th Street Austin, TX 78702 www.phillipsupshawrichard.webs.com</p> <p>All religions. Direct Burial. Cremation. Accept CVC</p>
<p>Providence-Jones Family Funeral Home 512-281-2340 604 Hwy. 95 North Elgin, Texas 78621 www.providencejonesfuneralhome.com All religions. Direct Burial. Cremation. Accept CVC</p>	<p>A Simple Tradition Funeral Service 512-478-4300 1611 E. Cesar Chavez Austin, TX 78702 www.imortuary.com</p> <p>All religions. Direct Burial. Cremation. Travis County ONLY. Accept CVC.</p>

<p>Solace Eco-Friendly Funeral Services 512-294-1499 512-551-9079 1508 W. Koenig Ln Austin, TX 78756 www.solacefunerals.com</p> <p>Offer traditional funeral services, home funerals, family led services, green burials, cremation services, casket sales/delivery, sustainable biodegradable caskets/urns/shrouds. Accept CVC</p>	<p>Weed-Corley-Fish Funeral Homes 512-452-8811: 3125 North Lamar Blvd., Austin 512-442-1446: 2620 South Congress Ave., Austin 512-263-1511: 411 Ranch Road 620 South, Lakeway 1200 Baghdad Road, Leander 512-260-8800 www.wcfish.com</p> <p>All religions. Direct Burial. Cremation. Accept CVC</p>
<p>Funerals360 www.funerals360.com</p> <p>Information about different end-of-life options, including burial, green burials, cremation, body donation, etc. It has interactive tools, including a search function, funeral planning checklist and online memorials. It also lets users compare costs, locate vendors and access information about specific topics like military burials, consumer rights and organ/tissue donation. It even has a list of books that help explain death/grief to children.</p>	

GENERAL ASSISTANCE

<p>211 - First Call For Help United Way Greater Austin Call toll-free 2-1-1 or 877-541-7905 www.211centraltexas.org</p> <p>A free, confidential multilingual resource available 24 hours a day, 7 days a week. Provides callers with information and referral to non-profit agencies and participating businesses based on their needs.</p>	<p>Assistance League of Austin 512-458-3716 4901 Burnet Rd, Austin, TX 78756 www.alaustin.org</p> <p>An all-volunteer agency with several programs : Scholarships to qualifying students attending ACC. Bus with Us Provides seniors from area facilities a scenic, restful and relaxing day out. Fresh Start serves foster youth in the Greater Austin area who are exiting high school and the foster care system move into independent living. Operation School Bell provides school-age children in-need with a wardrobe of new school clothing, shoes, toiletries, and backpack. Operation Wish List provides assistance to AISD schools which have a high percentage of students at risk. Toy Cart at Dell Children's Hospital brings joy to sick and injured children by giving them a toy and a book 3 times a week for as long as they are in the hospital. Waste Not allows Assistance League to repurpose goods that cannot be sold in THRIFT HOUSE.</p>
<p>Aunt Bertha www.auntbertha.com</p> <p>Search for free or reduced cost services like medical care, food, job training, and more!!!</p>	<p>Austin Learning Academy 512-457-9194 P.O. Box 6923 Austin, Texas 78762 1311 Hackberry Street Austin, TX 78702 www.alaweb.org</p> <p>Adult basic education, GED preparation, ESL, career/college preparation, technology, parenting and early childhood education.</p>
<p>Catholic Charities of Central Texas 512-651-6100 1625 Rutherford Lane, Austin, Texas 78754 www.ccctx.org</p> <p>General Case Management: Long-term comprehensive case management is available to assist families in developing and implementing a recovery plan to help stabilize their household and achieve economic self-sufficiency. See website for all services and hours.</p>	<p>TX Health and Human Services 211 or 877-541-7905 www.yourtexasbenefits.com</p> <p>SNAP food benefits (food stamps); Health care benefits (Medicaid); Cash help for families (TANF); Medicare savings programs; Long-term care Online tool to determine what public assistance you may be eligible for, and to manage your public assistance accounts.</p>

HEALTH

<p>Central Health 512-978-8130 1111 East Cesar Chavez St. Austin, TX 78702 www.cheligibility.net www.traviscountyhd.org MAP: www.medicalaccessprogram.net</p> <p>ADMINISTERS MEDICAL ACCESS PROGRAM Central Health arranges for healthcare services for Travis County residents who are not eligible for other private or public insurance programs. To qualify for full benefits under the Medical Access Program (MAP), residents must be at or below 100% of the Federal Poverty Income Guideline (FPIG), unless elderly or disabled, who must be at or below 200% FPIG.</p>	<p>Community Care Clinics 512-978-9015 www.communitycaretx.org</p> <p>Provides outpatient primary healthcare, dental care, limited specialty care, and behavioral health services. Also provides HIV/AIDS treatment at the David Powell location, and care for the homeless at the ARCH. These services are provided to Travis County residents whose incomes and lack of private health insurance qualify them for enrollment. Medicaid, Medicare, MAP, CHIP and Sliding Scale fees.</p>
<p>Manos de Cristo Dental Clinic 512-477-2319 4911 Harmon Ave Austin, TX 78751 www.manosdecristo.org/dental.html</p> <p>Low cost dental care. No insurance needed.</p>	<p>People's Community Clinic 512-478-4939 2909 North IH-35 Austin, Texas 78722 www.austinpcc.org</p> <p>Comprehensive health and wellness care for the un- and underinsured. All services are offered to patients on a sliding scale basis.</p>
<p>Planned Parenthood <i>Downtown: 512-477-5846</i> 1823 E 7th Street, Austin, TX 78702 <i>South Austin: 512-276-8000</i> 201 East Ben White Blvd, Austin, TX 78704 <i>North Austin: 512-331-1288</i> 9041 Research #250, Austin, TX 78758 www.plannedparenthood.org www.ppgreatertx.org</p> <p>Birth Control, General Health Care, HIV Testing, LGBT Services, Men's Health Care, Morning-After Pill (Emergency Contraception), Pregnancy Testing & Services, STD Testing, Treatment & Vaccines, Women's Health Care</p>	<p>Seton Community Health Clinics <i>McCarthy Community Health Center</i> 512-324-4930 2811 East Second Street, Austin <i>Kozmetsky Community Health Center</i> 512-324-4940 3706 S. First Street, Austin <i>Topfer Community Health Center</i> 512-324-6850 8913 Collinfield Road, Austin www.seton.net/locations/clinics</p> <p>Comprehensive health services for medically underserved families in Austin. All medical and counseling services are available on a sliding scale based on family size and income. Medicare, Medicaid and CHIP are accepted.</p>

<p>Pre-Existing Condition Insurance Plan www.cms.gov</p> <p>Government insurance plan for citizens who have been without health coverage for at least 6 months and have a pre-existing condition or have been denied health coverage due to health condition.</p>	<p>Volunteer Healthcare Clinic 512-459-6002 4215 Medical Parkway Austin, Texas 78756 www.volclinic.org</p> <p>Basic medical care and prevention education to the uninsured residents of Travis County. VHC is open for Walk-in patients on Tuesdays and Thursday evenings at 5pm. All patients must arrive before 6pm to receive a ticket for that evening's clinic. PHOTO ID REQUIRED</p>
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HOUSING
(See also SHELTERS)

<p>Austin Tenant's Council 512-474-7006 Main 512-474-1961 Telephone Counseling 1640-B East 2nd Street, Suite 150 Austin, TX 78702 www.housing-rights.org</p> <p>Counseling and mediation for tenants and landlords about tenant/landlord problems. Educational workshops and rental repair mediation</p>	<p>Blackland Community Development Corporation 512-220-8751 1902 E. 22nd St. Austin, Texas 78722 www.blacklandcdc.org</p> <p>Provide affordable housing to low-income families, senior citizens, and individuals with disabilities. Provide transitional housing and case management services to homeless and near-homeless families.</p>
<p>ECHO www.austinecho.org</p> <p>Sandra Joy Anderson Clinic: 1705 E.11th St., Austin, Tx 78702. (Mon & Tues:9am-4pm)</p> <p>Goodwill of Central Texas: 1015 Norwood Park Blvd. Austin, TX 78753 (Wed, Thurs & Fri:9am-4pm)</p> <p>The Southeast Health & Wellness Clinic: 2901 Montopolis Dr., Austin, Tx 78741: (Mon-Fri: 9am-4pm)</p> <p>Trinity Center (Mon & Tues are women only): 304 E 7th St., Austin, Tx 78701 (Mon-Fri 9am-1pm)</p> <p>Helps with Minimal Housing Assistance to permanent Supportive Housing. You can either do a walk in at the mentioned locations below or fill out a (CA) Coordinated Assessment on the website under "Are you experiencing homelessness?"</p>	<p>Foundation Communities 512-447-2026 3036 S. 1st Street, Austin, TX 78704 www.foundcom.org</p> <p>Affordable homes and support services for thousands of low-income families and individuals. Apartment and duplex communities near schools and public transportation along with services that help people reach their educational and financial goals. Community Learning Centers and ESL offered at some locations.</p>
<p>Foundation for the Homeless 512-453-6570 PO Box 28006 Austin, TX 78755 www.foundationhomeless.org</p> <p>Case management, rent and utility assistance, shelter and transitional or permanent housing programs. **Serves only families or single parents with children – No individual**</p>	<p>Front Steps (The ARCH) 512-305-4100 500 E. 7th Street Austin, TX, 78701 www.frontsteps.org</p> <p>Supportive and Transitional Housing programs for the chronically homeless, with case managers to assist clients in obtaining and maintaining employment or other income and addressing mental health and physical health needs.</p>

<p>Mobile Loaves & Fishes 9301 Hog Eye Road, Suite 950, Austin 512-328-7299 www.mlf.org/</p> <p>27-acre master planned community that provides affordable, permanent housing and a supportive community for the disabled, chronically homeless in Central Texas</p>	<p>Rosewood Room Board and Care Center 512-785-3124 10101 Bluff Bend Austin, TX 78702 www.welivesober.com</p> <p>Living facility for people who are homeless or have disabilities. Provides shelter/transitional housing for displaced people and those from correctional institutions. Provides shelter for homeless and/or battered men, women, and children, and MHMR patients. Offers food, linen services, counseling, and referral services for people recovering from drug or alcoholic abuse. Promotes and encourages development of skills for independent living. Fees: \$35/day, \$140/week or \$550/mo. Sliding scale available for those who qualify.</p>
<p>Saint Louise House 512-326-2774 Mailing: 2026 Guadalupe Street Austin, Texas 78705 www.saintlouisehouse.org</p> <p>Provides affordable and supportive housing for low income homeless women and their children with the goal of helping families develop long-term stability. 24-unit apartment complexes and the capacity to serve 46 families</p>	

IMMIGRANT SERVICES

<p>American Gateways 512-478-0546 314 East Highland Mall Boulevard, Suite 501 Austin, TX 78752 www.americangateways.org</p> <p>Free and low-cost legal services and education to promote justice for immigrants and refugees in Central Texas. Can provide assistance with immigration paperwork for those who qualify.</p>	<p>Asian Family Support Services (877) 281-8371 Toll-free Or 512-651-3743 Local www.afssaustin.org</p> <p>Provides assistance to Asian and other immigrant families dealing with domestic violence, sexual assault and trafficking.</p>
<p>Aston International Academy 512-476-1933 1201 West 24th, Suite 210 Austin, TX 78705 www.astonusa.com</p> <p>ESL classes. TOEFL prep. Full time: 18 hours/week. \$225 for each week of study; Semester \$3375 Materials: \$175 Students may divide tuition into 2 payments Students with an I-20/Student (F-1) Visa must study full-time. Part time/one-on-one also available.</p>	<p>Austin Learning Academy 512-457-9194 P.O. Box 6923 Austin, Texas 78762 www.alaweb.org</p> <p>Offers English as a Second Language classes.</p>
<p>Casa Marianella 512-385-5571 821 Gunter Street Austin, TX 78702 www.casamarianella.org</p> <p>Emergency shelter for recent immigrant/ asylum seekers/asylees; transitional housing for women and children escaping violence; legal/medical resources/food/clothing; English classes; computer access, and job support for Latina women</p>	<p>Catholic Charities of Central TX Immigration Legal Services 512-651-6125 1625 Rutherford Lane, Bldg A, 2nd Fl Austin, TX 78754 www.ccctx.org/programs/ils</p> <p>Low cost legal services for individuals in family-based immigration cases, naturalization, immigration representation for victims of crime or abuse, and other immigration related matters.</p>
<p>Consulate General of Mexico 512-478-2866 410 Baylor Street Austin, Texas www.consulmex.sre.gob.mx/austin/</p>	<p>Consulate General of El Salvador Houston, TX 713-270-8537 Consulate General of Guatemala, Houston, TX 713-953-9531 Consulate General of Honduras, Houston, TX 713-785-5932 Consulate General of Nicaragua, Houston, TX 713-789-2762 www.sos.state.tx.us</p>

<p>El Buen Samaritano Episcopal Mission 512-439-0700 7000 Woodhue Drive Austin, TX 78745 www.elbuen.org</p> <p>Food assistance, education, health care, health and wellness, child learning center, adult education, social services.</p>	<p>Immigration Clinic at UT School of Law 512-232-1292 727 East Dean Keeton Austin, TX 78705 www.utexas.edu/law/clinics/immigration</p> <p>Free legal assistance during UT semester (Starts in Aug/Sept and Jan/Feb). Law students work cases under supervision of licensed attorney. Screen cases by phone. High school students have priority.</p>
<p>Literacy Coalition of Central Texas 512-735-2533 Literacy Hotline 1-866-518-READ (7323) 835 N Pleasant Valley Rd Austin, TX 78702 www.willread.org</p> <p>The Coalition provides English as a Second Language programming, adult Basic Education, computer literacy, health literacy, and workplace literacy. Services provided through various community agencies.</p>	<p>Trúc Việt 512 537-8652 www.trucviet.org</p> <p>Trúc Việt is a non-profit 501(c)(3) organization, founded with a mission to improve the quality of life for Vietnamese Americans by enhancing awareness of the traditions and values, and to share the Vietnamese culture to others/Austin through educational and cultural projects.</p>
<p>University Leadership Institute 512-703-0228 1 University Station A6220 SOC # 306 Austin , TX 78705 www.universityleadershipinitiative.org</p> <p>Pro Se (self-representation) clinics for college students who immigrated as children.</p>	

LGBTQ

<p>AIDS Services of Austin (ASA) 512-458-2437 512-458-TEST (8378) 7215 Cameron Road, Austin, TX 78752 www.asaustin.org</p> <p>Serves clients with HIV/AIDS. Programs including food and nutrition, counseling, case management, prevention outreach, a dental clinic, legal services, an emergency relief fund and a risk reduction program.</p>	<p>Gender and Sexuality Center at UT Austin (512) 232-1831 100 West Dean Keeton St. A4400, Austin, TX 78712 www.diversity.utexas.edu/genderandsexuality/contact/</p> <p>The GSC is available to provide support and assistance to any campus LGBTQ, women's or ally organization. Individuals are also welcome.</p>
<p>GLBT National Help Center General Talkline 888-843-4564 Youth Talkline 888-246-PRIDE (7743) www.glbtnationalhelpcenter.org</p> <p>A chat service offering one-on-one peer support for gay, lesbian, bisexual, transgender and questioning people. Available Monday–Friday, 4 p.m.–midnight and Saturday, noon–5 p.m. (EST)</p>	<p>SAFE Alliance 512-267-SAFE (7233) 1515-A Grove Blvd., Austin, TX 78741 24-hour crisis hotline and Emergency Shelter. www.safeaustin.org</p> <p>Resident and non-resident services include transitional housing, case management, counseling, support groups, legal advocacy, and more. <i>Ability to find shelter for men when needed.</i> Safepets program can help find a foster home for pets.</p>
<p>Out Youth 512-419-1233 909 East 49 1/2 Street Austin, Texas 78751 www.outyouth.org</p> <p>Out Youth serves the Central Texas LGBTQ+ youth and their allies with programs and services to ensure these promising young people develop into happy, healthy, successful adults. They host a variety of programs and services for youth, and provide trainings and resources for parents, teachers and community members.</p>	<p>Trans Lifeline Anonymous 24/7 Peer Crisis Hotline 877-565-8860 www.translifeline.org</p> <p>Trans Lifeline works to end transgender suicide and improve overall mental health of transgender people through education, advocacy, and direct service. We empower trans people to help one another, and to shape our collective efforts by drawing upon our wealth of individual experiences.</p>
<p>Waterloo Counseling Center 512-444-9922 314 E Highland Mall Blvd, Suite 301 Austin, TX 78752 www.waterloocounseling.org</p> <p>Waterloo offers high quality, affordable mental health counseling to the entire community and has an expertise in serving the LGBTQ community; people living with HIV/AIDS and their loved ones; and people experiencing trauma, depression or anxiety. Fees are based on a sliding scale for people who are uninsured. Waterloo accepts many major forms of insurance, including Medicaid and Medicare.</p>	

LEGAL ASSISTANCE

<p>Austin Tenant’s Council 512-474-7006 Main 512-474-1961 Telephone Counseling 1640-B East 2nd Street, Suite 150 Austin, TX 78702 www.housing-rights.org</p> <p>Counseling and mediation for tenants and landlords about tenant/landlord problems. Educational workshops and rental repair mediation. NOT LEGAL REPRESENTATION.</p>	<p>Lawyer Referral Service of Central Texas 512-472-8303 Main/Legal Line (866) 303-8303 Toll-free P.O. Box 218 Austin TX 78767 www.AustinLRS.com</p> <p>Referrals to attorneys based on client needs. Low Cost Attorney Services also available for those who qualify. Free Legal Line: 5:30 pm to 7:30 pm Every First Tuesday of the Month</p>
<p>Office of the Attorney General (OAG) Child Support Division (800) 252-8014 Toll-free South: 512-441-6162 2101 E. St. Elmo Rd., Bldg. 2, Ste. 225 Austin, TX 78744 Central: 512-854-9696 1010 Lavaca Austin, TX 78701 North: 512-339-1135 1616 Headway Circle, Suite 100 Austin, TX 78754 www.oag.state.tx.us/cs www.childsupport.oag.state.tx.us</p> <p>The Child Support Division may: Locate the absent parent, Establish paternity, Establish and enforce child support orders, Establish and enforce medical support orders, Review and adjust child support payments, and Collect and distribute child support payments. NOT LEGAL REPRESENTATION.</p>	<p>Texas Advocacy Project <i>Family Violence Legal Line</i> 800-374-HOPE or 512-476-5770 <i>Family Law Hotline</i> 800-777-FAIR or 512-476-1866 <i>Sexual Assault Legal Line</i> 888-296-SAFE or 512-225-9290 www.texasadvocacyproject.org</p> <p>Provides free legal services statewide to victims of domestic violence, sexual assault and stalking. Assists clients in representing themselves. NOT LEGAL REPRESENTATION.</p>
<p>Texas Civil Rights Project 512-474-5073 1405 Montopolis Drive Austin, TX 78741 www.texascivilrightsproject.org</p> <p>Promotes racial, social, and economic justice through community education and litigation. Services include direct legal representation, community education, public awareness campaigns, education and advocacy on behalf of those who have historically been underserved or excluded from the justice system. Takes cases re: disability rights, workplace violations for low-income workers, discrimination, police misconduct and free speech.</p>	<p>Texas Rio Grande Legal Aid (TRLA) 512-374-2700 or (888) 512-988-9996 Toll-free 4920 N. I-35 Austin, TX 78751 www.trla.org/office/austin</p> <p>Free Legal Services for low-income persons who qualify. No criminal defense. Free Legal Advice Clinic: 6:00 - 7:00 p.m. (Except for school holidays) Mondays: Martin Junior High School 1601 Haskell St. Wednesdays: Webb Middle School 601 E St. Johns Avenue</p>

<p>Texas Legal Services Center 512-477-6000 815 Brazos, Suite 1100 Austin, Texas 78701 Facility Victims: 1-800-622-2520, ext. 127 Health Law Project: 1-866-979-4343 Lawyer Referral Service Statewide: 1-800-622-2520 Austin/Travis County: 512-477-3950 Legal Aid for Survivors of Sexual Assault (LASSA) Hotline: 1-844-303 SAFE (7233) Legal Hotline for Texans: 1-800-622-2520 South Central Pension Rights Project: 1-800-443-2528 Texas Elder Exploitation Project: 1-888-612-6626 VICARS: 1-888-343-4414 www.tlsc.org</p> <p>Provides self-help legal advice to Texas residents over age 60 or who receive Medicare. TLSC also assists low income people who have problems accessing health care, low income victims of violent crimes, persons who have suffered abuse or neglect in residential care facilities such as nursing homes, victims of ID theft, and persons who have problems with pensions. NOT LEGAL REPRESENTATION.</p>	<p>Travis County Domestic Relations Office (DRO) Child Support and Custody cases 512-854-9696 Main Child Access/Visitation Program and Cooperative Parenting Program 512-854-9821 Family Court Services 512-854-9216 1010 Lavaca St., Austin, TX 78701 www.traviscountytexas.gov/dro</p> <p>Handles specific areas of Family Law on behalf of the Travis County District Courts, and has a contract with the Office of the Attorney General (OAG) to create an integrated child support system for Travis County.</p>
<p>UT Austin School of Law – Legal Clinics 512-471-5151 Main 512-232-1292 Immigration Clinic 512-232-1300 Criminal Defense Clinic 512-232-1358 Domestic Violence Clinic 512-451-3222 Juvenile Justice Clinic 727 E. Dean Keeton St., Austin, TX 78705 www.utexas.edu/law/clinics</p> <p>Pro Bono Legal Services provided as caseloads allow – Most likely to accept cases in Aug/Sept and Jan/Feb (at beginning of semesters). Law students work cases under supervision of licensed attorney.</p>	<p>Volunteer Legal Services 512-476-5550 816 Congress Ave, Suite 701 Austin, TX 78701 www.vlsoct.org</p> <p>VLS helps low-income clients access the civil justice system by providing volunteer attorneys who donate free legal advice and representation.</p>

MENTAL HEALTH/MENTAL ILLNESS
(See also COUNSELING)

<p>Austin Lakes Hospital (Private hospital) 512-544-5253 1025 East 32nd Street, Austin, TX 78705 www.austinlakeshospital.com</p> <p>Adult in-patient psychiatric services</p>	<p>Austin Oaks Hospital (Private hospital) 512-440-4800 1407 W. Stassney Ln, Austin, TX 78745 www.austinoakshospital.com</p> <p>Adult, adolescent, & children in-patient psychiatric services</p>
<p>Austin State Hospital (State funded and managed) 512-452-0381 4110 Guadalupe Street Austin, TX 78751 www.dshs.state.tx.us/mhhospitals/AustinSH/</p> <p>Adult and adolescent in-patient psychiatric services</p>	<p>Bluebonnet Trails Community Services 1-800-841-1255 1009 North Georgetown St., Round Rock, Texas 78664 www.bbtrails.org</p> <p>Center services are provided to adults with serious mental illness and chemical dependency; to children and adolescents with serious mental illness or emotional disorders, chemical dependency, autism or pervasive developmental disorders; to persons with mental retardation; and to infants and toddlers with developmental delays.</p>
<p>Capital Area Counseling 512-302-1000 2824 Real Street Austin, TX 78722 www.cacaustin.org</p> <p>Provides low-cost, long-term counseling to adults, families, couples and children. Services provided by graduate level interns working toward licensure. Fees as low as \$10/session for those who qualify.</p>	<p>Cross Creek Hospital 512-215-3900 8402 Cross Park Dr Austin, TX 78754 www.crosscreekhospital.com/</p> <p>Inpatient treatment center for adolescents and adults that are suffering from symptoms of depression, anxiety, bipolar disorder, behavioral issues and co-occurring disorders. Call for an initial no-cost assessment 24 hrs./ 7 days a week.</p>
<p>Hill Country Counseling Center 512-491-8444 1433 Fairfield Dr. Austin, TX 78758 www.hillcountrycmhc.com</p> <p>Partial Hospitalization, Outpatient, Individual Therapy, Group/Family Therapy, Parenting Classes, 24 Hour Emergency Line Insurance and private pay.</p>	<p>Integral Care – Behavioral Health Services <i>Intake through PES: 512-472-4357</i> 512-804-3600 1165 Airport Blvd, Second Floor, Austin www.integralcare.org</p> <p>Provides treatment, rehabilitation and support services to consumers who have a history of multiple hospitalization treatments. ACT services include supported housing and co-occurring psychiatric and substance use disorder services. Most services provided through a mobile service delivery team.</p>

<p>Lone Star Circle of Care 512-524-9273 or (877) 800-5722 1221 W. Ben White Blvd, Suite B-300 Austin, Texas 78704 3950 N. A.W. Grimes Boulevard Suite N102 Round Rock, TX 78665 2423 Williams Drive, Suite 108 Georgetown, Texas 78628 www.lscctx.org</p> <p>Adult, adolescent and child outpatient psychiatry and psychotherapy services. Insurance, private pay, and sliding scale.</p>	<p>MCOT (Mobile Crisis Outreach Team) 512-472-4357 www.integralcare.org/program/mobile-crisis-outreach-team-mcot/</p> <p>MCOT is a team of medical and mental health professionals who help people having a mental health crisis. Help is available 24 hours a day, 7 days a week – at home, work or school, in clinics and on the streets. Services include: safety and care plans, mental health services for up to 90 days and referrals to other community resources.</p>
<p>NAMI Austin 512-420-9810 Austin State Hospital 4110 Guadalupe St. Bldg. 781, 4th Floor, Room 419 Austin, TX 78751 www.namiaustin.org</p> <p>Education and support group programs for people living with mental illness and their loved ones.</p>	<p>Rock Spring Behavioral Health Hospital (512) 819-9400 700 SE Inner Loop Georgetown, TX 78626 www.rockspringshealth.com/</p> <p>Inpatient and outpatient treatment services to adults and adolescents suffering from mental illness and/or addiction. **24 hour hotline to speak with clinician**</p>
<p>Seton Shoal Creek Hospital (Private hospital) 512-324-2000 Inpatient 512-324-2039 Outpatient intake 3501 Mills Avenue Austin, TX 78731 www.seton.net/locations/shoal_creek</p> <p>In- and Outpatient psychiatric treatment for adults and adolescents. **No longer accepting walk-ins, referral required**</p>	<p>TCSO Crisis Intervention Team / MH Unit 512-854-3445 Office 512-974-0845 (Dispatch)</p> <p>Peace officers assigned to assist in obtaining treatment for individuals who are a threat to themselves or others. Crisis Intervention Deputies have been specially trained in mental health crisis intervention.</p>

SHELTERS (ANIMALS)

<p>Austin Animal Center Dial 311 7201 Levander Loop (no longer at Town Lake) Austin, TX 78702 Adoption/Reclaim Hours: Mon.-Sun. 11am-7pm Animal Receiving: Mon.-Fri. 11am-7pm & Sat.-Sun. 11am-5pm www.austintexas.gov/department/animal-services</p> <p>City of Austin's primary animal shelter. Accepts any animal needing shelter. Foster and adoption services. May accept animal on a temporary basis. Services based on space/availability.</p>	<p>Austin Humane Society 512-646-PETS or 512-646-7387 124 W. Anderson Lane Austin, TX 78752 Monday – Saturday: Noon – 7:00 pm Sunday: Noon – 5:00 pm www.austinhumanesociety.org</p> <p>Austin's largest, longest standing no-kill, non-profit animal shelter. Shelter, adoptions, spay/neuter, Pet Loss Support Group.</p>
<p>Austin Pets Alive! 512-961-6519 1156 West Cesar Chavez Austin, TX 78703 Hours: 11:30-7pm daily www.austinpetsalive.org</p> <p>Shelter and adoption program. Focuses solely on the pets who have already been passed over by other groups and the shelters' adoption programs and only takes the healthy and treatable pets who are about to be killed and have no other options.</p>	<p>Mission Funeral Homes Provides Pet Memorials 512-476-4355 1615 East Cesar Chavez, Austin, TX 78702 512-444-3355 6204 South First Street, Austin, TX 78745 www.missionmemorials.com</p> <p>All religions.</p>

SHELTERS / HOMELESS SERVICES
(See also HOUSING)

<p>ARCH / Front Steps 512-305-4100 500 E 7th St Austin, TX 78701 www.frontsteps.org</p> <p>A 100-bed (250 during extreme weather) shelter for men. Numerous co-located agencies make the ARCH a one-stop shop where clients can receive support for mental health, medical, legal, employment and other needs, all under one roof.</p>	<p>Austin Women and Children’s Shelter (Salvation Army) 512-933-0600 4523 Tannehill Ln. Austin, TX 78721 www.salvationarmyaustin.org</p> <p>Ability to sleep 60 women and children at a time. Additionally, 6 beds are reserved for women without children. Helps clients with job acquisition, financial planning, child and family therapy, after-school tutoring and transportation to local schools. Includes one of the state’s only licensed child-care centers for homeless children.</p>
<p>Casa Marianella 512-385-5571 821 Gunter Street Austin, TX 78702 www.casamarianella.org</p> <p>Emergency shelter for recent immigrants, asylum seekers, and asylees, transitional housing for women and children escaping violence, legal and medical resources, food, clothing, English classes, computer access, and job support for Latina women</p>	<p>Lifeworks - Emergency Shelter for Youth & Young Moms and Babies Shelter 512-735-2400 *Confidential location* www.lifeworksaustin.org</p> <p>Agency provides an emergency shelter for youth, as well as Street Outreach to homeless youth, Transitional Living and Supportive Housing programs.</p>
<p>Salvation Army - Downtown 512-476-1111 501 E. 8th Street Austin, TX 78701 www.salvationarmyaustin.org</p> <p>For men, women, and children. Food and safe shelter. Serves over 800 meals a day, houses a clinic, offers veterans outreach, job assistance, transitional program for people who are newly employed. Beds for 259 people. When temperatures approach freezing, SA joins with the city, area churches and other partners to provide extended shelter capacity for those looking for a place out of the cold to sleep.</p>	<p>Trinity Center 512-610-3542 304 E. 7th Street Austin, Texas 78701 www.trinitycenteraustin.org</p> <p>Assistance for homeless individuals. Daily programs including food; clothing distribution; financial assistance; help with IDs, birth certificates, RX copays; showers; case management; health clinic links to other agencies’ programs; and more.</p>

SHELTERS FOR VICTIMS

<p>SAFE Alliance (Safeplace) 512-267-7233 (SAFE) 1515-A Grove Blvd Austin, TX 78741 www.safeplace.org</p> <p>24 hour crisis hotline and Emergency Shelter. Resident and non-resident services include transitional housing, case management, counseling, support groups, legal advocacy, and more. <i>Ability to find shelter for men when needed.</i> Safepets program can help find a foster home for pets while victim is at shelter.</p>	<p>Hope Alliance (Williamson County) 512-255-1212/ 800-460-7233 *Shelter location confidential* Office: 1011 Gattis School Rd Ste 106 Round Rock, TX 78664 www.hopealliancetxt.org</p> <p>24-hour crisis hotline and Emergency Shelter. Resident and non-resident services include transitional housing, case management, counseling, support groups, legal advocacy, and more.</p>
<p>Family Crisis Center (Bastrop, Fayette, Lee) 512-303-7755 or 1-888-311-7755 Office: 431 Old Austin Hwy Bastrop, TX www.family-crisis-center.org</p> <p>24-hour Hotline, Crisis Intervention and Emergency Shelter, Supportive Housing, Counseling and Support Services, Violence Intervention Programs, Prevention Education and Awareness</p>	<p>Hays-Caldwell Women's Center 512-396-4357 (396-HELP) or 1-800-700-4292 *Confidential location* San Marcos, TX www.hcwc.org/roxanne.htm</p> <p>24-hour crisis hotline and Emergency Shelter. Resident and non-resident services include transitional housing, case management, counseling, support groups, legal advocacy, and more. Child abuse "Roxanne's House" offers counseling and support to families affected by child abuse.</p>
<p>Highland Lakes Family Crisis Center 830-693-5600 *Confidential location* Marble Falls, TX www.hlfcc.org</p> <p>24-hour crisis hotline, Emergency shelter, food, clothing, and transportation; Individual and group counseling; Assistance with employment; Assistance obtaining permanent housing; Outreach counseling for adults and children in Llano, Blanco, Johnson City, Marble Falls, Burnet, and Lampasas.</p>	<p>Survive to Thrive Foundation 512-308-6028 www.survive2thrivefoundation.com/</p> <p>Survive2Thrive's mission is to help wait listed survivors of domestic violence, so <i>please call your local shelter first before you call us.</i> <i>They are the first responders and help us to provide the proper path for you and your family.</i></p>

STRUCTURE FIRES

<p>American Red Cross of Central Texas 512-928-4271 2218 Pershing Drive Austin, TX 78723 www.redcross.org/tx/austin</p> <p>Assists victims with emergency shelter. Services include clothes, meals, mental health services, counseling and emergency medications.</p>	<p>Austin Fire Department 512-974-0130 www.austintexas.gov/department/fire</p> <p>Protects lives and property through extensive fire prevention and safety education efforts, in addition to a quick and effective response to emergencies.</p>
<p>Travis County Fire Marshal 512-854-4621 www.traviscountytexas.gov/fire_marshal/default.asp</p> <p>Responsible for fire investigations, fire inspections, and fire code enforcement within the unincorporated areas of Travis County. Inspections, education, and burn bans target fire prevention.</p>	<p>US Fire Administration 301-447-1000 www.usfa.dhs.gov/</p> <p>Prevention tips, Fire safety, and information for after a fire has occurred.</p>